

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: AHCC/ Microsoft TEAMS

Date and Time: 03/02/2022 2:00 – 3:00 PM

Attendees

- Kay Heinrich, Associate Superintendent
- Paige Perkinson, HQ
- Kathleen Pavao, AHCC
- Ellen Hargrove, LFC Family Co-Chair
- Julie Burden, LFC Family Secretary
- Bill Hargrove, LFC Member
- Donna Jaramillo, LFC Member
- Anita Barker, LFC Member
- James Key, Superintendent
- Nancy Webb, AHCC
- Justin Gudvangen, RN AHCC
- Caitlin Robertson, OCO
- Monica Ritter, HQ
- Brittany Roberts, LFC Member
- Valerie Smith, LFC Member
- Juanita Rodriguez, LFC Member

If you would like your friend/family member/loved one to be a part of the Local Family Council, please have them write to Ally Ross at the following email address:

anally.ross@doc1.wa.gov

OR

**Ally Ross, Administrative Assistant
Airway Heights Corrections Center
PO BOX 1899
Airway Heights, WA 99001**

To be part of the Local Family Council, one must be on the Incarcerated Individual's approved visitation list, and "any approved visitor in good standing may attend" (policy 530.155). If one is not on the inmate's visitation list and wishes to fill out an application to become a visitor, please go to the following website:

- <https://www.doc.wa.gov/corrections/incarceration/visiting/prison-visits.htm>
- **Questions need to be submitted to Ms. Ross by noon on the Tuesday before the meeting. Please keep your questions, pre-submitted and during the call, to COVID-19 related topics.**
- Please keep each question concrete and specific via bullet statements.

Weekly Update from Superintendent James Key

- Numbers as of 12:30 PM **per the website:**
 - AHCC I/I new positive cases in the last 30 days – 247
 - AHCC I/I confirmed cases to date – 2,945
 - AHCC Staff confirmed cases to date – 540
 - AHCC I/I deaths to date – 4
 - AHCC I/I in the RCF – 0

UPDATES

Main:

- K Unit-Quarantine/Recovered-Single Cell Cohort for Showers-Portable Phones-JPay tablet syncing-Video Visits Authorized
- L Unit- Quarantine/Recovered-Single Cell Cohort for Showers-Portable Phones- JPay tablet syncing-Video Visits Authorized
- M Unit- Recovered- No longer on limited Dayroom access per upper and lower tiers. No restrictions for dayroom use but must continue to follow standard COVID-19 protocols in place for social distancing, mask wearing and sanitation/cleaning.
- N Unit-Isolation/Quarantine/Recovered-Single Cell Cohort for Showers-Portable Phones-JPay tablet syncing-Video Visits Authorized
- R Unit A Wing-Isolation/Recovered-Dayroom access, (showers, JPay tablet syncing, phones)
Upper tier individuals have 45 minutes-out of cell, then 15 minutes for cleaning and sanitization of dayroom. Lower tier individuals have 45 minutes-out of cell, then 15 minutes for cleaning and sanitization of dayroom. (This is for staff safety to mitigate potential close contacts) Video Visits Authorized
- R Unit B Wing-Quarantine/Recovered- Single Cell Cohort for Showers-Portable Phones-JPay tablet syncing-Video Visits Authorized
- T Unit-Quarantine/Recovered-Single Cell Cohort for Showers-Portable Phones-JPay tablet syncing-Video Visits Authorized
- RCF-Isolation Only Hard-Line phones-No access to Video Visits at this time
- E-building Recreation (Gym) Northside-Quarantine/Isolation Cleared-Hard Line Phones-Showers -No access to Video Visits at this time
- E-building Recreation (Gym) Southside – No longer housing incarcerated individuals and staff will have access to offices beginning February 25, 2022.

MSU:

- C4 Unit - Quarantine/Recovered -Single Tier Cohort-Hard Line Phones-Showers and JPay table syncing-Video Visits Authorized
- C5 Unit- Quarantine/Recovered -Single Tier Cohort-Hard Line Phones-Showers and JPay table syncing-Video Visits Authorized
- C6 (Gym) – This alternate housing area for medical isolation was closed on February 17, 2022, due to the drop in positive cases and increase in recovered individuals.

Pre-Submitted Questions

Question

Does Airway Heights have a projected restart programming for classes since the covid numbers are minimal?

Answer

We are currently still in outbreak status, and we hope to resume educational programs soon. We are in talks with the Safe Start committee in Headquarters.

Question

Is the DOC kiosk in the units open to the incarcerated yet?

Answer

As mentioned on last week's COVID Call., it depends on the status of the units. Some Kiosks are past the sliders and that area is currently off limits. Once we are out of outbreak status, they will be able to use. Recovered units are now able to use KIOSKS.

Question

Are the bi-monthly packages which families order back on a normal schedule?

Answer

Dr. Heinrich spoke with the Correctional Industries Commissary Manager. These packages usually ship out from the Twin Rivers facility but given the COVID outbreak they are now coming from Reno, Nevada which causes some delays. There are hopes of moving production back to the westside in March.

Question

During this second facility wide covid outbreak, JPay has become an ongoing issue. Does Airway Heights share this information with headquarters as contracts are being considered?

Answer

Headquarters is aware of these issues. JPay has rebooted all KIOSKS in R Unit. They are paying close attention to KIOSKS to ensure they are performing up to par.

Question

It is being reported from individuals in T unit that there are still times dinner is not being provided until around 9pm and is still cold and sometimes even frozen. Please give us some insight.

Answer

There have been no reports of cold or late food from any unit recently. Dinner is served right after count.

