Improving Public Safety by Positively Changing Lives Reentry Division Overview

Fact Sheet October 2024



Reentry Executive Management Team

Danielle Armbruster

Assistant Secretary <u>dearmbruster@doc1.wa.gov</u> Cell: (360) 239-1531

Sarah Sytsma

Deputy Assistant Secretary <u>sesytsma@doc1.wa.gov</u> Cell: (360) 628-4211

Jamie Dolan

Director, Correctional Industries <u>ipdolan@doc1.wa.gov</u> Cell: (360) 480-4872

Carrie Stanley

Reentry Center Administrator <u>carrie.stanley@doc1.wa.gov</u> Cell: (360) 480-3921

Kristen Morgan

Senior Administrator <u>kristen.morgan@doc1.wa.gov</u> Cell: (360) 485-2749

Staffing

Total # of Current Filled Positions

759 (Reentry: **418,** CI: **341***)
*Includes CI positions supported by
Fund 401

Total # of Current Vacant Positions

169 (Reentry: 141, CI: 28*)
*Includes CI positions supported by
Fund 401

Total # of Division Funded FTEs

816.1 (Reentry: **455.1**, CI: **361***)
*Includes CI positions supported by
Fund 401

The Reentry Division provides opportunities and pathways supporting successful reentry and integration into our communities through programs, projects, and partnerships. We believe that reentry begins at reception, meaning that the day an individual enters our correctional system, they are provided the tools and resources to begin planning their reentry back into the community.

The Reentry Division supports the Department of Corrections' mission of improving public safety by positively changing lives by providing people with focused opportunities for success.

Division Strategic Priorities

- Integrate trauma-informed practices and uphold recovery and rehabilitation principles with a solutions-focused mindset.
- Reduce systemic and personal barriers to equity.
- Support a positive work-life balance by ensuring adequate staffing.
- Align efforts across state agencies and community partners for successful community integration.
- Engage individuals to take an active role in developing their individual reentry plans.

A commitment to our guiding principles leads our division's work:

Practice active listening Be open to learning Be authentic
Be curious Make informed decisions Embrace change
Build relationships Mentor each other
Seek collaboration outside our own areas to gain perspective
Model behaviors we wish to see Assume positive intent

"Reentry represents a continuum of services that engage the population, our employees, and community partners."

-Danielle Armbruster, Assistant Secretary for Reentry Division

Reentry Division

Programs, Projects, and Partnerships*

*See attached briefing documents for additional information

The Reentry Division is responsible for administering a comprehensive reentry design and holistic approach while providing a continuum of services that engage the population, employees, and community partners.

The division offers a wide variety of programs and services and plays a crucial role in helping individuals successfully transition from prison to the community. By providing a comprehensive range of services and support, the division aims to reduce recidivism, create better neighbors, and promote public safety.

Below is a high-level overview of Reentry Division programs, projects, and partnerships.

Sarah Sytsma, Deputy Assistant Secretary

Cognitive Behavioral Intervention Unit

Lead: Don Feist, Cognitive Behavioral Interventions Administrator

The Cognitive Behavioral Interventions (CBI) unit employs full-time facilitators who deliver evidence-based cognitive-behavioral interventions, with measured fidelity, to our population of incarcerated individuals in the prison and community setting. Utilizing a dedicated staff delivery model, the CBI unit can maximize experiential learning benefits, intrinsic motivation, and training resources. Current evaluations of program efficacy in recidivism reduction are promising, showing a significant reduction in program participants' 3-year return to prison rates.

Cognitive Behavioral Intervention Fidelity Unit - Quality Assurance

Lead: Brian McElfresh, Cognitive Behavioral Interventions Fidelity Unit Manager

The Cognitive Behavioral Intervention (CBI) Fidelity Unit supports the 60 staff responsible for facilitating the Cognitive Behavior Interventions implemented across the DOC continuum. These programs are deemed promising, research, or evidence-based by the Washington State Institute for Public Policy (WSIPP). The unit staff connects with Cognitive Behavioral Intervention staff in both the Prison and Community to provide evaluation and coaching on a prescribed basis.

Reentry Housing Assistance Program (RHAP) - Housing Voucher Program

Lead: Amanda Lease, Housing Program Administrator

The RHAP provides housing assistance to individuals transferring to partial confinement or releasing to the community. The level of service provided by the program is determined by an individual's situation and specific needs. Services may be limited to simple housing referrals or include funding through the Department's housing vouchers. The program currently offers five types of housing vouchers.

Strength in Families

Lead: Bobby Greene, Program Manager

Program staff partner with reentering parents in the development of skills and knowledge that focus on positive parenting, healthy relationships, and economic stability to create safe, stable, and nurturing environments for children and families.

Identicard Partnership

Lead: Karen Duranceau, Project Manager

The Department of Licensing (DOL) and the Department of Corrections (DOC) created the Reentry Identicard process, resulting in the ability for incarcerated individuals to obtain an official identification card (Identicard) or renewed driver's upon release.

