



FAMILY COUNCIL MEETING MINUTES

Location: Virtual - MS Teams Date: 09/16/2023 Time: 10am-3pm

Teleconference details: MS Teams - Meeting ID: 224 410 006 660

MEETING ATTENDEES

<u>Jeffrey A. Uttecht, Deputy Assistant Secretary</u>	<u>Loren Taylor</u>	<u>Sarah Leon</u>
Department/facility co-chair	Family co-chair	Vice-chair(SFC only)

<u>Ramona Cravens, Executive Assistant to J. Uttecht</u>	<u>Vacant</u>
Department/council secretary	Family secretary, if applicable

Members present: AHCC-Jaunita Boissineau for VACANT Representative; CCCC-Diane Sifres for VACANT Representative; MCC-Josephine Johnson for absent Representative; OCC-Jennifer Schaibly; SCCC-Daphne Nolte, WCC-Felix D’Allesandro; WCCW-Greg Mansfield LFC Co-chair for VACANT Representative. Not present: CBCC, CRCC, LCC, MCCCW, WSP

Non-council member attendees: Jason Bennett (DOC), Todd Cunnington (DOC), Dr. MaryAnn Curl (DOC), Jeannie Darneille (DOC), Jamie Dolan (DOC), Todd Dowler (DOC), David Flynn (DOC), Lisa Flynn (DOC), Charlotte Headley (DOC), Don Holbrook (DOC), Chris Idso (DOC), James Key (DOC), Susan Leavell (DOC), Ethan Meade (DOC), Kristen Morgan (DOC), Sean Murphy (DOC), David Musser (DOC), Paige Perkinson (DOC), Megan Pirie (DOC), Monica Ritter (DOC), Caitlin Roberts (OCO), Rhonda Roberts (DOC), Karlie Shaw (DOC), Sarah Sytsma (DOC), Tim Thrasher (DOC), Lillian Wilbur (DOC), Heather Williams (DOC), Deborah “Jo” Wofford (DOC).

AGENDA

Topic	Discussion/Key Points
Welcome <i>Jeff Uttecht, DOC Co-Chair;</i> <i>Loren Taylor, Family Co-Chair; and Sarah Leon, Family Vice Chair</i>	<p>Welcome to DOC staff, the OCO, the Family Councils, and everyone who joined today.</p>
Deputy Secretary Time <i>Sean Murphy, Deputy Assistant Secretary</i>	<ul style="list-style-type: none"> Spoke on the Best Bed project. Provided some information on a public informational meeting regarding staffing at the Women’s Prisons Division on September 21, 2023. Spoke on the misinformation that Culteral and Peer Led programs are not taking place inside the facilities. Groups are required to have an approved volunteer sponsor present at meetings, not necessarily to lead the meeting. Groups need to re-submit applications. Biggest challenge is finding unpaid volunteers. House Bill 1345 – The Department will no longer charge the incarcerated for EFVs. Any fees received to participate after July 23, 2023, will be returned to the individual’s Trust Account. Restrictive Housing – Secretary Strange committed to reducing Restrictive Housing (RH) by 90% over the next five years. We have listed the help of a vendor named Falcon, a project support manager called ISG, and Dr. David Lovell with the University of Washington to assist with a report to the legislature, which is close to being completed—plan on having a finished report before the next meeting. Reentry Facilities – we now have a 13th facility, which is a 120-bed facility at the Wenatchee Valley Reentry facility. <p>Loren Taylor, SFC Family Co-Chair: Regarding the Best Bed project – where do you get the information to know what you are going to need? Regarding the Wenatchee Reentry Facility, what can done to get people to the lowest level of custody? Sean Murphy (DOC) – We receive our information from the Caseload Forcast Council (people outside of DOC). Our current tool was created in 1984 –currently working on classification models to help improve accuracy, outlines risk, and put people in the correct setting. Hope to have out in December, to include a gender-responsive model.</p>

	<p>Loren Taylor, SFC Family Co-Chair: RCW 17.09.270 – regarding individualized reentry plans, which address bringing families into the conversation of reentry. What can be done to ensure families are included in every aspect of the reentry plan of their loved one? Susan Leavell (DOC) – Working toward the Individual Reentry Plans (IRP). It is a phased process for a large system with many moving parts. We have lots of navigators working with people and the IRP. The hope is that the person can go to their counselor with their IRP in the meeting for the Custody Facility Plan to pair it with Washington One. It is a work in progress – it is with our Navigator Unit and as a training/communication plan with staff.</p> <p>Loren asked to have a workgroup regarding the IRP. Susan Leavell (DOC) requested that they communicate about this after the meeting.</p> <p>Family Member: As SFC meetings are open to the public, and the same questions are asked repeatedly at these meetings, when will these calls be on TVW? Sean Murphy (DOC): There is no intent to put these meetings onto TVW. These meetings do not fall under the Public Meetings Act. These meetings were designed to improve communication between families and the Department. We expect some of the same questions as new families come in that need information and support.</p> <p>Family Member: When will these meetings go back to in-person? When are the incarcerated going to be allowed to attend these meetings? Sean Murphy (DOC): these meetings will continue as virtual - to allow the greatest amount of attendance for family/friends and DOC staff. These meetings are to support families.</p> <p>Josephine Johnson (LFC Co-chair for absent MCC Representative): What is the timeline for the incarcerated who will be reclassified after the new classification model is set up? Sean Murphy (DOC): Unknown at this time - After the testing has been completed, it will go into our OMNI system, and then we will pick a start date. Routine classification happens every six months, and people will drop into those during their classification cycle.</p> <p>Family Member: Can the incarcerated access the Statewide Family Council meeting minutes? Lisa Flynn (DOC): They should be posted in the Units. If people notice that they are not posted, please contact us.</p> <p>Family Member: Can the SFC minutes be posted on the Tablets? Sean Murphy (DOC): We can look into it. <i>UPDATE: in line with DOC 530.155 Family Council, the minutes are posted in living units, recreation areas, and libraries for incarcerated individuals. They will not be added to the tablets.</i></p>
<p>Action Item Update (See Attachment #1)</p> <ul style="list-style-type: none"> Ramona Cravens (DOC), SFC Department Co-Secretary 	<p><u>Law Library at Camp facilities</u> – Lisa Flynn (DOC): We have met with the Camp leadership. We are ordering the equipment, and once received, they will be available with the same materials we have on the computers at the major facilities. As we are moving forward with the suggestion, closing Action Item.</p> <p><u>EFV Standards/EFV Policy Revision</u>: Lisa Flynn (DOC) reported that the EFV policy received no recommended changes from the legislative review. It will be heading to the Deputy Secretary and Secretary for final review and signature in the next couple of weeks. Closing Action Item.</p> <p><u>IITS update</u>: Read on behalf of Tom Fithian (DOC), who was unable to attend today:</p> <ul style="list-style-type: none"> MCC IMU / and SOU A & B Units are scheduled for contractor electrical work the week of 9/18. This will provide the network backbone for Securus services to IMU and the rest of SOU. WCC Reception is scheduled to go live on 9/25 to provide Securus services. This will have a large impact on reducing the tablet shortages parent facilities experience when chains arrive. Securus provided 30 free games to all incarcerated on 8/25. Securus provided free access to Newsstand (normally a paid subscription service) on 8/29 through the end of the year. The Customer Care survey was completed and is being compiled for DOC review. DOC Liaison survey (facility staff assigned to assist Securus) is scheduled to go out the week of 9/11. Incarcerated individual satisfaction survey is scheduled to go out the first week in October. The Securus Account Management team is scheduling more frequent on-site facility visits. Four of five Securus-employed tablet administrators have been hired and have DOC-approved scheduled times to be at their assigned facility. The fifth is currently in the hiring process. To assist individuals in facilities with increased access to Securus representatives, Securus Service Techs are being cross-trained to assist tablet administrators. Large music content push on 9/5 showing positive results. This was the fix to refresh lost/missing music downloads after conversion from JPay. <p>If the incarcerated have issues, they should fill out and submit a help ticket. If families and Friends have problems, please reach out to Securus first. Closing action Item.</p> <p>Family Member: Regarding Securus - once the staff are in place, she would like those names & contact information published for families, so they know who to contact.</p>

