

# Local Family Council COVID-19 Informational Call Notes

## Call Details

**Facility: WSP / Teleconference**

**Date and Time:** 10/06/2020, 1:00PM

## Attendees

- Associate Supt. Steve Barker, Sgt. Rocky Beal, SFC Rep Wendy Dubinsky, Hattie Wolf, LFC Co-Chair Loretta Pederson, Dean Dubinsky, OCO Caitlin Robertson, Family Services-, Bill Copland, AA3 Carrie Meyer, Jpay Field Rep, Portia Hinton, Tina Wright, Kathy Swope and Anna Ivanov

## Weekly Update

- COVID Informational

## Pre-Submitted Questions

### Question 1

Please provide the most up-to-date stats:

# of men in quarantine? **93**

**In Isolation: 16**

**Positives here: 12**

# of men tested positive? **153 total cases**

# of staff screened out at this time? **9**

# of staff tested positive? **16 total 2 through staff testing**

\* Website says 16. A little over 900 staff being tested each week. 639 results pending, one inconclusive. About 100 staff are typically out each week, for vacations, leave, etc.

## Submitted Questions

None.

## Other notable and non-related issues:

- Laundry issues have been resolved, everyone ceasing work stoppage in the relevant units so twice per week. Per policy only 5 pairs of underwear are given to each incarcerated individual. We will have to check on an exception for this.
- This week JPay rep and staff from Time Warner /Spectrum Cable are working on the JPay infrastructure. They will be boosting the bandwidth from 20 to 200, switching out air fiber and nanos. Time Warner Cable will install a dedicated internet access circuit. A site survey was done on Thursday, 9/24 to determine the requirements needed to bring service into the facility. This should result in better Wi-fi for the population. Spectrum will return on October 13 to complete the splicing and testing. Our hope is that Wi-fi should be running better once they are able to complete this project. All outside technicians work with DOC IT/ WSP Engineering team on these projects.

- Families request that a DOC IT person come to our next COVID or LFC meeting.
- Kathy Swope has been hired by JPay/Securus and will be available to help the population with JPay issues. Kathy will be stationed specifically at WSP, but will also be part of a new East Side team serving AHCC and CRCC when available. JPay has also hired another JPay tech that will service WSP, AHCC and CRCC. Jonathan, the tech that formerly worked with WSP will be working primarily on the West side of the state. This should accommodate WSP very well due to location and time frames of travel.
  - This is a new position decided on by both JPay and DOC that will work primarily from WSP helping with minor issues such as tablets, sign ons, keyboards, hand sets and kiosks needing rebooted.
  - This position will also be responsible for answering kites, kiosk messages and grievances.
- Families request a direct email contact for Kathy. (KSwope@jpay.com)
- Families asked about Jeneva Cotton's discussion with Superintendent Holbrook last week. What Mr. Barker knows, because he was not present at the meeting, is that Jeneva was at WSP checking measurements for "Safe Start Visitation". Visiting rooms have now been measured and a plan to move forward with opening visiting is being worked on. Steve was involved in the meeting today with Sgt. Beal. Things that are being looked at is time and distance. The first month we will be gauging how well this goes; what is the participation, what, if any are the things needing to be revised and where can we improved this.
- Movement in the units was done by tier, now it is done by side. South Complex are done by tier/ side. All are in yard at the same time.
- Inside gyms are still not open. This is in large part because handball, basketball and weight pile are not being allowed. HQ has not given us the approval to move forward with this. WSP is the only facility that does not have their gyms open. Update: The gyms will be reopening very soon.
- Dawn Taylor is aware of the CPPC position that needs to be filled at WSP. There were no recreation questions but there were some questions regarding religious activities.
- Steve will ask the Superintendent about meeting minutes from the LFC COVID meetings being put on the kiosk.
- Notes are now online.
- JPay is still giving 2 free video visits per week through the end of the year.