

Statewide Family Council COVID-19 Informational Call Notes

**Some questions were grouped together as they were asked by more than one person.
If specific questions about individuals were asked, they were removed.
If you have specific questions about your loved one, please contact your local facility.**

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Phone-In Information with others, especially via social media.
These are internal DOC communication lines, and are not for public posting.**

Call Details

Facility: STATEWIDE FAMILY COUNCIL
Date and Time: 06/19/2020, 2:00 PM

Attendees

- Suzanne Cook, SFC Family Co-Chair
- Jeneva Cotton, SFC DOC Co-Chair
- Rhonda Roberts, SFC DOC Secretary
- Joanna Carns, OCO Director
- Leslie Redic, CCCC Rep
- Stephanie Biedman, CRCC Rep
- Felix D'Allesandro, MCC Rep
- Melody Simle, MCCCW Rep
- Susan Cooksey, SCCC Rep
- Jason Rice, WCCW Rep
- Wendy Dubinsky, WSP Rep
- Lisa Flynn, HQ
- Dawn Taylor, HQ
- Paige Perkinson, HQ

Weekly Update

- Discussed Informational Call Notes Template & Webmaster Postings

Pre-Submitted Questions

There were no pre-submitted questions for this call

Questions during Call

- 1) Who is taking notes for the calls? Some information is not accurate.
 - Jeneva – Discussed requested changes, which were made.
- 2) Why can't the SFC informational calls be open to the public? What about LFC Co-Chairs & Secretaries?
 - LFC officers and other loved ones are able to join LFC calls at their local facility; the scheduled July 18 SFC virtual meeting will be open to the public.
 - Rhonda is putting together agenda information for July 18 meeting; Jeneva asked Rhonda to coordinate with Suzanne, who will poll SFC members for additional agenda items

- 3) Who is in charge at CRCC right now? What can be done about mental health rounds at CRCC in an effective manner? Any updates on JPay? What updates are available regarding mass testing at CRCC?
 - Supt. Uttecht remains in charge of CRCC daily operations; Dept. Incident Management Team members have been deployed to CRCC to assist in COVID response, to include testing of all incarcerated and staff – this effort is being led by Supt. Obenland.
 - Mental Health and Nursing staff are doing rounds in all units of CRCC; If there is a need to pull an individual out to speak privately, that has, and will continue to occur.
 - DOC has no jurisdiction over JPay kiosks or their ability to function – please continue to voice your concerns to JPay
 - Provided information that the WA State Emergency Operations Center is helping to provide resources for mass testing of the population and staff at CRCC in coordination with Benton/Franklin County Public Health Departments, WA Dept of Health and DOC Clinical Leadership. Shared that testing would begin very soon.
- 4) Could we get more clarification on Safe Start and will it apply by facility or statewide?
 - Discussed that DOC would “phase up” as a statewide effort, not individually by facility; part of the reason for this, especially in regards to visitation, is that we have visitors from across the state visiting facilities all over the state – so, a visitor from a county that is still Phase 1 (i.e., Yakima) could visit a facility that is in Phase 3 (i.e., SCCC), and at this time, we cannot take a chance in potential risk of contamination. We continue to monitor all counties to ensure we progress in the safest manner.
- 5) What is going on with the kiosks being shut down?
 - Jeneva provided education regarding the difference between CePrisons kiosks and JPay kiosks. Informed SFC that there was a security issue discovered in one of the CePrisons kiosks, which led to shutting down CePrisons kiosks statewide to correct the security issue. Provided information that CePrisons kiosks were expected to be back online statewide by June 20.
- 6) Some facilities are not willing to share Tier Rep notes, as was agreed on the last SFC call. Can you re-share this information?
 - Jeneva will again share with Superintendents that it is okay to share COVID related Tier Rep notes with LFCs, and to ask them to ensure their LFC DOC Co-Chairs are aware of that.
- 7) If CePrisons kiosks are down, how are the incarcerated getting statewide memos re COVID?
 - All messages to the population are posted in all living units; for those on quarantine or isolation, memos are printed and individually delivered.
- 8) Can OCO be sharing their report findings on LFC calls?
 - Jeneva asked Joanna (OCO) to respond – she indicated that currently those calls are for families and facilities, and she provides information on the OCO calls that are open to the public.

Comments/Closing

- Jeneva indicated she would reach out to WCC to determine if a new SFC rep had been identified
- Discussed no call on July 3, so group agreed to hold next informational call on June 26 with calls every other week after

Next informational Call: Friday, June 26 at 2:00 PM