RDA regularly receives research and data requests, and supports Washington State Institutional Review Board (WSIRB) approved research that aligns with DOC’s programs, services, operations, mission, and strategic goals (DOC 260.050).

In FY 2019, RDA received **107** research requests

**Requestor Type:**
- 61% faculty or graduate students
- 15% research institutes or foundations
- 13% other state agency
- 7% DOC staff
- 4% unaffiliated researchers

Approximately 2/3 of requests (69%) came from WA; the rest (31%) came from out-of-state.

**Request Type:**
- 59% - custom data build
- 38% - interview/survey those under DOC jurisdiction
- 30% - interview/survey those under DOC jurisdiction & custom data build
- 15% - interview/survey DOC staff
- 8% - program evaluation (multiple modes of data collection)
- 7% - interview/survey DOC staff & individuals under DOC jurisdiction

**Most Frequent Request Topics:**
- 30% Health Services (including mental, medical, and physical)
- 16% Education
- 10% Employment
- 7% Nature, Science and Environmental programs

1 out of 10 requests resulted in a WADOC partnership under DOC 260.050

9 out of 10 requests required a range of 20 minutes to 250 hours of RDA workload*

*Workload is estimated; Workflow tracking system is in development.
RDA facilitates agency transparency and decision-making through sharing data with internal and external stakeholders and the public. The unit responds to one-time, ad hoc requests that are not already available through OMNI Reports, agency performance measures, or agency publications.

In FY 2019, RDA received 393 ad hoc requests

11% more requests were received than last year.

Average of 32 requests received each month.

The time required to complete individual requests ranged from 30 minutes to 100 hours.

A quarter (24%) of RDA workload for ad hoc requests was spent on requests related to Budget and Legislative impacts.

Higher than average workload requests tended to be those related to Records, performance measures, and Reentry.

In FY 2019, RDA produced 488 recurring reports

RDA assists agency operations through the production of limited recurring reports that are focus on agency publications, performance measures, and operations.

Of the 68 active recurring reports, an average of 44 (65%) were produced each month.

For more information, please contact: Liz Dehlbom (elizabeth.dehlbom@doc.wa.gov)