

**AHCC COVID-19 Teleconference Notes
With Local Family Council**

May 13, 2020

Questions may be grouped together if they were asked by more than one person. If specific questions about individuals were asked, they were removed. If you have specific questions about your loved one, please contact your local facility.

PLEASE NOTE:

Please do not share Local Family Council or Statewide Family Council Informational Calls Phone-In Information with others, especially via social media. These are internal DOC communication lines, and are not for public posting.

<u>Present on Call:</u>	
James Key, Superintendent Kay Heinrich, Associate Superintendent Caitlin Robertson OCO Stella Spracklin OCO Joana Carns OCO Anita Barker, LFC Co-chair Jess Robb, Facility Secretary Donna Jaramillo, Family Secretary Keith Deflitch, JPay Gheorghie Turcin, Family Services	Ellen Hargrove, LFC Member Yoshi Garcia, LFC Member Christina Current, LFC Member Teresa Golden, LFC Member Bill Hargrove, LFC Member Rachel Bisbee, LFC Member Beth Ann Daigre, LFC Member Stephanie Colunga, LFC Member Kehaulani Walker, LFC Member Julianne Presson, LFC Member

Each week AHCC will hold a LFC Conference call on Wednesday's from 2PM-3PM. Please email questions to Jess Robb so we can have answers ready for a timely and accurate response.

Please note:

- Questions and concerns are emailed to Jess Robb no later than 12 noon on Tuesday's (Robb, Jessica M. (DOC) jessica.rob主@DOC1.WA.GOV)
- Wednesday mornings, questions are categorized and reviewed by the Superintendent to have responses ready for the teleconference that afternoon at 2 pm.
- This process has increased the response time to where there has been time for additional questions.
- Questions received after 3 pm will either be held over to the next week or if time allows asked during the end of the conference call.

This process keeps the conference call on track, and additional guidelines will be addressed at the beginning of the conference to include;

- Please place phones on mute so background noise is at a minimum.
- Please listen when answers are given and when others ask questions without interrupting.
- Each individual will ask one question at a time then another person will ask their question so everyone gets an opportunity. When everyone has had the opportunity to ask a question then additional questions may be asked, we are trying to be respectful of everyone and give each person a chance to speak.

LFC representatives are free to gather questions to ask, and to share responses. However, these calls truly need to be limited to LFC members in order to be productive, and to ensure that participation in these interactions can continue.

Opening information Presented by James Key, Superintendent

Reading from our situation report. Washington State has 17,122 reported COVID cases and 945 confirmed deaths. Spokane County has 386 confirmed cases and 29 deaths. At Airway Heights we have zero incarcerated cases. There are 3 staff confirmed cases in the institution and one off-site in training.

There were a total of 7 grievances at the main institution and 3 at MSU since our last call.

A memo was sent to staff and incarcerated individuals reminding of the use of face coverings.

We have had issues with movies playing, Dr. Heinrich is working on these.

We are continuing alternate housing in MSU to attain six feet social distancing.

Quality assurance checklist is in effect for management doing walkthrough's.

We currently have 2 in isolation 0 in quarantine.

Based on my walkabout staff and incarcerated tone of the facility is good.

Tone from Tier rep is good, incarcerated and staff are getting a restless as this has gone on 72 days. Catlin Robertson from ombudsman office was here, toured the institution, and attended the tier rep meetings.

Assistant Deputy Director Geneva Cotton was also here, she attended the main tier rep meeting.

Rapid release is continuing forward. We had 14 released last week, 16 pending releases this week.

Regional Care Facility is a high priority. As of yesterday we had beds and equipment moved in. We are currently moving in shower and bathroom trailers, plus looking at generator options. We are waiting on a staffing plan and currently developing post orders. This is a big push for us this week. We are working on hard on this, and this is for just in case we need it. It is to accommodate COVID-19 positive cases on the east side.

From a conference call this week I was informed 10,000 new swab kits have been sent to facilities.

Keith Deflitch is on the call today and he is our HQ liaison for JPay. We will ask him for an overview on what is happening with JPAY.

Keith Deflitch: In regards to issues with music and games being download, there has been a resolution with music, but there is an issue with games still. JPay is going to report back to me on what they find, this should get resolved.

Supt. Key: Keith, you get numerous reports a day regarding JPay, can you tell us what's up and working?