Question

Tuesday 3/1, individuals from N unit were moved into R unit B side which is now off restricted movement. This would have to indicate that N unit is now off quarantine, correct? Those individuals have been deemed quarantined in a unit with no positive cases for at least 14 days, and 3-4 negative tests for the entire unit, in order to be placed in a unit no longer on quarantine.

Answer

N Unit is Isolation / Quarantine / Recovered-Single Cell Cohort. There is no change in the designation status of N unit. Recovered incarcerated individuals were moved from N unit to make room for more single cell cohorts.

Question

It was reported to AHCC staff on Monday 2/28 that N unit stopped receiving water bottles and did not have access to ice machines. What is the resolution to this? If it has not yet been looked into, why not?

Answer

We received clarification from clinical that there is not a medical reason to supply water to incarcerated individuals in areas that have unrestricted access. N, R and T are all wet units and have unrestricted access in their cells. If an individual feels he/she needs additional bottled water, he/she should kite medical for an evaluation and may be given a Health Service Request if additional water is deemed necessary.

Question

What date was the last positive test reported for the T unit?

Answer

For the information you are requesting, you will need to file a public records request. Please visit DOC's [website](#) for information on submitting a public records request.

Question

The following is being reported in regard to water bottle distribution:

N unit A side – 4 bottles a day (in cell water access)

N unit B side – distribution ceased as of Sunday 2/27 (in cell water access)

K unit B side – 4 bottles of water a day

L unit A side – 4 bottles of water a day

Why are there inconsistencies in which individuals are being provided water? What will be done to rectify this and when?

Answer

Quarantine MI3 units K and L do not have in cell water and have limited access, so they are provided the 4 bottles per day per I/I. Other living units have access to water and will not be provided bottled water.

Question

If R and M units are no longer on restricted movement, why is it being reported that M unit A side is still on a cohort schedule for time out while all of R unit and M unit B side are not being limited by cohorting?

Answer

M Unit is a recovered unit. They are no longer on limited Dayroom access per upper and lower tiers. There are no restrictions for dayroom use but must continue to follow standard COVID-19 protocols in place for social distancing, mask wearing, and sanitation/cleaning.

Question

T unit B side is reporting they were provided memos stating they should be receiving bottled water, 45 mins out, and daily showers, however, they are stating this is not happening. Please speak to the discrepancy.

Answer

T unit (in cell water access) is on a single cell cohort for their shower time and do not have full dayroom access. The small cohorts are designed to mitigate the spread of COVID.

Question

K unit A side is reporting there are inconsistencies regarding the showers depending on the COs working. Some are advising there is a 3x a week 10 min out shower limit while others are letting people out to shower when they ask. What is the current protocol for K unit and why are staff within the unit following different guidelines?

Answer

K Unit is on a Quarantine/Recovered Single-Cell Cohort Schedule. Some accommodations could be made for recovered incarcerated individuals who need to shower after work. (For example, those that work in Correctional Industries).

Question

An updated bulletin was provided to incarcerated individuals on Tuesday 3/1 which indicated AHCC currently has 11 active cases which is less than 0.5% of your total population. Numbers are rapidly decreasing at a significant level and yet no indication of moving back to regular units and opening visits. What is the hold up? Seems like AHCC is always 3 steps behind all other facilities.

Answer

This question was addressed in the LFC Covid Call on 02/23/2022 by RN Gudvangen. The number of incarcerated being infected is not as important. What is more important is where these positive cases are coming from. If they are coming from every unit, that is what's driving incarcerated movement. Headquarters determines if there is a limited or facility wide outbreak. They won't consider moving us to a limited area outbreak when positives are coming from multiple units.

Question

I was reading the meeting minutes for Stafford Creek Corrections Center and the food services manager commented that their Superbowl meal would contain a hoagie roll, turkey, cheese, mustard, mayo, pickle, and a cookie. Can we do this at AHCC to boost morale?

Answer

Stafford creek is special in a way that they do not get their food services from Correctional Industries. Superbowl goodie bags did go out with multiple things in them.

Question

When will the facility be moved from facility wide outbreak?

Answer

Headquarters needs to clear the facility depending on number of cases and where they are coming from.

Question

Who posts the channel 8 movie schedule?

Answer

The OA3 or the Officers in the units post the schedules.

Question

With COVID and the issues with JPay and with syncing OCO weekly updates have not been sent. Can they be posted anywhere?

Answer

Communications are posted everywhere. All incarcerated individuals have access to information.

Question

If the facility is removed from facility wide outbreak, do they automatically go to limited area outbreak?

Answer

Both MSU and MAIN were on facility wide outbreak status as of the last call with Headquarters, after that call MSU is no longer on outbreak status but main continues to be in a facility wide outbreak.

Question

Is MSU treated as separate from MAIN? How is this taken into consideration for visiting?

Answer

We had a conversation with the Team of Safe Start and Visiting is gearing up. We are moving towards setting up Visiting and hope to have more information on this by the end of the week.

Question

Is there any idea on when fundraising will start up again?

Answer

This is still to be determined with Safe Start but the first priority is Visiting. Once our numbers start to improve, we can revisit this discussion. Numbers are looking good and Visiting, Education, and SOTP will be next.

Comments/Closing

Superintendent Key – I remain cautiously optimistic and remain hopeful. The numbers are continuing to drop, and we are working with the population as there are still some that don't want to test, which makes this process longer. Please reiterate the importance of testing to your loved ones. Staffing is better and we are planning for the reopening of Visiting in MSU. We are in talks with JPay and are escalating the issues. Thank you for your time and we will see you next week.