<p>Family & Relationship Programs; Religious & Spiritual Programs; and, Volunteer Program</p> <ul style="list-style-type: none"> • Lisa Flynn, Director of Correctional Services 	<p><i>See Attachment #2</i> for the presentation of the programs.</p> <p>Family Member: Along the lines of the change of the lodging assistance, she asked if anything would be done regarding lowering the mileage limit for visiting. Lisa Flynn (DOC): Before the Secretary signed off on the IIBF budget this year, it was decided only to increase the amount of times lodging could be used. Will look at it again next year.</p> <p>Family Member: Who are the legislators you meet with regarding the EFV Policy? Lisa Flynn (DOC): We do not meet the legislators. We send the legislative committees, Human Services and Public Safety, who are tasked with reviewing the policy.</p> <p>Family Member: Due to his prior history, he would like to volunteer to go inside facilities and teach parenting classes.</p> <p>Family Member: Regarding cultural events, who is in charge of planning them so they can send notice in time to receive donations? Lisa Flynn (DOC): Usually it is the Community Partnership Program Coordinator (CPPC) at the facility. Lisa asked family member to contact her after the meeting to line out what the specific concerns are.</p> <p>Sarah Leon (SFC Family Vice Chair): Policy 530.100 states that a Headquarters Correctional Program Administrator will manage the volunteer program. Is that Lisa Flynn? (Lisa Flynn (DOC): Yes. Sarah: Who trains the CPPCs? Lisa Flynn (DOC): Correctional Specialist (CS) 4 conducts virtual and in-person training and meetings.</p> <p>During this segment, we ran out of time for the Volunteer Services presentation. However, the presentation slides are attached (<i>see Attachment #3</i>)</p>
<p>SARU Program (Substance Abuse Recovery Unit) David Musser, Clinical Supervisor.</p>	<p><i>Presenting for Dawn Williams, Program Administrator. See Attachment #4</i> for the presentation.</p> <p>Loren Taylor (SFC Family Co-Chair): Would like to have consistent NA/AA meetings at the facilities. How can that be resolved? David Musser (DOC): With COVID restrictions lifting, most Therapeutic Communities offer AA/NA meetings. We are working with the Chaplain programs and other volunteer programs to increase them. Loren: What can families do to help advocate? David: To contact outside agencies and ask them to come back might help.</p> <p>Sara Leon (SFC Family Vice Chair): The presentation felt like an assessment of the program – not the treatment provided by SARU. Volunteers are reporting they do not feel supported. What is SARU doing to support at the facility level? David: We offer staff members to help facilitate the NA/AA meetings. Sarah: is the Suboxone being given out paired it with treatment? David: Suboxone is administered by medical providers as medical treatment, not through the SARU</p> <p><i>Due to prior commitments, unfortunately, Mr. Musser could not stay for the entirety of the meeting. Follow-up questions received after the meetings:</i></p> <ol style="list-style-type: none"> 1. What drug/alcohol assessment takes precedence if someone has a different assessment outside of DOC? Dawn Williams (DOC): With respect to external vs. internal assessments and which assessment would take precedence, the assessments conducted by SARU would take precedence when it comes to clinical outcomes. The providers in the community do not have access to collateral information and only rely on self-reporting. SARU utilizes information in the WA ONE, police reports, PSI reports, and probable cause statements that include BAL at the time of offense etc., as well as prior treatment history received while inside DOC and prior assessments conducted by DOC. 2. Can we get the actual number of people vs. the percentage on the satisfaction survey DOC provided regarding treatment? Dawn Williams (DOC): Unsure how many individuals added up to the percentage in the satisfaction surveys. They are run quarterly. It is assumed to be around 500 individuals.
<p>Correctional Industries Programs Jamie Dolan, Director of Correctional Industries</p>	<p><i>See Attachment #5</i> for the presentation.</p> <p>Daphne Nolte (SCCC Rep): Why are Union Supply orders being held and not picked up in a timely manner? Jamie Dolan (DOC): We manage the contract for Union Supply for Property and the bi-monthly food package program. A few months ago, there were issues with some orders being held due to inventory issues; we could have sent the partial order or held the order until all of the items arrived. Daphne: is there a way to let people know what is going on? Jamie Dolan (DOC): To share that with the team to see if there are better ways to communicate issues.</p> <p>Josephine Johnson (MCC LFC Co-chair for absent Rep): Can the incarcerated be taught cooking skills from fresh food vs. pre-packaged food? Jamie Dolan (DOC): about 30% of the food purchased is ready to serve (sauces, etc.), and the rest is made from scratch. Josephine: Will there be flagging classes for road departments? Jamie Dolan (DOC): We have been speaking with the Dept. of Transportation and hope to receive a grant we applied for to expand this. Josephine: Or CDL classes? We are exploring a</p>

