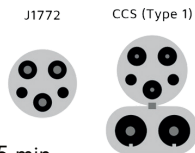


Charging Data

Level	Energy	Speed
Level 1 J1772	@ 1.5kWh	3.5 mph
Level 2 J1772	@ 7.5kWh	28 mph
Level 3 CCS1	@ 107kWh	80% in 45 min.



On the road, goal is 80% charge – that last 20% takes 2-3 times longer than the first 80%.

Save the 100% for overnight charging.

Charging The High Voltage Battery

To charge the high-voltage battery with the mobile charger:

1. Unwrap the charge cord completely before charging.
2. Put the vehicle in park (P) and open the charge port door.
3. Plug the connector into the control box.
4. Plug the connector into the wall outlet.
5. Plug the charging coupler into the charge port receptacle on your vehicle.

When the handle is properly engaged, the light ring will illuminate. This indicates the beginning of a normal charge cycle. Charging stops when complete or when paused due to charge settings or charge station actions.

DC Charging

DC charging allows you to charge the vehicle's battery in significantly less time than the standard charge method.

1. Put the vehicle in park (P).
2. Press the center right-hand edge of the charge port door and release.
3. Open the dust cap cover.
4. Plug the charge coupler into your vehicle.

Charge Port Indicators

Divided into 5 zones, the charge status indicator displays the state of charge in 20% increments:

- When one zone is pulsing, charge = 0-20%
- When 2nd zone starts pulsating, charge = 20-40%
- When 3rd zone starts pulsating, charge = 40-60%
- When 4th zone starts pulsating, charge = 60-80%
- When 5th zone starts pulsating, charge = 80-100%
- When charging stops, the charge status indicator shows all zones lit up in blue for 30 sec. before turning off.

Colors Are Used As Indicators:

- White is used as a courtesy light to help with plugging in and to acknowledge plugging in and unplugging.
- Blue is used when the vehicle is plugged in and charging or waiting to charge.
- Orange indicates charge faults. You can turn the light off in the vehicle settings on the touchscreen.



For more information on the Mach-E please follow QR code below. Our DOC site has provided additional vehicle information and stats, including quick start guides to help get you going.



Here is more information on BEV and Charging of electric vehicles.



800-BR008 (R. 04/2024)



mach-e



Emergency Contact Phone Numbers

DOC E-Plate Vehicles

Contact Facility Auto shop / Motorpool
Fleet Manager - 360.239.7832
docfleetmanagement@doc1.wa.gov

DES M-Plate Vehicles

DES Vendor Maintenance - 800.542.6840
mpmaint@des.wa.gov

(WEX/Charge cards)

DES Dispatch - 800.542.6840
mpdispatch@des.wa.gov

CEI Claims
877.443.5777

Roadside
800.329.3471

Getting the most mileage out of your

Mach-E:

What is the High-Voltage Battery Gauge?

The high-voltage battery gauge, located in the digital cluster, displays the total amount of charge available for driving. A full fill represents the total amount of energy you can get from plugging the vehicle in.



What is the Vehicle Range Display?

Displays the approximate range your vehicle can travel on the battery power that remains.

What is One Pedal Drive?

One pedal drive allows you to accelerate and brake using only the accelerator pedal. Pressing the accelerator down accelerates your vehicle, releasing pressure on the accelerator with your foot still on the pedal slows down your vehicle, and releasing the pedal completely allows your vehicle to come to a complete stop.

One Pedal Drive Indicators

Drive Mode Option for best range:

- **Whisper:** A calm driving experience with gradual acceleration and a lighter “coasting” deceleration response. The interior sound is turned off and the Ambient Lighting is blue. Your digital cluster display will react to your acceleration, braking, and handling.

Drive Experiences will remain on each time you start the vehicle.

Changing the Drive Modes

To set your preferred mode:

1. Tap the Controls icon in the upper-left corner of your vehicle's SYNCH screen. This will default to the Drive Modes menu.
2. Select your chosen Drive Mode from the following options: **Engage**, **Whisper** and **Unbridled**.

Switching One Pedal Drive On and Off

1. Access the vehicle drawer on the touchscreen.
2. Press **CONTROLS**.
3. Press **Drive Modes**.
4. Switch **1-Pedal Drive** on or off.



When one pedal drive is active, the indicator displays in the instrument cluster.

How do I use the Mach-E Frunk (Front Trunk)?

The frunk is located under the hood, where an engine would typically be. Discover ways to use your frunk using the information below.

Open and Close the Frunk

To open the frunk, you can:

- Double-pull the hood latch inside the footwell.
- Use the FordPass App.
- Press the soft button on the center-stack SYNCH touchscreen.
- Use the SecuriCode Keyless entry pad by pressing 7/8 after entering your code.

To close the frunk, lower the hood and apply downward force.



Use the Frunk as Cargo Space

The Mustang Mach-E frunk is:

- 4.7 cu. ft. of cargo volume
- Big enough to hold a carry-on size suitcase
- Made of water-resistant construction completely sealed from the elements, providing wet and dry storage.
- Usable as a cooler. The frunk has a drainage hole at the bottom of the plastic liner for ice to melt through.