



STATE OF WASHINGTON
DEPARTMENT OF CORRECTIONS
PRISONS DIVISION
P. O. Box 41118 • Olympia, Washington 98504-1118

April 15, 2020

TO: All Incarcerated Individuals

FROM: Julie Martin, Deputy Secretary *J. Martin*
Robert Herzog, Assistant Secretary *R. Herzog*

SUBJECT: **Extension of Free Phone Calls**

On March 18, GTL began providing all incarcerated individuals with two (2) free phone calls, up to five (5) minutes each, per week. These free calls were scheduled to last until April 14, however GTL is now extending the free calls through April 30, 2020.

Details for GTL phone calls:

- All incarcerated individuals will be provided two (2) free five (5) minute calls each, per week through April 30, 2020
- During this period, a prompt will be added that will allow you to place your 5 minute call when you choose to do so (e.g. "For a Collect call press 0, for a Debit call press 1, to use your free call press 2")
- The system will control the process through your PIN number to determine if you've made your complimentary calls
- If your free calls are not used by the end of the period, ending April 30, 2020, no credit will be given

While we know this is not the same as seeing your friends and family in person, we hope that it helps alleviate some of your concerns regarding visitation being suspended at this time.

cc: All Superintendents
Julie Martin, Deputy Secretary
Robert Herzog, Assistant Secretary