Patient Rights

You have the right to:

- Receive services without regard to race, creed, national origin, religion, gender, sexual orientation, age or disability
- Practice the **religion** of choice as long as the practice does not infringe on the rights and treatment of others or the treatment service. Individual participants have the right to refuse participation in any religious practice
- Be reasonably accommodated in case of sensory or physical disability, limited ability to communicate, limited-English proficiency, and cultural differences
- Be treated with respect, dignity and privacy, except that staff may conduct reasonable searches
- Be free of any sexual harassment
- Be free of exploitation, including physical and financial exploitation
- Have all clinical and personal information treated in accord with state and federal confidentiality regulations
- Participate in the development of your **individual service plan** and receive a copy of the plan if desired
- Make a mental health advance directive consistent with chapter 71.32 RCW
- Review your **individual service record** in the presence of the administrator or designee and be given an opportunity to request amendments or corrections
- File a complaint per DOC 550.100 Resolution Program
- Submit a report to the Department of Health when you feel the agency has violated your rights or a WAC requirement regulating behavioral health agencies:

Phone: 1-800-633-6828

