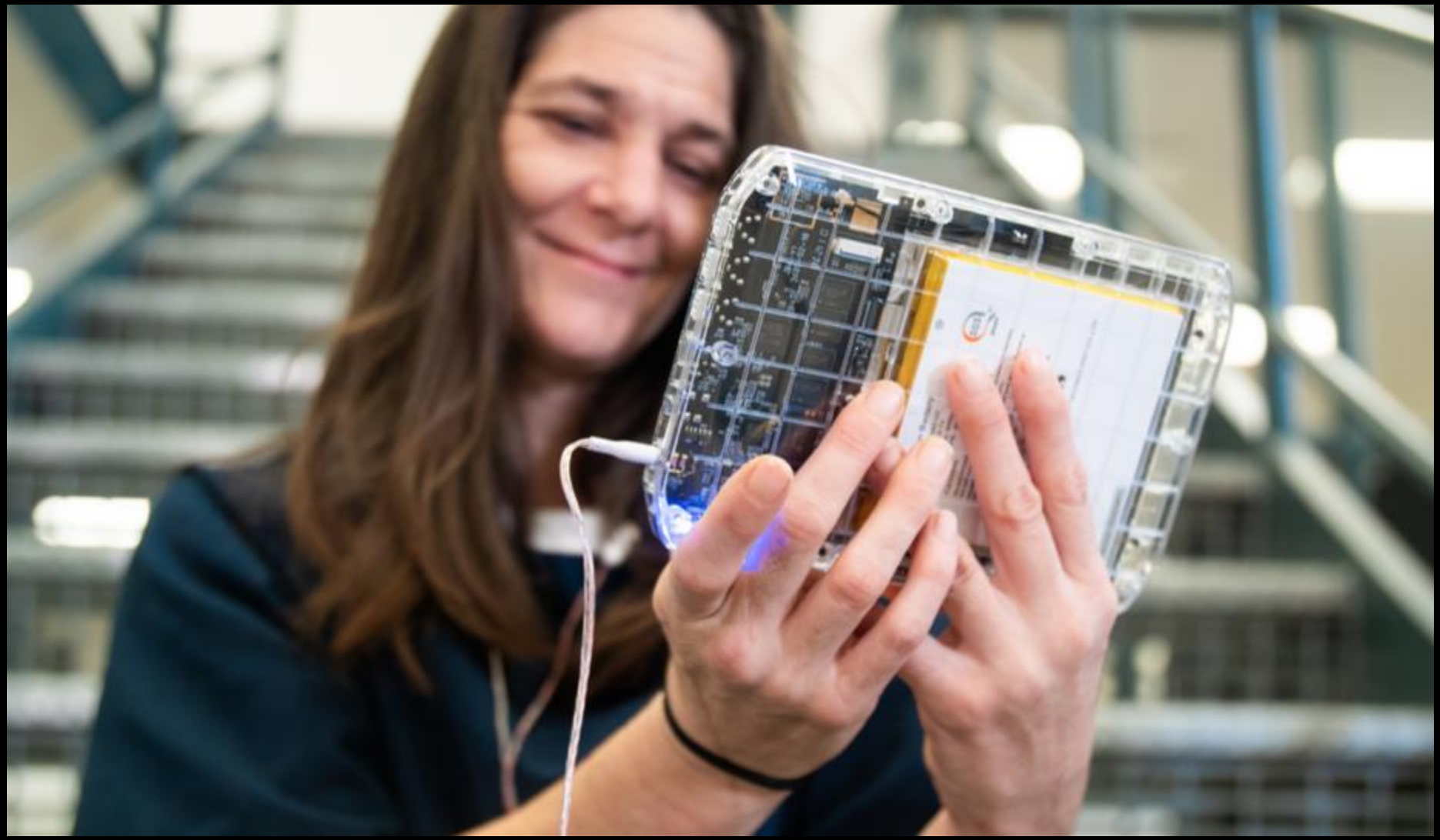
WA DOC FAMILY COUNCIL



SECURUS Technologies®
an aventiv company

AGENDA

01
Introductions

02
Overview of Community Connections and Education and Personal Development

03
Q&A

January 2026 – June 2026

Staying Connected Matters - We understand how essential it is for family and friends to maintain communication with their loved ones.

Call Activity

- **Total Completed Calls:** 5,262,600
- **Free Calls**: 557,062

Video Visit Activity

- **Total Completed Video Visits:** 86,364
- **Free Video Visits**: 45,728

Emessaging Activity

- **Free Stamps Used:** 406,842

EDOVO

- 14,327 Courses Completed
- Over 197,000 Total Learning Hours
- **Top 3 Courses Completed:** Jobs & Finance, Reentry & Community and Health & Recovery