	<p>CDL program in partnership with the Education Department. Josephine: She heard that the accounting department will receive a new computer program, which means the incarcerated will lose their jobs. Will there be help to get them new jobs? Jamie Dolan (DOC): We are implementing a new IT software as the current one is obsolete. To our knowledge, the incarcerated are not losing their jobs. It just might look different.</p>
<p>Education Programs Kristen Morgan, Administrator for Educational Services</p>	<p><i>See Attachment #6</i> for the presentation.</p> <p>Sarah Leon (SFC Family Vice Chair): How does the DOC decide what programs are offered at which facility? Kristen Morgan (DOC): There is some guidance in the RCWs; however, we have limited resources. Additional things considered: programming space available, we look at the data that community colleges submit with their proposals, we consider Correctional Industries and job programs where certifications can be obtained. We then negotiate with the State Board. Some program is legislatively driven (for example, pre-apprenticeship funding or grant funding to start a specific program).</p> <p>Greg Mansfield (WCCW LFC Co-chair for vacant SFC Rep): At WCCW, the GED programming is not running 80% of the time, told it is a statewide issue. The women are told they will be testing for their GED and then study for the test for two days, but the testing is canceled when it comes to the day of the test. Kristen Morgan (DOC): We are tracking this issue. We use an outside vendor, Pearson VUE; when our system updates or their system updates, it creates an IT certificate issue. A security block on the vendor's side recently caused the issue, but it has been resolved (see the last slide in the presentation).</p>
<p>Facility Updates and Subcommittee Information Sarah Leon & Loren Taylor</p>	<p>Loren Taylor (SFC Family Co-Chair): Three issues: 1. Securus – Felix attended a recent Securus meeting; 2. The 5131 “fix” and when it will be addressed; and 3. The updated Recreation policy.</p> <p>AHCC: Jaunita B: Securus and curio changes CBCC: No one on the call CCCC: Dianne Sifres – The facility is back to in-person visits, which is nice. There are problems with drugs, but that is being worked on. The vending machines are being updated. Overall, the place is good, and we are doing well. CRCC: Family Member – the recreation policy and the curio of beads. MCC: Josephine Johnson (LFC Co-Chair for absent MCC Rep) – the recreation policy is an issue due to the limits of beading supplies; asked if those items purchased before the policy change can be grandfathered in. <i>Update: This suggestion is under review.</i> Securus continues to have dropped calls from the wifi – asking for 40 minutes worth of calls vs. two 20-minute calls. <i>Update: The contract language states 2-20 minute phone calls;</i> the incarcerated are only allowed to have one open help ticket at a time (where some incarcerated have ten). <i>Update: Securus has this in production for a future enhancement.</i> The EFV trailers are very nice, but some items were removed, and families would like them back (i.e., toasters, hand mixers, and Bibles). Having issues obtaining the LFC family e-mail list from the facility. <i>Update: This is a local issue that Ms. Johnson will need to work on with MCC facility leadership.</i> Jeff Uttecht (DOC): The Department does not/cannot share someone's personal information. However, this also creates issues for our Family Council partners. <i>Update: The facility contacted family members to have them send their e-mails to Ms. Johnson. It was also suggested to Ms. Johnson that during the LFC Meetings, she share her e-mail with those in attendance.</i> OCC: Jennifer Schaubly (SFC Representative) – Some of the incarcerated are turning in proposals for classes or to facilitate things (i.e., working out). The incarcerated are told there is no programming at OCC. Access to the Law Library has begun. Have not heard much regarding issues with Securus; however, she has personally had issues – she has spoken with OCC and Securus, and both say it is an issue with the other. Don Holbrook (DOC): please e-mail Tom Fithian, Eric Jackson, and him, and we will look into this. <i>Update: The error has been found and corrected. Visits can now be scheduled.</i> SCCC: Daphne Nolte (SFC Representative) – How does DOC decide on declining visitation when it comes to domestic violence indicators and visitation? Jeff Uttecht (DOC): If someone has a concern, they need to work on it at the local facility level. Loren Taylor (SFC Family Co-chair): This is on Senator Wilson's radar. Sarah Leon (SFC Family Vice Chair): RCW 10.99.020 has the definitions of domestic violence indicators. Daphne: Asked for an update on an update to an \$85 limit of vending machines. Jeff Uttecht (DOC): have not heard anything on this. Don Holbrook (DOC): Understandable request. Will need to look into further <i>Update: You will need to address this with SCCC, as this is a local facility concern, not Statewide.</i> Daphne: How do individuals indicate they should receive a lighter-fare diet? Jamie Dolan (DOC): the lighter fare diet is a self-selected diet, which there is a form that they need to complete and submit. Daphne: How is someone screened for a pre-diabetic/diabetic diet? Dr. MaryAnn Curl (DOC): it is done through Health Services and their primary care. They should send a kite to the medical team. Daphne: Securus concerns (e-mail received after the meeting): <ol style="list-style-type: none"> 1. Unable to access spendable account through them, difficult to get them on the phone – <i>not enough information provided.</i> 2. My loved one still has not received the funds transfer from when the system changed and new players were issued – <i>need more information.</i> 3. Concerns regarding video and audio quality. Multiple types of devices tried and failed, while paying \$6 for each time. When the machine is down at SCCC, I lose my money. Difficulties reaching them. <i>There are hundreds of successful video visits each month. If the visit is canceled due to Securus and/or DOC issues, refunds are processed and issued.</i> </p>

	<p>4. Video Visits not working. Quality is like looking through a coke bottle. <i>If the terminal is down/offline, Securus will (and has) issued a refund.</i></p> <p>5. Not receiving all the video visit coupons. <i>There were two times the coupons were delayed by a day or two (July 4 and Sept 3 – holiday weekends). The coupons were issued late.</i></p> <p>WCC: Felix D'Allesandro (WCC SFC Representative): Difficulties communicating with LFC family members; families come in, but their loved one transfers to another facility, so finding people to fill positions is difficult. Vending machines continue to be an issue; told the vendor (Evergreen) cannot find staff to fill the machines on the weekend. Having additional vendors would help Don Holbrook (DOC): Recognized there is an issue with the vendors. However, different vendors cannot fill another vendor's machine. Regarding Securus – Some people still have not received the content; the names show up, but the content is not there. <i>Update: When there is a large amount of content (for example, 4,000 items), it is common for not all content to be downloaded when there is so much of it.</i> Update: (his son) Has been given numbers for Securus, but cannot get any real answer/response. Recreation Policy – told there will be limits on how much weight can be on the weight deck. It was the 50 lb dumbbells that have been discontinued. Still concern over the television offering, a lot of the men are unsatisfied with the offering.</p> <p>WCCW: Greg Mansfield (LFC Family Co-chair for absent SFC Representative): Virtual visits are headed in a positive direction. The visitation experience has improved greatly: the visit sergeant has been changed to someone more gender-responsive and trauma-sensitive, and officers are smiling and interacting with the women. Current struggles are the food quality. Told the vendor for women's bras is going to change due to the transgender population.</p> <p>WSP: Not present Family Member (for the Women's Division): Concern of the "taking away" of craft items. Example: only having one size of knitting needle. Would like this re-examined as to what women need.</p>
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Roundtable open discussion