Keith Deflitch: Yes, after conversations with JPay last week, they are providing a report twice daily. if they find kiosk is down, they will send a plan to fix it. They are actively looking at these and trying to get the kiosks back online quicker.

Pre-submitted Questions

Q. Ellen Hargrove: When the COs are on the floor in K Unit, B side, they wear their face masks, but they pull their masks down under their chins when they are sitting and talking in the CO station. Should their masks be covering their faces all the time?

A. Supt. Key: As we talked about last time, there may be times while individuals are 6 ft. distancing they are allowed to take their masks down to take a drink or eat. Our quality assurance checklist covers this and we walk around looking at this.

Q. Donna Jaramillo: What is core treatment?

A. Associate Heinrich: Core treatment compromise the basic requirements identified individually for each I/I that are on their custody facility plan and/or other court requirements for completion prior to release.

A. Associate Heinrich: There are three or four phases to treatment: Assessment, Orientation, Basic Treatment or Core Treatment, and Aftercare. Some programs offer/include several phases of treatment, core treatment includes the primary treatment group vs. orientation and/or Aftercare

Q. Donna Jaramillo: If alternative programming has been suspended, will this affect the release date of inmates who are scheduled to be released soon after they complete the program? My husband said a fellow is scheduled to be released in September. He is worried about his release being delayed.

A. Associate Heinrich: Each case is different so the I/I needs to speak with their classification counselor

Supt Key: This is a case by case basis, I would advise any incarcerated to speak with their classification counselor to provide information to them.

Q. Donna Jaramillo: What plans are there for the resumption of these programs?

A. Associate Heinrich: Those directions come from HQ in Olympia

Supt. Key: There is pre planning being done, we are working on plans for education to return, and HQ is looking at additional programming. This will be handed down and we will implement into our facility plan.

Q. Donna Jaramillo: Can an independent study and/or one-on-one with the therapist be implemented?

A. Associate Heinrich: One on one is not an option right now. Education is facilitating some of this. There are mental health counselors assigned to each units.

Q. Donna Jaramillo: What does CD stand for?

A. Associate Heinrich: Chemical Dependency

Q. Beth Ann Daigre: I know there is a lot going on but I'm wondering if there have been any decisions made about

- Adding to the lobby at the MSU
- Adding an enclosed walkway for protection from the wind, rain, snow and sun
- Giving us parking for about 20 parking spaces close to the MSCU (the staff in C-1 could use half of the 3rd and 4th rows closest to the MSU and we could have the other half of those two rows). The handicap parking is now in the 1st and 2nd rows of the parking.

A. Supt. Key: There has been preliminary discussion regarding this, but after COVID-19 hits, we are not sure where this is at. We will keep this on the list as we move into a new normal.

Q and A from 5/6/20

“Donna Jaramillo: Some incarcerated individuals are required to complete a mandated program prior to release. What plans are there for incarcerated in K unit to participate and complete in a timely manner? Supt. Key: there are several programs including thinking for a change (T4C) and SOTP is still sending out handouts and homework who are currently enrolled. We will double check to see if this is still happening and check into other mandated programming.”

Redirect. Donna Jaramillo:

SOTAP has also discontinued aftercare for all clients statewide. At the present time, SOTAP is only focusing on core treatment. Alternative programming (orientation, Specialty groups, and aftercare) has been suspended. CD and T4C are not offered at his time for K unit I/I

A. Associate Heinrich:

Chemical Dependency

- For the individuals in K-unit that were participating in CD before quarantine, we have placed them up until this week on a medical suspend type for our groups awaiting their return.
- Due to a new directive I received this week, they will be discharged as incomplete at this time, with the plan to re-admit them as soon as the unit comes off quarantine and there is an opening in group so that they can continue programming.
- We are not admitting or assessing any new individual in K unit due to the quarantine.
- Treatment in the community is an option, I always hope that their CCO will prioritize that when they release.

Thinking for a Change

- Supt. Key: No services at this, these are being ran in groups.

SOTAP

SOTAP has not been able to conduct any programming with individuals from K-Unit from the point they were no longer allowed to move to E2. The process below was developed and implemented in conjunction with EOC and ICP.

