

Question Number	Questions	Did not answer	Rating 5	Rating 4	Rating 3	Rating 2	Rating 1
456559	How satisfied are you with the phone application on the tablet?	13	774	734	1,314	641	530
456560	How satisfied are you with the media (games, music, movies) on the tablet?	11	609	799	1,300	778	509
456561	How satisfied are you with the hardware and the operating system on the tablet (battery, headphones, general operation and functionality)?	13	449	615	1,129	969	831
456562	How satisfied are you with Securus Video Visitation?	82	464	488	1,120	657	1,195
456563	How satisfied are you with the Securus Video Visitation scheduling process?	82	471	502	1,112	626	1,213
456564	How satisfied are you with the presence of a Securus representative to assist with your tablet issues?	29	552	462	811	718	1,434
456565	How satisfied are you with the Securus Help Ticketing system?	30	467	424	786	745	1,554

