

Local Family Council COVID-19 Informational Call Notes

Call Details

Facility: AHCC

Date and Time: 10/07/2020, 3:00PM

Attendees

- James Key, Superintendent
- Caitlin Robertson, OCO
- Monica Cantrell, Facility Secretary
- Jeremy Barclay, Director of Engagement and Outreach
- Paige Perkinson, Program Specialist
- Michelle Mason, LFC Member
- Bill Hargrove, LFC Member
- Ellen Hargrove, LFC Member
- Frank Rivera, Associate Superintendent
- Jess Robb, AA3 to Associate Heinrich, PhD
- Donna Jaramillo, Family Secretary
- Anita Barker, Family Co-chair
- Rachel Bisbee, LFC Member
- Kehaulani Walker, LFC Member
- Julianne Presson, LFC Member
- Beth Ann Daigre, LFC Member
- April Chavis, LFC Member

If you would like your friend/family member/loved one to be a part of the Local Family Council, please have them write to Monica Cantrell at the following email address:

mecantrell@DOC1.WA.GOV

Monica Cantrell, Facility Secretary
Airway Heights Corrections Center
PO Box 1899
Airway Heights, WA 99001

To be part of the Local Family Council, one must be on the Incarcerated Individual's approved visitation list, and "any approved visitor in good standing may attend" (policy 530.155). If one is not on the inmate's visitation list and wish to fill an application to become a visitor please, go to the following website:

<https://www.doc.wa.gov/corrections/incarceration/visiting/prison-visits.htm>

Weekly Update from Superintendent Key

- Thank you for changing times to meet institutional needs.
- We have 3 in the Regional Care Facility, 1 in Segregation ISO, 0 in Segregation Quarantine and 10 in Segregation for separation.
- As of today, October 7, 2020, 2,466 staff have been tested since we implemented our serial testing.
- We had 2 grievances:
 - 1-Main: Lack of sacraments
 - 1-MSU: Meals in cell
- Hot breakfast information has gone out to the I/I population. It is set to begin 11/2/20 in a grab and go style through mainline.
- We are still working on K-Unit court mandated programming with SOTP and CD to establish a safe environment. We will keep you updated.

Associate Rivera

I have reached out to the other main facilities as I promised in regards to dayroom protocol such as how much time they had out and how many people they had out at a time. I found that different facilities are managing their dayrooms differently based on the physical plant, staffing, custody levels, if they can maintain social distancing, and the tier cleaning. Some facilities may be more liberal in how many individuals are allowed to be

out at a time. The information you are hearing about the I/I in other facilities having full and unrestricted access is not accurate and I hope this helps.

Program Specialist Perkinson:

- Toured the facility including Food Factory, Education Textiles, and the RCF.
- The RCF is a healthy environment.
- Spoke with the staff and some of the I/I population alike and received positive feedback.
- We saw good social distancing and face coverings were being worn appropriately.

Director of E&O Barclay:

- Completed a tour with Ms. Perkinson through the facility.
- I/I adhering to COVID-19 protocols.
- RCF is well attended.
- Food Factory PPE and social distancing were good. Staff corrected any issues they saw and I/I were receptive to them.

Pre-Submitted Questions:

Question

The USB port on JPay kiosk AHCC 016 in K Unit has been broken for a week. Many of the I/I have sent kites to the JPay liaison person, but they have not been told when it will be fixed. Because the port is broken, the I/I cannot sync their players. If the players are not synced every two weeks, the players lock up and there is no access to any of the programs. Do you know when JPay will be fixing this kiosk?

Answer

On October 6th 2020, a JPay/Securus technician was scheduled to be onsite at AHCC to complete the upgrades that were not finished two weeks ago. However, this was not completed again due to no equipment being on site and their IT support was down. They worked on tickets in M unit and L unit. Unfortunately the technician was under the impression he could not enter K unit due to COVID-19 protocols. We have resent the ticket to JPay for K unit and are trying to get a tech here ASAP.

Question

When visiting does start and there is a one-hour time limit for a monthly visit, what happens to our time slot if there is count going on when it is supposed to start? Does the time start when the inmate comes into the visiting area or at the time the visit is scheduled for?

Answer

Visiting information went to I/I population on 10/1/20 on how phase 2 will be implemented. We believe the visit will start when the I/I is in the visiting room, but this not finalized yet.

