



| EFV Policy           | Do a side-by-side comparison.   | Provide information on the next call.  |
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| Fresh Market Vending | <p>Flyers have been placed at both MSC and MSU visitation about the switch to fresh market vending.</p> <p>You will be required to create a profile and add money to that profile prior to entering the facility. There are more and better food options. You can also look at the ingredients of each item before buying it. We are also working on getting Pepsi staff to come up and help transfer money from previous accounts. You can also send in the old Debeck cards to the Pepsi address, and they can transfer the money.</p> <p>Q: Is there any way to make sure there are more kid friendly options?<br/>A: In the fresh market style, there are several options that will be available for kids.</p> <p>Q: How often does the food get switched?<br/>A: They regularly switch out food that is not selling or switch up the options.</p> <p>Q: You said there will get a little tag, will we be able to put it on a key chain to go in?<br/>A: No, I recommend leaving it separate because key chains are not allowed.</p> <p>Q: Is there a time limit for how long we can transfer our funds?<br/>A: I will talk Pepsi and see what we can do to get the funds transferred.</p> <p>Q: Is the amount on the card going to be increased?<br/>A: Right now, we will not have a set limit unless we begin having</p> | <p>Address to send old Debeck cards do:<br/>Pepsi-Cola - Central Vending<br/>Attn: Dave Miller<br/>P.O. Box 2531<br/>Pasco, WA 99302</p> |

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|                             | <p>issues. We are asking families to be considerate of others and to be reasonable in the purchasing. That should also be helpful for anyone bringing children, to be able to have more money on the account.</p>   |   |
| <p>Tier Representatives</p> | <p>Q: What do tier reps do?<br/> A: We discuss issues in the units with other incarcerated individuals. Then we bring the issues forward to the tier rep meetings.</p> <p>Q: Who attends tier rep meetings?<br/> A: Upper management and various management throughout the facility are scheduled to attend.</p> <p>Q: Do you feel that the issues you all bring forward are being taken seriously and are heard?<br/> A: I believe a lot of times they do hear us. We also recognize it takes times to make the changes we want to see happen.</p> <p>Q: How can the family council members help?<br/> A: There are issues that arise at our tier rep meetings and having the family council support us in those issues is nice. The best thing the family council can do is support us. The biggest issue we are currently facing is Securus issues.</p> <p>Q: Is it possible to provide a copy of the tier rep meeting to the family council?<br/> A: We do take minutes, and it would be beneficial to provide those minutes to the family council members. It is also important to get the minutes from the family council to the units.</p> | <p>Link to LFC representatives:<br/> <a href="#">Contact Family Services   Washington State Department of Corrections</a></p> |

Q: When the visiting times changed, did the incarcerated have a hand in changing the time? Was a kiosk sent out to vote?

A: That is true. We aren't sure the results really reflect those that visit and what they wanted, but we were able to vote. There are also a lot of people who say they like the visitation schedule in place.

Q: What is the information that can be sent to families to have them join groups?

A: There are emails located on the DOC website.

Q: How do people get their issues taken care of if they do not know who the tier reps are or have any connection to the family council?

A: An email can be sent to Mary Mansour, and she will help address the issue or get in contact with Associate Turner.

Q: Is there anyway to look at getting a cover for the weightlifting equipment?

A: I can always bring up this information at the tier rep meeting, but I also think it is important to bring it up at the family council level.

Q: Recently there was delegation from Norway who visited, was there any feedback that was given?

A: It was our facilities turn to roll out Washington Way. Staff were informed about what Washington Way would look like at our facility. There are a lot of things we are looking forward to that benefits everyone here at this facility. We are also working

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|  | <p>on having more pro-social activities with both the Incarcerated and Staff.</p> <p>Q: The Talent Show was also super awesome to see.<br/>A: It was good to see everyone get involved in the talent show. There were lots of different individuals with some great talents.</p> <p>Q: What is the conversation statewide around Securus?<br/>A: Dropped calls, not receiving calls, down time, and that there is no communication about when people will be at our facility. We also put a list of questions together to get answers from Securus. We have not heard back yet.</p> |  |
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Roundtable open discussion

| <b>Topic</b>      | <b>Discussion/Key points</b>  | <b>Next steps</b>                                       |
|-------------------|---|---|
| Urgent Care       | <p>Q: How do we get our loved ones seen by urgent care?<br/>A: We are supposed to have officers complete an urgent care slip and then be sent down to medical. Wait times can take time, but not all officers know the process. Has been at CRCC for 3 or 4 months.</p> |   |
| Pictures          | <p>Q: Is there anyway we can get pictures of EFV visits? Some of us only visit when EFV's are scheduled?<br/>A: Currently this is not supported for EFV's but the regular visitation. Associate Turner is looking at some options.</p>                                  | Find more information about providing pictures at EFVs. |
| Visitation Drinks | <p>Q: Why do we want an ice machine if we can't drink out of cups?<br/>A: We will look at this process.</p>   | Look at the food handling processes in visitation.      |

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|  | Q: We have not heard a resolution on people opening the food.<br>A: We will look at the process and talk to the visitation Lt today to get all the confusion cleared up. |  |
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Next meeting location: Microsoft Teams Teleconference Date: 12/07/2024 Time: 10:00 AM

Comments: Thank you for your attendance. Please email Alexandra Stevenson (arstevenson@doc1.wa.gov) with any questions or future meeting topics.

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