- All of the individuals who were engaged in SOTAP when they were no longer allowed to move to E2 had their cases reviewed by their treatment team.
- Those who had made enough progress in treatment to complete early are being successfully completed at the point they were at in treatment. They will have a treatment summary with the only modification being a statement regarding why they completed early. SOTAP will testify in any ISRB hearings. These individuals are eligible for community treatment through SOTAP.
- Those individuals who were not in treatment long enough or who have not made sufficient progress are long-term suspended from treatment. These individuals also have a treatment summary written that can be used by the individual, ESRC, the ISRB, and the community. If they are able to return to treatment, their case will be reviewed and they may return to complete treatment if they have sufficient time before ERD. If they have an upcoming hearing, or before release for individuals not under the jurisdiction of the IRSB, their case will be reviewed and a determination made regarding eligibility for community SOTAP treatment. SOTAP will testify in ISRB hearings and work with ESRC as needed.
- The information above has been communicated to ICP and K-Unit staff. SOTAP also coordinated with EOC in HQ and ICP at AHCC and MCC in developing these procedures in order to have a consistent plan for statewide application. This has also been shared with the involved K-Unit individuals through answering Kiosk questions, through classification, and as the individual's summaries are completed and shared with them through Unit staff.

Questions from Teleconference

Q. Kehalani Walker: When does JPay contract end?

A. Keith Deflitch: This has been extended numerous times, we are supposed to have a new contract at the end of the year but with everything going on we are not sure.

Q. Anita Barker: I know the games were a problem, but are they working on movies as well?

A. Keith Deflitch: Yes they are.

Q. Julianne Presson: My son is in camp. I spoke with a night porter, they have no rags, and if they do they are saturated in chemicals. Porters are not able to clean every night because the intermittent guards in C5 are not letting the porters out to clean. My suggestions is they bring out more rags.

A. Supt. Key: I will be happy to check into this. Can you please refer to them as correction officer or C/O.

Q. Stephanie Colunga: In regards to the RCF, once you start receiving these patients and they start to get better is the plan to return to their facility?

A. Supt. Key: I do not have this answer. As previously stated, we do not have any and hopefully we will not have any. If the RCF is implemented into full action that is something we would look at. Currently we don't have this information.

Q. Anita Barker: If individuals have a legal meeting can they meet in person for those?

A. Supt. Key: They have phone booths that they have legal calls in, but we do not have face to face visits.

Q. Kehaulani Walker: Are there areas in the facility that have cots for individuals to sleep on?

A. Supt. key: In the alternate areas we have cots, they bring their mattresses and sleep on them.

Q. Kehaulani Walker: Are we going to be receiving the meetings minutes from last week?

A. Jess Robb: I sent those out last Friday (5/8/20).

Q. Teresa Golden: Are only so many people allowed in the yard? I have heard that some people don't get to go out to the yard if they don't get their first.

A. Supt. Key: You are correct. 100 in the main, 50 in the MSU. I have sent a proposal to HQ ICP to try and increase these numbers. Hopefully should have some good news before the next phone call. We see this is needed, but also have to social distance. I have personally seen in the main institution the incarcerated are social distancing and cleaning the pull up bars.

Q. Kehaulani Walker: It has taken longer to get books and mail to incarcerated individuals.

A. Supt. Key: I haven't heard about this. I would guess that their work load is quite a bit higher. I will check on this.

Q. Anita Barker: K unit food is being served cold? Have you checked on this?

A. Associate Heinrich: The issue is that there are no heaters in transport from the kitchen to the units. They are working on getting these quicker and trying to separate foods so they don't slosh together. The kitchen is working on this process every week.

Q. Anita Barker: Have the bicycles been received?

A. Associate Heinrich: They are currently on back order.

Closing Statements Presented by James Key, Superintendent

Last week a group of physicians came through the institution to look at our PPE and medical processes. The report back was that our processes are working well.

I am working with Dr. Heinrich on how other facilities are doing these calls. I am trying to work on a process where any approved visitor can be on this weekly call. I am asking other institutions how they are attaining this, I do not want someone who is suspended or not approved for visiting on these calls.

Everyone is a little stir crazy and tired and unsure when this will end. HQ is working hard on plans for the future, we are aware of the 4 phase plan from Governor Inslee, we have people proactive looking and planning this for the institution. But as we all know things can change quickly.

Thank you.