Program Inventory Space Project

Lead: Kelsey Eagan, Project Manager

Identifying programming space within facilities, optimizing the space at all the facilities, creating a standardized process for implementing new programs, and evaluation of our current programs.

Reentry 2030

Lead: Kylie Corcoran, Project Manager

Nationwide initiative focused on designing and implementing humane reentry systems across all human service state agencies that are person-centered, coordinated, transparent, and equitable. Reentry 2030 has a bold goal of successful reintegration for every person by 2030.

Service Alignment – Partnership with the Department of Social and Health Services

Lead: Max Gibbs-Ruby, Service Alignment Administrator

The Service Alignment Administrator develops and implements strategies that connect DSHS services with DOC programs to improve reentry outcomes for people leaving DOC custody throughout Washington state.

Kristen Morgan, Senior Administrator

Community Partnership Contracts

Lead: Misty Patterson, Acting Community Contracts Program Manager

The Reentry Division partners with community organizations to provide reentry programs and services that help individuals successfully transition back into their communities. By offering a wide range of services and resources, these partnerships can significantly reduce recidivism rates and improve the overall well-being of returning citizens.

Education and Vocational Programming

Lead: Dominic Winter, Acting Education Services Administrator

Through a partnership between DOC, the Washington State Board for Community and Technical Colleges, colleges and universities, and private partnerships, Washington's correctional education system provides opportunities for incarcerated students to earn a high school equivalency, learn high-wage and high-demand workforce skills, and earn postsecondary certificates and degrees at each of the state's 11 adult prisons.

Reentry Systems

Lead: David Sather, Reentry Systems Administrator

The Reentry Systems unit consists of Reentry Navigators who directly individuals with essential needs and support services, which may include food, clothing, phones, healthcare, wellness, supportive housing with pathways to permanent housing, identification, education, vocational training, job search assistance, financial benefits, and support. In addition to these services, Navigators collaborate with community partners and stakeholders to create a more efficient handoff process to ensure a smooth transition to community-based providers.

Off-State Network/Secured-Internet Implementation

Lead: Dominic Winter, Acting Education Services Administrator

To support our college partners in ensuring high-quality educational program delivery, as well as improving reentry efforts, the Department is implementing an Off-State Network project, to include a secure- internet system for education in prison facilities statewide. As a part of this initiative, internet access is also being provided to all state Reentry Centers.

Carrie Stanley, Reentry Center Administrator

Reentry Centers

Lead: David O'Berry and Michelle Eller-Doughty, Reentry Center Operations Administrators

There are currently 11 Reentry Centers across the state, housing people up to the last twelve months of their sentence. Case management services are provided by state staff, and security is provided by either state or contracted staff.

Washington Way in Reentry Centers

Lead: Courtney Grubb, Program Administrator

Partnership established with Amend to advance innovative, leading correctional policy and practice models, specifically in the Reentry Division's Reentry Center facilities. The overarching goal is to build a collaborative, mission-driven culture in the Reentry Center program characterized by consistent, client-focused, and professional operations across all facilities.

DOC/DNR Partial Confinement Work Crew Employment Arcadia 20 Hand Crew

Lead: Roy Hardin, Transition Crew Liaison

The Washington State Department of Natural Resources (DNR) Transitional Crew, also known as the Arcadia 20 Hand Crew, is a direct result of the passing and funding of HB1168 in 2022. Individuals on the Arcadia 20 Hand Crew participate while in partial confinement and have an opportunity to obtain permanent employment with DNR post-release.

Scorecard

Lead: Cynthia Zimmerman, Project Manager

Implemented on July 1, 2024, the Scorecard is an IT solution that captures the data associated with targeted reentry efforts. This system solution provides a reentry checklist of personal accomplishments and documentation intended to improve the transition for the individual into the community and to mitigate barriers for employment, housing, transportation, communication, treatment, etc., which are critical to successful transition and stabilization to avoid recidivating.

Jamie Dolan, Director, Correctional Industries

Correctional Industries

Lead: Jamie Dolan, Director

Correctional Industries (CI) is a unique blend of business and government, using private industry tools and techniques to provide a public service. Operations within the state correctional facilities are supported by sales to state agencies, county and local governments, and not-for-profit organizations. Thousands of incarcerated individuals gain work experience and training as they produce high-quality, competitively-priced products. This translates into enormous benefits for taxpayers, the incarcerated working and learning in CI, and our customers.

Correctional Industries Business Led Transformation (BLT) Project

Lead: Vicki Hoffman, Assistant Director

Aligns operations with modern technologies, increases organizational efficiencies, standardizes and centralizes processes, creates a governance system, and complies with IT security requirements. Successful design and implementation of a new Enterprise Resource Planning (ERP) software solution is essential for the future viability of CI training programs.