



WASHINGTON STATE
CORRECTIONAL INDUSTRIES

Correctional Industries Mattress Warranty

Correctional Industries thanks you for your purchase of mattresses. Your purchase is an investment in our mission statement which states, "Correctional Industries is committed to maintain and expand work training programs which develop marketable job skills, instill and promote positive work ethics, and reduce the tax burden of corrections." We at Correctional Industries believe that if we model our five core values daily that we all can and will be successful. Your investment helps us keep our program running and allows us to exhibit our values which say that we will **Lead** by example to motivate change; show **Humanity** by providing second chances; develop **Connections** by fostering understanding and mentor growth; build **Teamwork** that builds unity and strength through collaboration; and invest in **People** who try to inspire and empower individual successes. Correctional Industries takes pride in all that we do and hope that this product meets or exceeds your expectations. If at any time you think that our mattresses have failed please reach out to us, below is what we will cover concerning warranties for mattresses.

Limited Warranty

Correctional Industries warrants each mattress against defects in material or workmanship for 1 (one) year from the date of delivery. Normal usage is considered sleeping on the mattress 6-8 hours per day by a 150 – 260 pound adult. The limit of this warranty is to the repair or replacement of Correctional Industries mattresses. Warranty repair or replacement of defective mattresses shall be at the discretion of Correctional Industries. Correctional Industries reserves the right to request additional information or representative samples of the product in question. If requested by Correctional Industries in writing, the customer will dispose of defective mattresses after replacement mattresses are received.

Exclusions to the Warranty

This warranty does not cover the following conditions: abrasions, cuts, tears, punctures, burns or fire damage; heavy items stored on the mattress; mattresses exposed to the cold or extreme elements; submerging or laundering in liquids; misuse and tampering; negligence; used for any purpose except as a mattress for sleeping; exposure to acids, solvents, or other corrosive or damaging substances; failure to maintain, clean or inspect the mattress; or ordinary wear and tear.

This Limited Warranty is not transferable by the Original Purchaser.

Correctional Industries Mattress Use, Maintenance and Storage Instructions

Following these guidelines will help ensure the longevity and durability of your Correctional Industries mattress:

Correctional Industries mattresses are intended to be used as a mattress for sleeping. Excessive or abusive use can cause the mattress to fail. To avoid abrasions, cuts, tears, and punctures to the coverings, as well as premature core problems, do not roll up or fold the mattresses as they are intended to be laid flat. When storing mattresses do not place heavy items on top of the mattresses as this can cause damage to the coverings and the cores. Mattresses should also be stored flat and stacked or on-end, not rolled or folded.

Due to limited ventilation between the mattress and the metal bunk platform, the mattress needs to be turned over on a regular basis. Turning the mattress regularly reduces staining from spills and lessens moisture build-up. If there is any moisture on the mattress, clean it up immediately and allow the mattress to dry thoroughly. When stripping the mattress of bedding for laundering, clean both the mattress and metal platform with a clean cloth and warm soapy water. Allow the mattress and metal platform to dry completely before placing the mattress back on the platform.

Maintaining mattresses requires proper care. Clean and inspect the mattress often. Always use a clean cloth with warm soapy water to clean mattresses. Do not spray cleaning chemicals directly onto the mattress, spray with a hose, submerge in any substance, or launder in liquids that contain solvents, acids, or other corrosive chemicals as this will weaken and damage the durability of the covering and cores.