Topic	Discussion/Key Points
Daphne Nolte (SCCC Rep)	Can something be changed in the volunteer policy so that she can volunteer at the facility where her loved one is located? Sean Murphy (DOC): No - It would be a conflict of interest and may create a significant risk for a security compromise.
Family Member	Had a question on the presentation on the SARU program and the Graduated Reentry Program. Loren Taylor advised family member that Mr. Musser had left.
Family Member	Would like to see numbers vs. percentages on the SARU program. What happens if an outside agency has a different treatment assessment vs. the DOC assessment? Loren advised her to put them in writing and send to her or Ramona Cravens (DOC).
Family Member	Why are trustees not allowed to facilitate AA/NA meetings? Sean Murphy (DOC): Sponsors are required every time we have a group of incarcerated individuals together. Sponsor = staff, contracted staff, outside volunteers.
Family Member	Is going to make a recommendation to her daughter to become a sponsor. Perhaps DOC could go to Washington State University to solicit volunteers.
Family Member	Can NA & AA meetings be offered virtually through the tablets? Also – can DOC staff who have a license be able to assist with the need? UNANSWERED
Family Member	They are concerned about how the MAP program is being implemented. Who is overseeing the program? Dr. MaryAnn Curl (DOC): Suboxone is offered, not mandated. Individuals can choose to go on it to protect themselves from cravings or reactions as they transition to work release, reentry, or a different situation.
Greg Mansfield (WCCW Rep)	Other states allow the incarcerated to have property picked up at visitation instead of having it shipped out. Don Holbrook (DOC): This has been done in the past. Jeff Uttecht (DOC): Historically it is challenging to manage, but we should have future conversations about it.
Daphne Nolte (SCCC Rep)	Questions about the curio. Would like to have a report back. Don Holbrook (DOC): Please e-mail the list to Ramona.
Family Member	Feels there is discrimination from the SFC Co-Chair. Why can't she get a draft copy of the EFV policy. Sarah Leon (SFC Family Vice Chair): Will send screenshots of the draft policy to family member.
Family Member	Is there an officer in the craft room when they are being done? Don Holbrook (DOC): Depending on the location, custody staff are adjacent to the craft room.
Family Member	Suggestion – to allow the incarcerated to decide what they want to dispose of besides their curio.

Family Member	For WCC, what would it make it possible to change the vending from Evergreen to Fiesta? When does the contract end? Don Holbrook (DOC): The contract would need to be reviewed to find out when the contract ends. Dianne Doonan (DOC): If there is no security concern, contracts are available through public disclosure, as not all contracts are on the public website.
Josephine Johnson (MCC LFC Co-Chair for absent MCC Representative)	Is the religious amount of beads changing? Don Holbrook (DOC): No. Josephine: Can the curio box size be changed? Don Holbrook (DOC): Having a bigger box may not be an option due to the amount of other items wanted in the cell.
Sarah Leon (SFC Family Vice Chair)	Safety belts were taken away on the weight decks. They are required on the outside due to safety concerns. Please explain why. Don Holbrook (DOC): Will need to look into this. <i>Update: Safety belts will be returned.</i>
Sarah Leon (SFC Family Vice Chair)	<p>The policy revision process changed (Scheduled Policy Review Process R. 6/2023 (wa.gov)). Why? Todd Dowler (DOC): Oversees policy office, which was changed in June 2023. If there are suggestions for any policy, we'd like to have them at the beginning, which can be submitted at ANY time here: Policy Review Washington State Department of Corrections. We collect that information, the policy owner reviews it and many other stakeholders' suggestions, and reviews other policies that may change with it. This change was made to be to streamline the process. Sarah: This change makes us feel like our voices have been taken away.</p> <p>Sarah: Are you the policy specialist? Todd Dowler (DOC): No, I oversee the team. A policy office has four staff: two policy specialists, a forms coordinator, and a policy program manager. The policy specialist facilitates the processes with the policy owner, who makes updates and then submits them to the Executive leadership. Ultimately, it is the policy author who collects all feedback. Sarah: Can you disclose the names of the policy specialists? Todd Dowler (DOC): Please reach out to him to facilitate the request.</p>
Family Member	Lisa made mention about the Trauma training. What is the training, and can the public also take these classes? Todd Dowler (DOC): The curriculum can be obtained through public disclosure. There is no training to the public. Jeannie Darneille (DOC) Gender Informed Prepronice Practices and Trauma-Informed Practices is integrated into much of the work done throughout DOC.
	<p>Senate Bill 5131 – Exemptions for monies received from families/outside sources from mandatory deductions when used for commissary items.</p> <p>Dianne Doonan (DOC): Requirements of legislation have been implemented. The incarcerated can receive the funds from the outside, which are placed into a designated commissary account (no deductions taken). We are working on a vendor to finalize the programming for what we do manually with three different programs currently used. Families/friends will not see anything different.</p> <p>Sarah Leon (SFC Family Vice Chair): How are families to send in monies through the mail (i.e. addressing envelopes and money orders)? Dianne Doonan (DOC): For mail, DOC 450.100, Mail for the Incarcerated in Prison, has the requirements for sending mail into the facility. The money order must have the name and DOC number of the individual, and it must say "Commissary."</p> <p>Sarah Leon (SFC Family Vice Chair): Is there an estimate of when the process to electronically send in money will happen? Dianne Doonan (DOC): At this time, no.</p>
	<p>Recreation Policy:</p> <p>Don Holbrook (DOC): There will be further discussion regarding this change. Most of the changes were due to the quantity and size of items, as cells are becoming VERY full. Example: 2-man cells that are 8'x10', and then there are personal property items, musical instruments, food storage items, hygiene, televisions, Jplayers, and curios boxes. We are trying to reduce fire safety hazards. Along with the standard 2-box limit for personal items, on the last transfer of incarcerated, 140 additional boxes needed to be shipped. Another concern is safety – due to the different types of metals coming in (scissors, needles, etc), which have been removed due to a decision by the Security Advisory Committee.</p> <p>Sarah Leon (SFC Family Vice Chair): What does the Security Advisory Committee consist of? Don Holbrook (DOC): The statewide committee consists of Co-chairs (Mr. Holbrook) and the Union (Teamsters 117), Captains from the facilities, Correctional Specialists, and Security Specialists. They meet quarterly at the local level, but then issues are reviewed when necessary. They manage and address the security concerns of the facilities at the local and statewide levels.</p> <p>Sarah Leon (SFC Family Vice Chair): If a public disclosure request is done, will there be documented proof of infractions based on scissors? Don Holbrook (DOC): Cannot answer that at this time. You can do a public disclosure.</p> <p>Felix D'Allesandro (WCC Representative): The policy was effective September 1, 2023, but he does not recall this policy coming up for review or family participation. Don Holbrook (DOC): Will review the timeline. <i>Update: All policy feedback portal information was reviewed and incorporated where appropriate. We don't review all policies with families, but we try to have direct input for policies impacting families directly.)</i></p>

	Family Member: there is limited programming, limited volunteers, limited jobs, and limited classes. If hobbies are taken away, what are they supposed to do? Don Holbrook (DOC): We are not taking hobbies away; items are being limited.
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Next meeting location: Virtual – MS Teams Date: 11/18/2023 Time: 10 am – 3 pm

