

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: WCC Shelton

Date and Time: 01/28/2021 1pm

Attendees

Justin Schlagel – Corrections Program Manager
Jennifer Bullard – Community Partnership Program Coordinator
Jennifer Allmendinger – AA3 to CPM's
Penny Marquart – AA3 to Associate Dean Mason
Mike Eby – Community Correctional Specialist
Matthias Gyde – Assistant Ombuds
Paige Perkinson – Program Specialist
Casey Carlson – Health Services Manager
Domenica Campbell – Early Resolution Ombuds OCO
Danna Lundberg – Correctional Unit Supervisor-R6 G & H
Gerald Bailey – Correctional Unit Supervisor-Cedar Hall
Jacki Racus – Co-Chair
Jasmine Bernardez
Candace Krueger
Amy Grubaugh
Wendy Schindler
Emijah Smith
Helen Russell

Weekly Update at the time of the call.

- 52 Isolation
- 44 Active
- 183 Quarantine
- 126 Intake separation
- 962 Recovered
- 0 Pending Tests
- 945 Total Cases
- 1 Positive Case
- 42 Floor Sleepers

Pre-Submitted Questions

Jackie Racus

1. Why are store supplies so low and out of stock? Offenders are not getting what they are ordering, especially meat times, for a couple of weeks now. What is the ETA of getting the stock back?
2. Why was the package ordering date pushed to March? Offenders depend on getting packages and especially since store items have been out of stock so much lately.

Answer: Dwayne Worf – CI Manager

Yes, we have been experiencing vendor shortages, last week there was 43 items we were aware of out of stock.

Since then CI received three PO's of stock to bring that number down this week to about 12 items. The items are very random in nature IE: one type of cheese, juice and lotion.

QFP, dates did get pushed back to March 1st, this was also related to the vendor supply.

Overall I believe the kiosk messages to the population are slow because of the reaction time to shortages on deliveries.

3. With the current schedule in Cedar Unit for access to the Kiosk and foyer, only 6 offenders per tier can access the Kiosk a day for syncing Jpay players, checking email, etc. if they take their full 20 minutes. Most of the time that it can be accessed is when workers are at work so they have to choose what they do.

When will the regular schedule be put back in place since all workers are now back to work?

Answer: Justin Schlagel – CPM

We are trying to create schedule to co-hort per medical guidance. We are trying not to infringe on video visits and will keep a close eye on it. We are trying to keep the schedule fair. If individuals, especially workers, find they do not have sufficient time to access the kiosk, please have them contact a unit supervisor.

4. Offenders are getting replies to grievances or other requests that tell them to look up the DOC Policy in the Law Library. The Law Library has been closed to offender access for quite some time and they have no way of looking up a policy.

Until the Law Library opens back up for offenders to be able to sign up and go, can the policy be included in any reply to an offender that references the policy?

Answer: Justin Schlagel - CPM

This is an excellent point. I sent out directions to those staff that respond to grievances, tort claims and other correspondence to include the policy language if they refer to a policy. We also have our Law Librarian back at the facility. He will be working in the living units to facilitate legal access until the Education Building is reopened.

Justin Schlagel

Regarding telephone in Cedar G/H tiers – a GTC tech did come in and looked at all phones. A faulty port was found in communications. It was also discovered that in some of the units, the porters were spraying into the handset, which was causing issues. The process for cleaning the phones will be reiterated by unit staff. The quickest way to get a response is to have the incarcerated individual report it via their help line so a work ticket can be created. There is a Family and Friends phone number to call regarding phone concerns. The number is 1-877-650-4249.

Additional Questions

Jacki Racus

Would it be possible to have a kiosk that would only be for syncing video players?

Answer: CPM Schlagel

We will bring it forward to our Maintenance and IT departments. Being a building built in 1964, there is a shortage of useable data ports.

Jacki Racus

What about dividers for showers. Can they be installed?

Answer: CPM Schlagel

Now that maintenance is back and running, I will speak with the plant managers and get a schedule when they can be installed.

Wendy Schindler

Syncing of the players is an issue.

Answer: CPM Schlagel

We will work with the CUS's.

Emijah Smith

With the announcement of Sinclair retiring, how will this impact planning regarding COVID?

Answer: CPM Schlagel

Headquarters has an Incident Command Team specifically for COVID. No communication has been distributed regarding any changes yet. Please continue to monitor the DOC website for the most up to date information.

Comments/Closing:

Next LFC COVID update Teleconference will be February 4th. Next LFC Bi-monthly will be February 25th.
