

# Local Family Council COVID-19 Teleconference Notes

## Stafford Creek Corrections Center

### May 20, 2020 3:00 pm

#### **Facilitator**

CPM Rob Schreiber for Gina Penrose, Associate Superintendent of Programs

#### **Attendance:**

SCCC Staff: CPM G. Bohon, CPPC Branwyn Mansford, AA3 V. Gamroth, CPM Secy. Sr. M. Rehak, CPM Secy. Sr. D. Myers

OCO: M. Gyde; Family Services - Bill Copeland & C. Melhuish

LFC family officers: Family State Rep S. Cooksey, Family Co-Chair M. Fry, Family Secretary V. Lewis, Health Svc V. Westman

LFC family members: E. Broussard, H. Dockery, B. Duschene, C. Giles, J. Griggs, J. Revay, D. Sifres, K. Stuart Stevenson, L. Taylor, J. Triggs, K. Wilks

#### **Purpose**

To obtain information related to the COVID 19 outbreak and send to the families to help them understand the steps being taken by DOC to keep the Incarcerated Individuals safe and healthy.

#### **Approval of 5-13-20 Minutes**

Minutes were approved by LFC officers & family members.

#### **Questions and Answers forwarded for this week's meeting:**

1. Q: Thank you for the latest memo on DOC's closure of the prison population reduction. My question refers to that topic. According to the most recent (March 2020) average daily population (ADP) and capacity from DOC's analytics, SCCC had an ADP of 1976 in March and a capacity of 1970. CPM Schreiber stated that, as of May 6, 18 inmates has released through the Rapid Re-entry program. Given the math, SCCC is now 12 inmates below capacity. How is this an effective way of reducing/preventing an outbreak of Covid-19?

A: A total of 18 individuals were released with commuted sentences and 13 were granted rapid re-entry. SCCC facility has a total of 1,904 medium and minimum custody beds with only 1,790 filled today, which is approximately 94% capacity. The reduction in population allows for greater social distancing around the facility and the space to isolate and quarantine if necessary.

2. Q: Could we have a weekly update in the teleconference about the number of inmates tested, in isolation, quarantine, and medical isolation?

A: We currently have NO incarcerated individuals in our isolation or quarantine unit. There are two community violators on Intake Separation in upper Medical. All initial and repeat COVID-19 tests administered to date have come back negative.

3. Q: There are JPay problems in G unit. Guys are not able to download music. Sometimes email and video visits work.

A: We are in daily contact with JPay to let them know the issues our population is experiencing.

4. Q: Family member still not understanding the continued pay for the incarcerated that were employed on March 27, 2020 when the memo went out. Would that memo have included individuals whose jobs were ending on March 30th or 31st 2020?

A: No, it would not. Those individuals whose position was scheduled to end March 31<sup>st</sup> would not continue to receive pay. That job would go to another individual.

5. Q: When will lunches go back to normal? PBJ five times a week and no veggies is just not acceptable.

A: The lunches are made and packaged by C.I. and meet all state dietary requirements per Brent Carney, Program Manager - Dietary Services, DOC Health Services - Tumwater. Sandwich types are offered in rotation. We do not serve PB&J five times a week. They do receive ham and other meats. We will go back to a non-boat lunch when the pandemic social distancing restrictions are lifted.

#### **Previous questions from 5-13-20 LFC teleconference:**

1. Q: Can ice cream be provided to the population using IIBF (Incarcerated Individual Betterment Fund, formerly OBF) monies that might not otherwise get spent? The LFC family members have concerns about the IIBF monies that have been allotted for Family Friendly Events and those events that have been cancelled or may be cancelled in June.

A: Response from Branwyn Mansford, CPPC: Per Dawn Taylor in HQ, IIBF monies allocated for Family Friendly Events may only be used for activities that put incarcerated individuals in direct (or during this pandemic, indirect) contact with their families. Family members cannot bestow the monies for treats for the incarcerated. There are plans to use up the remaining funds to purchase supplies for a combined June event replacement as well as other program supplies to encourage connectedness during this time. We do not anticipate left over funds at the end of this fiscal year on June 30, 2020.

A: Response from Victoria Gamroth, AA3 to Assoc. Supt. Van Ogle: We had a successful event with the Mother's Day card competition and gratitude letters. We will continue to offer these types of events. Ms. Gamroth also confirmed that the scaled back Field Day Event scheduled for next week is still on, weather permitting.

2. Q: Since the population are prohibited from eating food in the dayrooms, can there be an exception due to current COVID-19 restrictions? The families would like for the population to have a breakfast and/or lunch hour in the dayrooms.

A: A discussion took place among Captain Mainio, CPM Schreiber, CPM Bohon and Associate Superintendent Van Ogle regarding eating food in the dayrooms. We maintain that for safety and sanitary reasons, the rule restricting such will stand. As the pandemic unfolds over the next months, we may revisit the idea.