Comments: _____

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Distribution: **ORIGINAL** - Family council co-chairs



FAMILY COUNCIL ACTION ITEMS

Reference	New Action Items Opened	Assigned To	Date Opened	Date Due	Date Closed
	Name of Issue Discussed in Meeting: Key Points/Discussion: Description of issue Update: Update from each meeting till closed	Owner of Issue	mm/dd/yyyy	mm/dd/yyyy	mm/dd/yyyy
Process/Policy	<p>EFV Standards/EFV Policy Revision: <u>5/21/2022 update:</u> Extending due date - a June 30th deadline has been set for facilities to complete Standards; DOC working on statewide process for sign-ups for EFV's; Policy Revision – current status? <u>07/16/2022 update</u> – EFV Policy, waiting for the FC policy to be out for public comment. Then EFV policy revision will be sent out gather feedback, to follow the Policy process. EFV Standards – still working on creating department standards across the state. Extending due date to 11/19/22 to allow for the policy revision process time. Also updated title from <i>EFV Standards/sign-up process/EFV Policy Revision</i>, to <i>EFV Standards/EFV Policy Revision</i> as the sign-up process is included in the EFV policy revision. <u>09/17/2022 update:</u> Currently working on gathering feedback from the SFC. Extending due date to 02/01/2023 to allow for policy revision process. <u>11/19/2022 Update:</u> EFV policy is in the policy office, Target due date is around</p>	Lisa Flynn/Dawn Taylor/Liz Hainline	04/28/2022	May 2023 07/15/2023 09/16/2023	09/16/2023

	<p>1/1/23. Visitation policy will begin when EFV policy is through the public comment period. Extending due date to May 2023 <u>01/21/2023 update:</u> It is in the Policy Office. Hoping to have out for public comment in the next few weeks.</p> <p><u>03/18/2023 Update:</u> EFV policy is scheduled for release for public comment on Friday, March 17th. A new <u>EFV Resource Guide for Families</u> is now available as a DOC publications https://doc.wa.gov/docs/publications/fact-sheets/500-GU020.pdf. Families are encouraged to provide feedback on both the draft revisions and new resource guide using the policy feedback survey associated with DOC 590.100 Extended Family Visiting - https://doc.wa.gov/information/policies/feedback-survey.htm</p> <p><u>Update 05/20/23:</u> Policy is prepped for legislative committee review. They have 60 days to review & provide feedback. Then will go to Secretary Strange for review & signature. Moving due date to the next SFC meeting, July 15, 2023.</p> <p><u>Update 07/15/2023:</u> The policy is currently with three Legislative Committees. They have 60 days to review and provide feedback. Changes may be made. Then will go to Secretary Cheryl Strange for review and signature. Due date extended for the next SFC meeting.</p> <p><u>09/16/2023:</u> the EFV policy received no recommended changes from the legislative review. It will be heading to the Deputy Secretary and Secretary for final review</p>				
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	<p>and signature in the next couple of weeks. Closing Action Item.</p>				
<p>Contract</p>	<p>IITS update – discuss contract and current connectivity issues. <u>05/21/2022 update:</u> Deadline extended to 07/16/2022 for an update on the implementation schedule of Securus/tablets/go-live dates/schedule of what facilities are next. <u>7/16/2022 update:</u> Implementation has begun. Anticipated completion, 02/23/23. Extending due date until February 2023, but will request status update at November 2022 meeting. <u>09/17/2022 update:</u> Services have been implemented at MCCCW, phones & tablets at WCCW. Will be working on next phase for the Men’s prisons. <u>11/19/2022 Update:</u> Implementation still in progress. Some delays. Due date extended to May 2023. Updates will continue as progress is made. <u>01/21/2023 Update:</u> Update provided during meeting. Still in progress. <u>05/20/2023 Update:</u> Two facilities still need services. One of them (MCC-IMU) was not in the original plan; working with Securus. Tablets are still an issue. First quarterly report to be around June 2023. Moving due date for next SFC meeting. <u>Update 07/15/2023:</u> The mandatory quarterly meeting is scheduled for 07/28/2023. Two facilities do not have</p>	<p>Tom Fithian/Keith DeFlitch</p>	<p>03/19/2022</p>	<p>May 2023 07/15/2023 09/16/2023</p>	<p>09/16/2023</p>

	<p>service, but we are in the process of getting access. Working on getting them completed. Due date extended for next SFC meeting.</p> <p><u>09/16/2023:</u></p> <ul style="list-style-type: none"> • MCC IMU / and SOU A & B Units are scheduled for contractor electrical work the week of 9/18. This will provide the network backbone for Securus services to IMU and the rest of SOU. • WCC Reception is scheduled to go live on 9/25 to provide Securus services. This will have a large impact on reducing the tablet shortages parent facilities experience when chains arrive. • Securus provided 30 free games to all incarcerated on 8/25. • Securus provided free access to Newsstand (normally a paid subscription service) on 8/29 through the end of the year. • The Customer Care survey was completed and is being compiled for DOC review. • DOC Liaison survey (facility staff assigned to assist Securus) is scheduled to go out the week of 9/11. • Incarcerated individual satisfaction survey is scheduled to go out the first week in October. • The Securus Account Management team is scheduling more frequent on-site facility visits. • Four of five Securus-employed tablet administrators have been hired and have DOC-approved scheduled times to be at their assigned facility. The fifth is currently in the hiring process. • To assist individuals in facilities with increased access to Securus representatives, Securus Service Techs are being cross-trained to assist tablet administrators. • Large music content push on 9/5 showing positive results. This was the fix to refresh lost/missing music downloads after conversion from JPay. <p>If the incarcerated have issues, they should fill out and submit a help ticket. If families and Friends have problems, please reach out to Securus first. Closing action Item.</p>				
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STATEWIDE FAMILY COUNCIL MEETING

09/16/2023

Attachment #1

Process	<p>Law Library at Camp facilities <u>07/15/2023</u>: New action item to research a possible expansion of law library services to minimums, where needed (no existing process for collocated camps). This would enable individuals to perform the necessary research and e-filing that has not been available in the past. <u>09/16/23</u>: We have met with the Camp leadership. We are ordering the equipment, and once received, they will be available with the same materials we have on the computers at the major facilities. As we are moving forward with the suggestion, closing action item.</p>	Lisa Flynn/Tracy Schneider	07/15/2023	11/18/2023	09/16/2023

Reference	Closed Action Items	Assigned To	Date Opened	Date Due	Date Closed
	<p>Name of Issue Discussed in Meeting: Key Points/Discussion: Description of issue Update: Update from each meeting till closed</p>	Owner of Issue	mm/dd/yyyy	mm/dd/yyyy	mm/dd/yyyy
Policy	<p>DOC Cultural Events policy <u>01/17/2022 update</u>: Extended due date to 06/01/2022 due to delay in start date. <u>05/21/2022 update</u>: Extending due date as the start date was 6/01/22 <u>07/16/2022 update</u>: Work group starting up again. Extending due</p>	Nancy Simmons/Dawn Taylor	11/20/2021	May 2023	05/20/23