The following rules will be in place for Phase 2:

- All visitors must be on the approved visitors list;
- Up to two adults are allowed per visit;
- Children under 18 not allowed to visit yet;
- Visitors with serious underlying health conditions should not visit;
- One visit per incarcerated individual per month;
- Visits will be for one hour;
- Visits will be scheduled in advance;
- Visits will be scheduled by cohort;
- Visits will be no-contact;

- Visitors must answer screening questions and participate in temperature check;
- Visitors must sign an acknowledgement form with up-to-date contact info;
- All visitors will be provided surgical masks that must be worn.
- The following will not be in use: Vending Machines, Water/Drinking Fountains, Games/Books, Children's areas, Photos.
- In the preliminary plans for count, we will do an outcount in that area so they will not be leaving the visiting room;
- IMU/Restricted Housing Visits begin per normal scheduling process.

Question

Inmates are now eligible to get their stimulus checks. My husband has heard several things. If the facility receives them, the mail room sends them back. They could have the 40% taken out, or they may go to the hole. Can you please confirm these rumors? A lot of inmates and families will be/have already have filed for this. The IRS website is NOT up to date. Can you verify that the I/I will not get in trouble for this?

Answer

We have received some stimulus checks. They are being held in the mailroom until we receive direction from Headquarters on how to proceed. No one will get in trouble for stimulus checks.

Question

What is the size of the vegetable garden? (i.e.; 12' x 28' and number of rows) What is planted in each row(s)? What are your current harvesting spans? (i.e.; year-round or do you currently limit your harvesting opportunities?)

Answer

Our J-Garden is our largest garden. It is 300' x 175' with 45 rows. We have planted tomatoes, carrots, marigolds, peas, basil, cucumbers, pumpkins, squash, sweet peppers, beans, radishes, melons, turnips, lettuce, garlic and onion. Our garden is seasonal. We try to plant and harvest a week apart.

[Follow Up from Previous week](#)

Question

In regards to extra chairs being removed from cubes in the MSU.

Answer

The incarcerated individual on the top bunk(s) were allowed to use the chair in the cell/cubical area to sit while using the table. The individual on the bottom bunk does not need a chair to use the table so now they only need one chair in their cell/cubical. Also they were a safety and security concern.

Additional Questions

Question

How are JPay kiosks being cleaned if you can schedule a call every half hour?

Answer

It is sprayed on a cloth and wiped off per protocol.

Question

Cameras are being sprayed and breaking JPay machines. There is hair in the sink and it is still there after two cleaning cycles. I do not think cleaning is being done.

Answer

The protocol for hepastat is to spray and leave for 10 minutes to disinfect.

Question:

Do the kitchen, food factory, and cafeteria area(s) have a rodent infestation?

Answer:

Director of E&O Barclay: I did not see any signs of infestation or harboring on my walk through.

Superintendent Key: We have Federal inspectors on site all the time. There are IAP and other protocols that we have to comply with. Also, 4 times a year pest control comes out

Question

The website shows 11 staff members and 2 incarcerated individuals have tested positive as of 11:30 am today.

Answer

The incarcerated individuals that tested positive came from the jails. They are not a part of the AHCC population.

Question

Who is going to schedule the visits? Will it be at a local level or at HQ?

Answer

Not sure at this time. Headquarters is still working out the logistics. We are not certain if headquarters will be handling it or if it will be at the local level.

Question

I am the power of attorney and I would like the stimulus check to be applied to his LFO because the RCW is not being followed as mandated. They can only collect for 10 years.

Answer

Headquarters is working on Cares Act check protocols. You can touch base with the financial trust. LFO's are per the county they were received in. You can contact that county.

Question

How long do you have to cash the stimulus checks before they aren't any good? Is it 90 days?

Answer

I am not certain.

- LFM: They are good for a year

Question

The offenders can only put in a ticket every 14 days for a JPay issue. If you have staff watching these videos why aren't they reporting the lag time. Your bandwidth is only 20mg per call. Why is your liaison not sending JPay information? The contract states that the bandwidth per call should be 100 mg in. Who is contacting your IT department?

Answer

I do not know what the contract stated about bandwidths. The contract is handled through headquarters.

Comments/Closing:

Stay safe and maintain your social distancing. We will see you next week.