

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: WCC Shelton

Date and Time: 03-04-2021 1pm

Attendees

Gerald Bailey – Correctional Unit Supervisor for Cedar Hall

Domenica Campbell – Early Resolution Ombuds OCO

Paige Perkinson – Program Specialist

Dana Lundberg – Correctional Unit Supervisor – R6

Heidi Sheridan – Correctional Unit Supervisor – Evergreen

Mike Eby – Community Correctional Specialist

Matthias Gyde – Assistant Ombuds

Casey” Carlson – Health Services Manager

Jennifer Allmendinger – AA3 to CPM’s

Jenn Bullard - Corrections Specialist 1

Jacki Racus – Co-Chair

Candace Krueger

Amy Grubaugh

Wendy Schindler

Helen Russell

Weekly Update at the time of the call.

- 976 Total Cases
- 26 New
- 0-WCC Deaths
- 0 – RCF

CPM Schlagel opens

Still trying to open up more areas. Hoping to start incorporating gym schedule and looking at opening up the Barber Shop.

Pre-Submitted Questions

1. Why is there no dental hygienist to offer routine cleanings etc.? There are several inmates in population that have not been seen in years.

Answer: Justin Schlagel – CPM

The staffing model for WCC does not allocate a Hygienist due to our primary mission of RDC. To address this situation, we were allocated a part time Dentist who would be able to provide services to the GP to include Hygiene. This position was staffed just prior to our outbreak so he has not been able to see patients as of yet.

2. Jpay contract states there be 150 inmates per kiosk. Currently this is not happening in Evergreen as it is in Cedar. Can Evergreen be updated, conduit added, to be in compliance?

Answer: Justin Schlagel – CPM

Many individuals in Evergreen are here for only a short period of time and that is why there is only 1 kiosk. Many of them don’t even have access to JPay. It would take a Capital Project to add another kiosk. The infrastructure is not in place.

3. Free video visits have stopped. Currently we still cannot visit. Can the free video visits be extended or is there a date for visiting to open in the near future?

Answer: Justin Schlagel – CPM

Free videos did end at the end of February. There is no news about it extending. This is a contract between DOC and JPay. I will forward this to Headquarters. There is also no additional news on Visiting. Please keep an eye on the DOC website for information.

Response from JPay –

Dear JPay Customer,

During this uneasy time, JPay and the Washington Department of Corrections have partnered to further extend the COVID-19 assistance through Friday, April 30, 2021, to ensure you can continue to stay connected with loved ones.

- JPay is please to continue offering “Free Reply Wednesdays,” Every time your loved one sends a secure message to you on a Wednesday during the promotional period, the JPay system will include a prepaid reply at no additional cost. You can use the free reply at any time but you can only reply back to the original sender. IMPORTANT: JPay mobile app users must check the “Prepaid reply: box before sending the email in order to send the free reply. If you send the secure message through your JPay account on the JPay website, the free reply will automatically be added.
- Your loved one will continue to receive two free JPay Stamps in their account. The two free JPay Stamps will be replenished every week, so their account will have up to two free JPay Stamps each week. Please remember they must use the stamps to receive the new ones each week.
- You will continue to receive two (2) free 30-minute video connect session credits in your account each week. The two (2) free video connect session credit will be replenished every Friday, but only if the current free video connect session was used.

The above offerings will be available through Friday, April 30, 2021. We hope this extended assistance helps keep you connected to those who mean the most.

Warm regards,
Your JPay Team.

4. Also, whoever is in charge of the minutes. Can you please check your accuracy on the spelling of members names and make sure you are correct on who asks specific questions?

Answer: Justin Schlagel – CPM

We will ensure names are spelled correctly and going forward names will not be listed.

Additional Questions

1. Free JPay visits. We were told free JPay visits if not visiting. This needs to be addressed.

Answer: Justin Schlagel – CPM

We will follow up and send an e-mail to headquarters.

2. SCCC is allowed to go to recreation and foyer, their regular schedule but not at WCC.
Answer: Justin Schlagel – CPM
Will follow up and call SCCC.
3. Is headquarters having a meeting on the 16th?
Answer: Justin Schlagel – CPM
I will look into it and see if it is still happening.
4. Please do not post our information in the units.
Answer: Justin Schlagel – CPM
E-mail addresses and names are not posted in the units.
5. Have requested to see dentist for regular cleaning for many years. It's now been 6 years.
Answer: Casey Carlson – Health Services Manager
We have requested a hygienist.
6. Audio Visits have been amazing, but video time still doesn't start on time. Missing 2 to 3 minutes.
Answer: Justin Schlagel – CPM
Haven't heard back but will ask again. Is the customer service line being used? You or your loved one can report it.
7. Is there a fundraiser coming up?
Answer: Justin Schlagel – CPM
Yes, we are looking into holding another fundraiser.

Elections for Statewide Representative, Secretary, and C-chair. If interested or if you would like to nominate someone, please e-mail Jennifer Allmendinger and myself. We will get the ballots for the next meeting.

Comments/Closing:

The next LFC teleconference meeting will be March 11th.