	<p>date, for November 2022 meeting for status update.</p> <p><u>09/17/2022 update:</u> Nancy Simmons is now the point person for this policy. A virtual meeting will be scheduled with those interested r previously involved in the work group. Hope to have the draft policy submitted to Policy Office in December. Extending due to 02/01/23 to allow for the policy revision process.</p> <p><u>11/19/2022 Update:</u> National corrections survey process is completed. Next step: the solicitation process for vendor interest. Extending the due date to May 2023, but will still provide updates.</p> <p><u>01/21/2023 Update:</u> Final committee meeting is on January 24, 2023.</p> <p><u>03/18/2023 Update:</u> Title of Action Item updated from Cultural Program Policy to DOC Cultural Events Policy. The workgroup comprised of internal and community members completed the initial draft that was shared with executive leadership within prison facilities. We are now bringing it back for additional revisions, meeting with the DOC EDIR team and our new tribal relations director, as well as the original community member workgroup participants. Following that, we will conduct a survey with the incarcerated population using a new survey tool to gather feedback. These events <i>are not associated with volunteer-led cultural groups</i>, which remain under DOC</p>				
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	<p>530.100 Volunteer Services https://doc.wa.gov/information/policies/showFile.aspx?name=530100. Volunteer-led cultural groups will continue the process of submitting proposals through the CPPC to the facility leadership for authorization at the local level. 05/20/23 Update: The Department has put this policy on hold. Closing action Item.</p>				
<p>Process</p>	<p>TV Cable - can additional Cultural channels be added 09/17/2022 Update: A paper survey and family input, which is being utilized. Still looking at different satellite providers and waiting on national survey sent to other states/companies to see if theirs would meet Washingtons needs. Also working on a survey tool to send to the I/I. Extending due date from 9/17/22 to 11/19/22 to allow the Department to work on this. 11/19/2022 Update: The department is still working on this. Extending due date to May 2023 01/21/2023 Update: The Department has worked on requirements with the contracts office, including surveying the population on requested channels during this solicitation process. Providing a list of proposed cultural channels is part of the solicitation process. The Department is dedicated to ensuring that the solicitation is inclusive of cultures and diversity in consideration of channel content and availability. The team is</p>	<p>Tracy Schneider /Christopher Stone /Janet Nelson</p>	<p>7/16/2022</p>	<p>May 2023</p>	<p>01/21/2023</p>

STATEWIDE FAMILY COUNCIL MEETING

09/16/2023

Attachment #1

	working closely with the contracts office for the solicitation to consider all factors of service, including channel lineup, packages, and content. Closing Action Item.				
Policy	Hobby Craft Purchasing– Request for families to be able to purchase from Hobby Craft <u>09/17/2022 Update:</u> Extending the due date from 9/17/22 to 11/19/22 to allow the Department to work on this. <u>11/19/2022 Update:</u> Still being worked on by the Department. Extending due date to May 2023 <u>01/21/2023 Update:</u> Union Supply will be the only vendor families can purchase hobby craft items from. However, we are reviewing six new hobby items to be added to the catalog. Action Item closed.	Tracy Schneider /Christopher Stone /Janet Nelson	7/16/2022	May 2023	01/21/2023
Policy	Allowing PDFs from books into facilities when the publisher has allowed the printing. (i.e., Dungeons & Dragon game) <u>11/19/2022 Update:</u> Will have more information at the January SFC meeting, Extending due date to January 2023 SFC meeting. <u>1/21/2023 Update:</u> At this time, all publications must be sent directly from a legitimate publisher and/or be an approved veder per DOC 450.100.	Brandon Marshall/Tracy Schneider	09/17/2022	01/21/2023	01/21/2023

Distribution: **ORIGINAL** – Family Council Co-Chairs



Correctional Services Unit Family-Centered Services

September 2023

Supportive Programs

Currently, DOC has several programs to support incarcerated parents and their children, building strong bonds, and fostering growth opportunities

- Parenting Inside Out – parenting education
- Read to me Daddy/Mommy – Allows parents to read a book to their child on video and send home the book and video
- Parent Navigators – Liaison for parents with open dependency actions
- Family Reunification Program – Under development with Parent Navigators
- Parent-Teacher Conferences
- Dependency 101 workshops
- Child Support Modification/Abatement workshops
- Family friendly events & activities

Parenting Inside Out

Full-time staffing through
SIF at WCC, CCCC, and
SCCC

Grant-funded positions
ending in September at
WCCW and CBCC/OCC

Parent Navigator, Brenda
Lopez, picked up PIO at
WCCW temporarily while
developing contract for
FTE

Parent Navigator, Terren
Beeman, is conducting
PIO while building his
dependency services
program

Volunteers are conducting
classes at other facilities,
but sporadically, and the
need for permanent
funding is critical



Parent Navigators

- In 2022, DOC was granted proviso funds to create two Parent Navigator positions; one at WCCW and one at AHCC
- These positions will concentrate on assisting incarcerated parents with children in foster care to educate on dependency matters to work towards reunification upon release
- After COVID delays and a search for applicants with “lived experience” were hired, the program is beginning with positive strides



Questions?

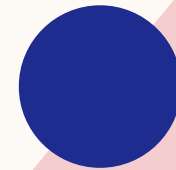


VOLUNTEER SERVICES



INTRODUCTION

The Washington State Department of Corrections celebrates a long-standing history of volunteer engagement to support additional programs and activities for our incarcerated population.



STATISTICS

Looking back as far as 2013, the Department shared partnerships with a high number of volunteers. However, in 2014 PREA requirements/screening were established causing a drop and then again when COVID hit in 2020.

- 2013 - 3209
- 2016 – 2079
- 2019 – 1181
- 2020 - 2022 COVID
- 2023 – 802

Many volunteers have not returned since the COVID closures.

The Department did attempt to contract with Volunteers of America – Western Washington to assist in recruiting new volunteers, but they notified the department on September 5, 2023 that the project was too large in scale for them at this time.