3. Q: The families would like information regarding 15 minute video connect session.

A: Reply from Branwyn Mansford, CPPC: The equipment has been received and we are working on getting it set up for the DVD message. Once the plan has been approved, we will move forward.

4. Q: With regard to the summer QFP's and COVID-19 restrictions, will the incarcerated receive their packages the same as in the past?

A: Response from GM Aliff of C.I.: The orders are being picked in California and shipped to Tumwater for further distribution to all the facilities statewide. From there, the usual and customary Commissary team members will be performing the final distribution to the end customers. SCCC delivery days are Mondays & Thursdays. The first delivery date was 5/18 and the last will be 6/22.

#### **CURRENT QUESTIONS:**

1. Q: A family member heard that the daily 8:00 am announcement this weekend was preceded by two rock songs. Is this appropriate?

A: CPM's Schreiber and Bohon were unaware this had happened and agree that the music is not appropriate, especially with the somber announcement to practice social distancing. **The Captain will be made aware so that he can address it with staff.**

2. Q: From Loren Taylor: Why are there two community violators in the facility? They are supposed to go to county jails.

A: Response from CPM Gary Bohon: The violators mentioned earlier are being treated in our Medical Department and are in quarantine cells up there. In the past, we received community violators in our general population but do not anymore. When we receive a violator now, it is to our IPU for medical treatment, or to our IMU for behavioral issues. They are never housed with our general population.

3. Q: From Crystal Giles: Can we request more fibrous roughage be added to the boat lunches for better nutrition? Bethany Duschene adds that the current boat lunches are dangerous for diabetics. It has been previously suggested to her that the family members buy food to supplement their loved one's diet. This is not feasible for all incarcerated diabetics.

A: **CPM Schreiber will speak with the Food Manager and provide a response at the next meeting.**

4. Q: From Kathryn Stuart Stevenson: She has been trying to follow up with JPay regarding her 25% success rate with video visits. She purchased a tablet and music which still says “fetching songs” one month later. She has had no results through customer service and would like contact information to speak with someone directly.

A: JPay has just announced their release of their latest update 20.3 to be pushed out on 5/27/2020. Please read the announcement below for details on the fixes to be included.

5. Q: A family member recently heard the announcement for chain during a call with her loved one. When did chain start back up?

A: Response from CPM Schreiber: On Monday, May 18, we began limited chain movement to accommodate those needing to come to SCCC for medical issues, mandated court appearances, or placement from Shelton. Everyone is screened for COVID-19 before they leave their facility, again at Shelton, and then once again when they arrive at SCCC. An incarcerated individual would not leave their facility if they had been exposed to COVID-19, so quarantining upon arrival is not necessary. If anyone presents with symptoms upon arrival, they would be placed in isolation.

#### **A NOTE FROM SUSAN COOKSEY:**

If you plan to join next week’s call, please promptly join no later than 3:05 pm, as the name announcement when a participant joins is disruptive and is played over top of the person speaking.

#### **IMPORTANT INFORMATION FOR THE TELECONFERENCE CALL ON MAY 27, 2020:**

SCCC’s IT Department has set up these calls in a way that helps track participants. [To join by phone, call \(360\) 407-3825 and enter conference ID: 20223028.](#) After entering your contact information, JUST HIT # TO BYPASS THE PIN. Please state your name clearly so that the facilitator can acknowledge your arrival. Everyone will be muted upon entry so that we can hear all of the entry announcements. Your facilitator will unmute everyone shortly after 3:00 pm to begin the dialogue. CPM Schreiber will ask Ms. Tatro to include this information in an email to the group next week.

#### **UPDATE THURSDAY, MAY 21, 2020 REGARDING JPAY:**

Good Morning WA DOC Team

Attached is the release notes for the 20.3 release that is tentatively scheduled for Wednesday, May 27th. The notes have new features/enhancement made with our system and tablets. Below are some key items for this release that is not listed in the notes:

- Issues with games downloading successfully to the tablet:
  - It has been identified in Media store that after an inmate purchases a game over Wi-Fi, their game purchase history gets re-written and the game product id is

missing which causes the inmate not to see the game downloaded on their tablet.

- When a new Game is added to File Repo, a game-specific install zip and uninstall zip file must be uploaded. If both files are not present, then an inmate cannot manage their Game content on their tablet through App Manager.
  - JPay identified the root issue to correct and improve the backend process for tablet users to successfully purchase Games over Wi-Fi. Once purchased, the tablet user can sync their tablet to the kiosk to download the purchased game.
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- When an inmate tries to download Media and they do not have enough space, the download doesn't complete and returns an error downloading. The inmate does not know what happened other than they did not receive their Media. Tablet error message will now display on the kiosk so the inmate is aware and informed to delete content.
  - Agencies have been experiencing issues where inmate announcements sent to the incarcerated community were sometimes not delivered to the entire population. These announcements are now delivered utilizing a new process, which improves the success to load balance messages sent to the incarcerated community.
  - New or RMA tablets unable to connect to Wi-Fi.