

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: AHCC

Date and Time: 4/7/2021, 2:00PM

Attendees

- Paige Perkinson, HQ
- Jess Robb, Facility Secretary
- Ellen Hargrove, Family Secretary
- April Chavis, LFC Member
- Juanita Rodriguez, LFC Member
- Kehaulani Walker, LFC Member
- Donna Jaramillo, LFC Member
- Beth Ann Daigre, LFC Member
- James Key, Superintendent
- Caitlin Robertson, OCO
- Rachel Bisbee, SFC Representative
- Valerie Smith, LFC member
- Teresa Golden, LFC Member
- Bill Hargrove, LFC Member
- Julie Burden, LFC Member
- Michelle Mason, LFC Member

If you would like your friend/family member/loved one to be a part of the Local Family Council, please have them write to Jess Robb at the following email address:

Jessica.robbs@doc1.wa.gov

or

Jess Robb, Facility Secretary
Airway Heights Corrections Center
PO Box 1899
Airway Heights, WA 99001

To be part of the Local Family Council, one must be on the Incarcerated Individual's approved visitation list, and "any approved visitor in good standing may attend" (policy 530.155). If one is not on the inmate's visitation list and wishes to fill out an application to become a visitor, please go to the following website:

<https://www.doc.wa.gov/corrections/incarceration/visiting/prison-visits.htm>

- **Questions need to be submitted to Ms. Robb by noon on the Tuesday before the meeting. Please keep your questions, pre-submitted and during the call, to COVID-19 related topics.**
- Please keep each question concrete and specific via bullet statements.

Weekly Update from Superintendent Key

- Numbers as of 1PM per the website:
 - AHCC new positive cases in the last 30 days – 0
 - AHCC I/I Confirmed cases – 1671
 - AHCC Staff Confirmed cases – 218
 - AHCC I/I deaths – 5
 - AHCC I/I in the RCF – 0
- Vaccine administered to both I/I and staff:
 - AHCC Initiating Vaccination Administered – 1,115
 - AHCC Second Vaccination Administered – 480
 - Total Vaccines Administered at AHCC – 1595
- We've sent out multiple documents to the populations and LFC regarding; vaccine clinics, information about vaccines, medical information about vaccines, information pertaining to Moderna and J&J, and FAQ's.
- In both the MAIN and MSU we had 0 COVID grievances.

- We spoke about ice machines in the last COVID call. There is a work order to put waterspouts in the ice machines in K unit. The population is grabbing the ice and melting it for colder water. We are looking at all the ice machines and the schedule for replacement possibly out of IIBF funds. I am hoping to have a report by the end of the week.
- JPay will be here on April 9th to work on the WIFI in C5 B tier. JPay was onsite March 31st and worked on the following. ... (G2G = Good to Go)
 - KA - AHCC015 Visually inspected Phone and Terminal/ Tested Keyboard/ Check Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/Changed Mic to HS and disabled mic on camera/ Tested Camera/ Tested Audio and Microphone/ G2G. AHCC022 - Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G.
 - LB - Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/Adjusted Mic and audio levels/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G.
 - LA- Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/Adjusted Mic and audio levels/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G.
 - MB - AHCC012- Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G.
 - MA -AHCC011- Visually inspected Phone and Terminal/RPL Phone Cradle/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G. AHCC021 - Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G.
 - NA - AHCC009- Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/ Tested Camera/ RPL Camera/ Checked camera/ Tested Audio and Microphone/ G2G. AHCC018- Visually inspected Phone and Terminal/ Tested Keyboard/ Checked Monitor/ Checked USB Connection/ Checked Gains and audio adjustments/ Checked Microphone set to HS/ Tested Camera/ Tested Audio and Microphone/ G2G.
- The Quality Assurance check came back from HQ. We are in the green. This is the highest rating for mask wearing and social distancing for both I/I and staff.
- On my walkabouts I am encouraging the staff and I/I to be vaccinated. The more who are vaccinated the safer we are. It is a choice to receive it or not, but we continue to encourage receiving it. With my walkabouts and the QA reports I have been thanking staff and I/I for following mask rules and social distancing. I am appreciative of the compliance.

Pre-Submitted Questions

Question

Will older I/Is be vaccinated first or will I/Is with medical conditions be vaccinated ahead of older, healthier I/Is?

Answer

Friday, DOH announced the progression through the vaccine steps to where it is now open to all I/I and staff working in correctional facilities. We are still in the planning stages. Our goal is to offer the vaccine to as many people as quickly as possible. This is quite the process; we have to track individuals who deny the vaccination and also those who volunteer for the vaccine.

Question

Since eligibility has opened up in our state, do we have any updates for the remaining Airway Heights inmates to receive their COVID shots?

Answer

We are still in the planning stages. There is a large volume of individuals and tracking that needs to be done for those who do and do not want to receive it. This will also be measured by the availability of vaccines sent to us.

Additional Questions

Question

If everyone will become eligible, how will you determine who goes first?