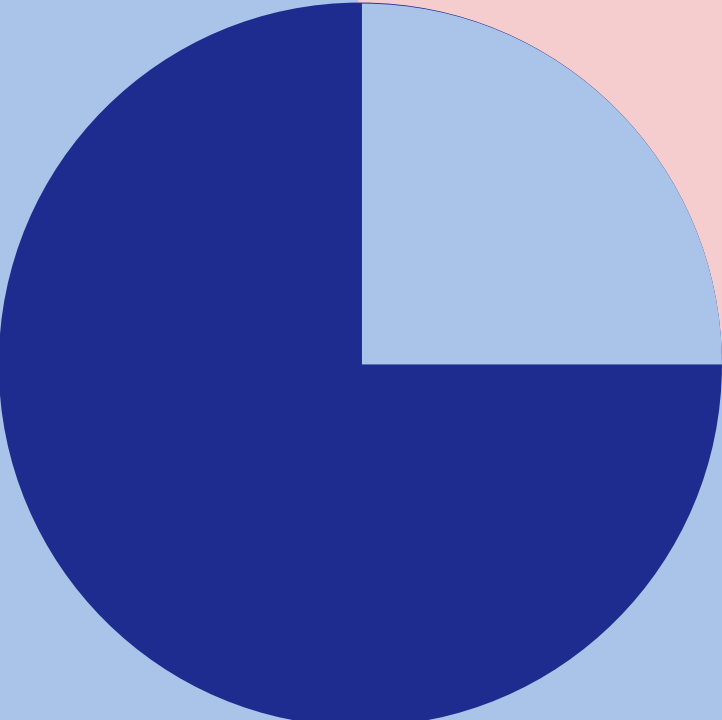
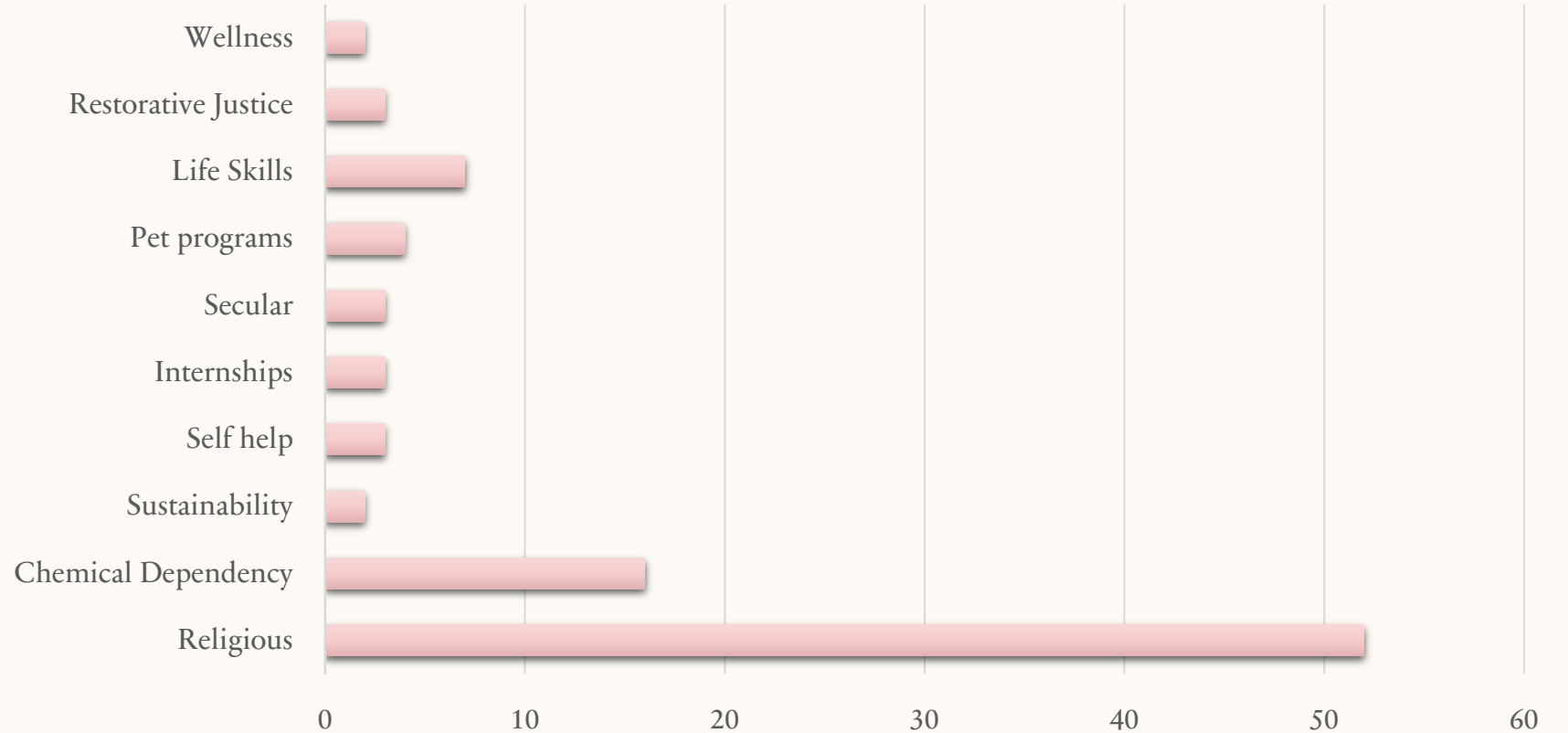


OVERALL NUMBERS

	Total Volunteers	Volunteer Programs
AHCC	69	22
CBCC	34	16
CCCC	26	12
CRCC	108	34
LCC	21	14
MCC	257	53
MCCCW	38	11
OCC	32	5
SCCC	84	33
WCC	61	28
WCCW	174	45
WSP	101	26
TOTALS:	1005	299

PERCENTAGE BY PROGRAM

Volunteers



TYPES OF VOLUNTEERS

- Religious
- Secular
- Chemical Dependency Support (NA/AA, Celebrate Recovery, etc.)
- Life Skills
- Self-help (Alternatives to Aggression, Toastmasters, etc.)
- Restorative Justice
- Sustainability (pet programs)
- Wellness
- Other

AREAS OF FOCUS

RECRUITMENT

- Identify community organizations within local communities that support need areas
- Communicate with community colleges where appropriate to support sponsor volunteer activities
- Offer ability to provide presentation on becoming a volunteer for existing groups or a new group proposal
- Conduct social media campaign to invite new volunteers to their local facilities

IMPROVING SUPPORT

- Conduct quarterly meetings at the facility level with approved volunteers for a feedback session
- Identify obstacles to productive volunteer program sessions
- Conduct annual volunteer survey for statewide feedback on recruiting, training, orienting, and facility support.

