

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: Coyote Ridge Corrections Center

Date and Time: 11/5/2020 @ 0900

Attendees

- **Local Family Council Members**

- **DOC Staff:**

Ken Jennings, Health Services Manager

Kate Jansen, Administrative Assistant

Ron Thompson, Captain

Paige Perkinson, Engagement and Outreach

Jeff Uttecht, Superintendent

- **OMBUDS**

Caitlyn Robertson, OCO

- **Please note:**

- Questions for upcoming meetings are to be emailed to Kate Jansen at catherine.jansen@doc1.wa.gov no later than 8:00 am Wednesday. It is important that we received questions in advance to provide us time to research the answer. Not receiving questions may create a delay in a response.
 - All questions received afterwards will be held over to the next week or if time allows asked during the end of the conference call.
 - All questions sent to our staff before the informational sharing phone call during the week, will be answered on the Friday phone calls or forwarded onto DOCCOVID19@DOC.WA.GOV for appropriate response.

- **Additional guidelines:**

- Meeting time will be one (1) hour.
- We will answer all the questions first and open up for questions/comments afterwards.
- If any questions are left unanswered at the end of the meeting, we will add them to the next meeting.
- Please ensure your phones are on mute.
- Please provide your name before asking a question or responding.

- **Please do not share COVID-19 informational call phone-In Information with others, especially via social media.**

- If you, or you know someone that has a loved one at CRCC and would like to be added to the LFC list to receive call in information, meeting minutes and other correspondence the facility may send out please send an email to catherine.jansen@doc.wa.gov or miduncan@doc1.wa.gov.

Weekly Update

Testing

Staff – 88

Incarcerated Individuals: 234

In hospital: 0
Isolation: 0
Quarantine: 80
In Intake Separation: 1
Recovered: 231

Safe Start

CRCC is currently in Phase 1.

UNIT OPERATIONS

A new Operation Plan begins today, November 5, 2020. This Operational Plan is in effect until November 19, 2020. Very few changes were made during this new operational period.

MI3 Operations – I, G, H, F Units

There were no changes to the MI3 Unit operations during this period.

Medium Unit Operations – B, C, D, E Units.

There were no changes to the Medium Unit operations during this period.

Each unit will have 50 minutes a day for yard. In regards to meals, individuals will report to dining hall for breakfast and dinner. Lunch will be picked up with their breakfast meal. For religious activities, four individuals from the Medium side and four from the MI3 side are permitted to meet with the Chaplains in one of our classrooms to discuss upcoming religious matter.

Questions

Question 1

Why are they on split tiers for dayroom times when the whole pod gets locked down?

Answer:

We are trying to use caution to avoid another spread of the virus. We felt that this was the best response. There is other information that comes into play when making these decisions that we are unable to share, but know that we are trying to do the best we can for everyone within this facility.

Question 2

Why not allow the entire pod have access to the dayroom then, if it is all going to get shut down?

Answer

It has to do with maintaining control and with social distancing protocols.

Question 3

Is there going to be any testing? How long will the quarantine last?

Answer

The determination as to whether testing is necessary is made by medical staff. As far as the quarantine, the protocol states that individuals who may have had close contact with someone of confirmed/suspected COVID-19 should quarantine for 14 days.

Question 4

Can we make sure that those who are on quarantine are receiving warm food? They keep receiving cold meals.

Answer

We will look into that. Thank you for letting us know about that issue.

Question 5

Why can the CO's still be allowed to eat and drink in the dayroom?

Answer

Our officers work stations are located inside the dayroom. They are meant to be stationed at their duty desks within the unit while they are working. Our officers need to be able to eat and drink throughout the day. When they are on shift it is expected that they remain on their post; thus, we have to allow for them to eat and drink at their work stations.

Question 6

What was the previous number for staff last week?

Answer

The last number I have for staff states 83.

Question 7

Are they going to be following health protocols when doing cell/pat searches?

Answer

There are a lot of protocols that will be coming into play with cell and pat searches. We will be informing our staff of those protocols when they are implemented. These protocols have to do with glove changing, social distancing, PPE, etc.

Question 8

I know that there was an officer in Medical that wasn't wearing their mask. What can you do to better ensure that staff are wearing their masks?

Answer:

We can't speak to specific instances. The expectation is clear that masks are to be worn whenever you are in the facility and that social distancing be followed. That being said, we are aware that there are staff and incarcerated alike that don't want to comply. Those are address at that time.

Question 9

I am having a hard time with JPay. It seems there is no sound on our video visits. Is there something we can do to correct that?

Answer:

We try to pay close attention to those, but there could be an equipment failure. Captain Thompson will look into that.

Question 10

There are some issues with the phones as well. Could that be looked at?

Answer:

We do know that we have issues with the phones. This service is under contract. Some of these issues stem from equipment failure, and some issues stem from the amount and frequency of sanitizing these devices.

Question 11

I have heard that Adobe Flash Player will no longer be compatible-but it is required to have Adobe for a video visit. Is there any idea on how that is going to work out?

Answer:

We will look into this and see if we can find some more information.

Question 12

Was there a problem in delivering mail yesterday or was it just in F Unit?

Answer:

This is the first we are hearing about this. We will reach out to mailroom and unit staff.

Question 13

Is Coyote Ridge still experiencing furloughs and/or low staffing?

Answer:

We are still subject to layoff, yes. It is dependent on staffing classification and other factors. That being said, we have never been in a situation where the facility hasn't been appropriately staffed.

Question 14

Are flu shots being offered?

Answer:

We believe they are. If you have someone that would like a flu shot, we would encourage them to kite Medical to arrange that.

Question 15

Is Mental Health going out to the quarantine unit? How frequently?

Answer:

Mental Health does rounds for those on quarantine status. There is a schedule and protocol for those that are on quarantine. There is also schedules and protocols for those on isolation and the general population.

Question 16

In what phase of the Safe Start program does cell and pat searches start?

Answer:

We couldn't give you an answer in regards to which Phase. However, it is being implemented on November 9th, 2020.

Question 17

Have we received the barriers for visitation yet?

Answer:

No. There was a modification that needed to happen, as there was no emergency door should a situation arise. That issue is being corrected.

Question 18

Did the application get submitted to the county for visitation to resume?

Answer:

That application was submitted by Headquarters as informed by Paige Perkinson.

- Thank you for joining us. Next week's call will be Thursday November 19, 2020 @0900.