Answer

It will depend on how many doses we get. This could be unit by unit. There are some complications on those who work in certain areas who may have already received this and those who work who have not received it. We have to catch them when they are not at work. There are also those who said they didn't want one when we first started, who may want one now. We will have to look at that.

Question

How many vaccines are allocated to AHCC from the DOH?

Answer

There is no specific number. They allocate a number to DOC in general and HQ determines which facility they go to.

Question

Is there a report on the website with how many vaccines HQ receives from DOH?

Answer

What is on the website is what we report out on the calls. I am not sure if the website says the allotment, we will get from DOH.

Question

Is there a discussion of opening up family member visits prior to them getting vaccinations?

Answer

I do not have that answer. We have barriers up. We are working on cohort schedules. So, when HQ says to open up visiting, we will be ready. I have not heard anything about visiting being related to vaccine numbers.

Question

If DOC HQ decides to open visiting, will they require I/I to receive the vaccination?

Answer

HQ is not holding back visiting for a number of vaccines, due to putting up barriers and social distancing.

Question

Who would I contact at HQ to voice my concern about vaccine distribution and visiting?

Answer

You could send that Ms. Cotton.

Question

I realize there is a lot of planning needing to be done and the availability of the vaccine is a factor, but do you know how much longer this will take or if there is an end time for everyone to have the option to receive the vaccine?

Answer

I don't have an idea. It depends on the supply of the vaccine, as well as the staffing to run the clinics.

Question

Has the governor issued a target date to have all I/I vaccinated by?

Answer

Not to my knowledge.

Question

Would that be from the Safe Start team?

Answer

I am not aware of anything coming from the governor, only what we are preparing for at this facility.

Question

So, there will be no physical contact allowed when visiting opens?

Answer

Correct. There will be barriers, and no physical contact and other limitations. There will only be one visit a month per I/I.

Question

Will JPay be giving out free video visits again? Or do you know why they stopped?

Answer

I don't have any new information on this. I have not seen any information on this stopping. We will check with our JPay liaison.

- **Update from JPay: Per a memo sent out on February 11th: two free video visitation calls will be added to your loved one's JPay account. The free call credits will continue to be replenished each week moving forward until further notice. Your loved one must use the video visitation credits to receive the new ones each week. This is in effect until 4/30/21.**

Question

I want to thank you for telling me the brand of the ice maker. Can you send me the locations and model numbers of each of the ice machines?

Answer

There is one on each side of the living unit. I am doing a review of the age of all the machines. Maintenance keeps a couple spares so if one does go down, they can replace it while the other is being repaired. They are about \$7500 apiece. We can add the model numbers to the notes.

- **Update: Hoshizaki DCM500DAH-OS.**

Question

It was noted that visiting would be a no contact visit. Is this only during a certain phase?

Answer

There were different phases for Safe Start. In some time, we hope to get back to the new normal for visiting.

Question

Can you add the trouble ticket reports from JPay to the notes?

Answer

We can add those in the notes as well.

- **Update: JPay will be here on April 9th to work on the WIFI in C5 B tier. JPay was onsite March 31st and worked on the following. ... (G2G = Good to Go)**
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Question

Is Ms. Cotton working with the DOH on how many vaccines are being sent to DOC?

Answer

It's not Ms. Cotton. The clinical staff at HQ is working with DOH. The Director of Pharmacy is the one who notifies us when to expect those doses.

Question

Is there any particular reason of why you got one vaccine vs. the other when it was given at the MSU?

Answer

It just happened to be what we received. We wanted to vaccinate those in the MSU who were going out on crews first.

Question

Who is the director of pharmacy?

Answer

William Hayes.

Question

How many COVID positive transfers have you received in the last 30 days at AHCC?

Answer

We've done a soft closure of the RCF. We haven't had any transfers to AHCC since our last meeting.

Question

So, you are still in step 3 according to the website?

Answer

The area is still open in case we need it in the future. The staff have been moved to other areas.

Question

Would you be able to research and attach to the notes the number of COVID positive transfer between March 1st and April 1st?

Answer

We can look up and let you know when we did a soft closure.

- **Update: Soft closure of the RCF was on 3/24/21.**

Question

The COVID positive transfers only go to the RCF?

Answer

Transfers from other institutions, yes.

Question

I/I who are transferred to AHCC, do they go into a 14-day quarantine?

Answer

Yes, they have transfer separation and testing if needed.

Question

And that is just ten days correct?

Answer

They have to have two negative tests when they get transferred.

Question

When they have the first negative test, are they separated from others?

Answer

Yes, they are in a separate area.

Question

Once an I/I is at the receiving center, they are isolated, they have two negative COVID tests and are transferred to AHCC, are they segregated again or tested again?

Answer

No, they are not.

Comments/Closing

I appreciate your questions and participation. Please get questions in to Ms. Robb by Tuesday at noon before the call. I am hopeful and compliment the facility on the compliance. We are working through things. It's never as fast as anyone wants but we are doing it in a safe manner. Thank and we will speak to you in two weeks.