SUBSTANCE ABUSE RECOVERY UNIT (SARU)

Opening the Doors to Sobriety

Dawn Williams, Administrator

- ▶ **Administrator**
- ▶ **Correctional Program Manager – Therapeutic Communities**
- ▶ **Corrections Specialist 3 (Therapeutic Communities Managers) 7 – Supervise 43 Contract Staff**
- ▶ **Treatment Systems Manager – Manages Treatment Placement and Facility Space Utilization**
- ▶ **Prison DOSA Compliance Manager – Provides Clinical Oversight to all DOSA Discharges and Appeals**
- ▶ **DOSA Hearings Manager – Responsible for 762 infraction and presents cases to HO**
- ▶ **Clinical Supervisor – Provides Clinical Oversight to all 80 Contract Staff and 52 plus SARU Staff**
- ▶ **Assessment Manager – Supervises all Statewide Assessments Conducted by Contract (80) and 5 SARU Assessment Staff**
- ▶ **Assessment Counselors – 5**

CLINICAL STAFFING MODEL

- ▶ Provide Substance Use Disorder Treatment in 12 Prison Facilities
- ▶ Comprehensive assessments
- ▶ DSM V and ASAM criteria
- ▶ Treatment consists of an evidenced based structured curriculum to include cognitive behavioral interventions, didactic education, motivational interviewing, recovery-focused skill-building, relapse prevention, disease management, and includes gender-responsive trauma based approaches.
- ▶ Treatment weaves together the disease management model that includes self-defeating behaviors that result in criminal thinking patterns.
- ▶ All individuals are screened at reception centers using the GAIN Short Screener
- ▶ SARU has recently added the Opioid Use Disorder Screen at reception

WHAT WE PROVIDE?

Topics - Relationships

- ▶ Co-Dependency
- ▶ Family
- ▶ Setting Boundaries
- ▶ Domestic Violence
- ▶ Family Roles
- ▶ Healthy Relationships
- ▶ Qualities of Healthy Relationships

Topics – Substances

- ▶ Heroin
- ▶ Alcohol
- ▶ Opiates
- ▶ Post Acute Withdrawal Syndrome
- ▶ Neurochemistry of Relapse/Recovery
- ▶ Uppers, Downers, All-arounders
- ▶ Prescription or Over the Counter
- ▶ The brain
- ▶ Disease Concept

CURRICULUM

Topic- Relapse

- ▶ Self-Assessment
- ▶ Addiction, Denial, Defense
- ▶ Relapse History
- ▶ Warning Signs
- ▶ Personal Triggers
- ▶ Relapse Progression
- ▶ Life and Addiction History
- ▶ Dealing with Common Problems

Topic – Values, Attitudes, Behaviors

- ▶ Personal Values
- ▶ Impact on Values and Behaviors
- ▶ Using Positive Values
- ▶ Stages of Change
- ▶ Relationship with Drugs of Preference
- ▶ Reducing Resistance
- ▶ Dealing with Authority Figures

CURRICULUM

SARU does address trauma by helping patients contain their feelings and emotions:

- ▶ Breathing techniques
- ▶ Visualization or happy place
- ▶ Moratorium – place emotion in a box
- ▶ Encourage patient not to dwell, self-criticize, or inflate
- ▶ Reflective listening
- ▶ Resist the expedition or shutting down the conversation

TRAUMA AND RECOVERY

- ▶ The Washington State Institute for Public Policy found that for each dollar spent on SUD treatment in confinement and partial-confinement there is a taxpayer benefit of \$5.05 to \$13.91 for each dollar spent.
- ▶ Offenders who participate in SUD treatment have lower recidivism rates than those who did not participate by 4 to 9 percent.

WHAT RESEARCH SAYS ABOUT SUBSTANCE USE DISORDER TREATMENT?

- ▶ Integrated Screening at Reception
- ▶ Comprehensive Evaluations
- ▶ Outpatient Treatment
- ▶ Intensive Outpatient Treatment
- ▶ Intensive Day Treatment
- ▶ Residential Treatment
- ▶ Calendar Years 2018 and 2019 – 2775 and 2934 (respectively) unique individuals were treated in prisons by SARU

SERVICE LEVELS PROVIDED BY SARU IN PRISON FACILITIES

AIRWAY HEIGHTS CORRECTIONS CENTER

WASHINGTON CORRECTIONS CENTER FOR WOMEN

OLYMPIC CORRECTIONS CENTER

MISSION CREEK CORRECTIONS CENTER FOR WOMEN

WASHINGTON STATE PENITENTIARY

CEDAR CREEK CORRECTIONS CENTER

*RESIDENTIAL TREATMENT
THERAPEUTIC COMMUNITY*

- ▶ Airway Heights Correction Center
- ▶ Coyote Ridge Correction Center
- ▶ Monroe Correctional Complex
- ▶ Mission Creek Correction Center for Women
- ▶ Stafford Creek Corrections Center
- ▶ Washington Corrections Center
- ▶ Washington State Penitentiary

INTENSIVE DAY TREATMENT
(16 HOURS PER WEEK)

- ▶ Airway Heights Corrections Center
- ▶ Cedar Creek Corrections Center
- ▶ Clallam Bay Correctional Center
- ▶ Coyote Ridge Correction Center
- ▶ Larch Correction Center
- ▶ Monroe Correctional Complex
- ▶ Stafford Creek Corrections Center
- ▶ Washington Corrections Center
- ▶ Washington Corrections Center for Women
- ▶ Washington State Penitentiary

INTENSIVE OUTPATIENT TREATMENT

(8 HOURS PER WEEK)

Assessment

Referral to MOUD services and stimulant disorder services

Develop and maintain reference guide for recovery support services

Deliver harm reduction supplies and service referrals

Provide Naloxone overdose kits and train recipients on application

Provide Fentanyl Test Strips

Provide education on infectious diseases (HIV and Hepatitis)

STATE OPIOID RESPONSE GRANT NEW ITERATION



- ▶ The SARU screens all individuals at reception centers
- ▶ Two screens are administered: 1) Substance Use Inventory and 2) Opioid Use Inventory
- ▶ If individuals were unable to be screened due to medical or disciplinary reasons, a screen will be administered at their parent facility
- ▶ DOC assessors are located at the men's and women's Reception Centers WCC and WCCW, and one assessor is located at AHCC
- ▶ Assessors located at Reception Centers primarily focus on DOSA assessments per the RCW
- ▶ Additional assessments are conducted by DOC SARU contract staff at all facilities
- ▶ In 2023, DOC received funding to provide assessment to individuals prior to GRE release. Hiring is an SARU ongoing project.

SCREENING AND INTAKE

SCREENINGS & ASSESSMENTS

5,448

Total SA Screenings completed during FY2023

2,976 'Y' | 2,472 'N'

5,499

Total OUD Intake Screenings completed during FY2023

2,006 'Yes' | 3,493 'No'

2,532

Total SA Assessments completed during FY2023

2,481 Diagnosed w/SUD | 51 No Diagnosis

SUBSTANCE USE DIAGNOSIS TYPE

Diagnosing the primary and secondary drug of dependence is important to the work of SARU and the education we provide to our patients.

3,334 individuals have been diagnosed with a substance use disorder during their current incarceration:

- ▶ 43% of individuals were diagnosed with a stimulant use disorder
- ▶ 24% of individuals were diagnosed with an alcohol use disorder
- ▶ 20% of individuals were diagnosed with an opioid use disorder
- ▶ 12% of individuals were diagnosed with a cannabis use disorder
- ▶ 2,856 of the 3,334 individuals were diagnosed with more than one substance of dependence

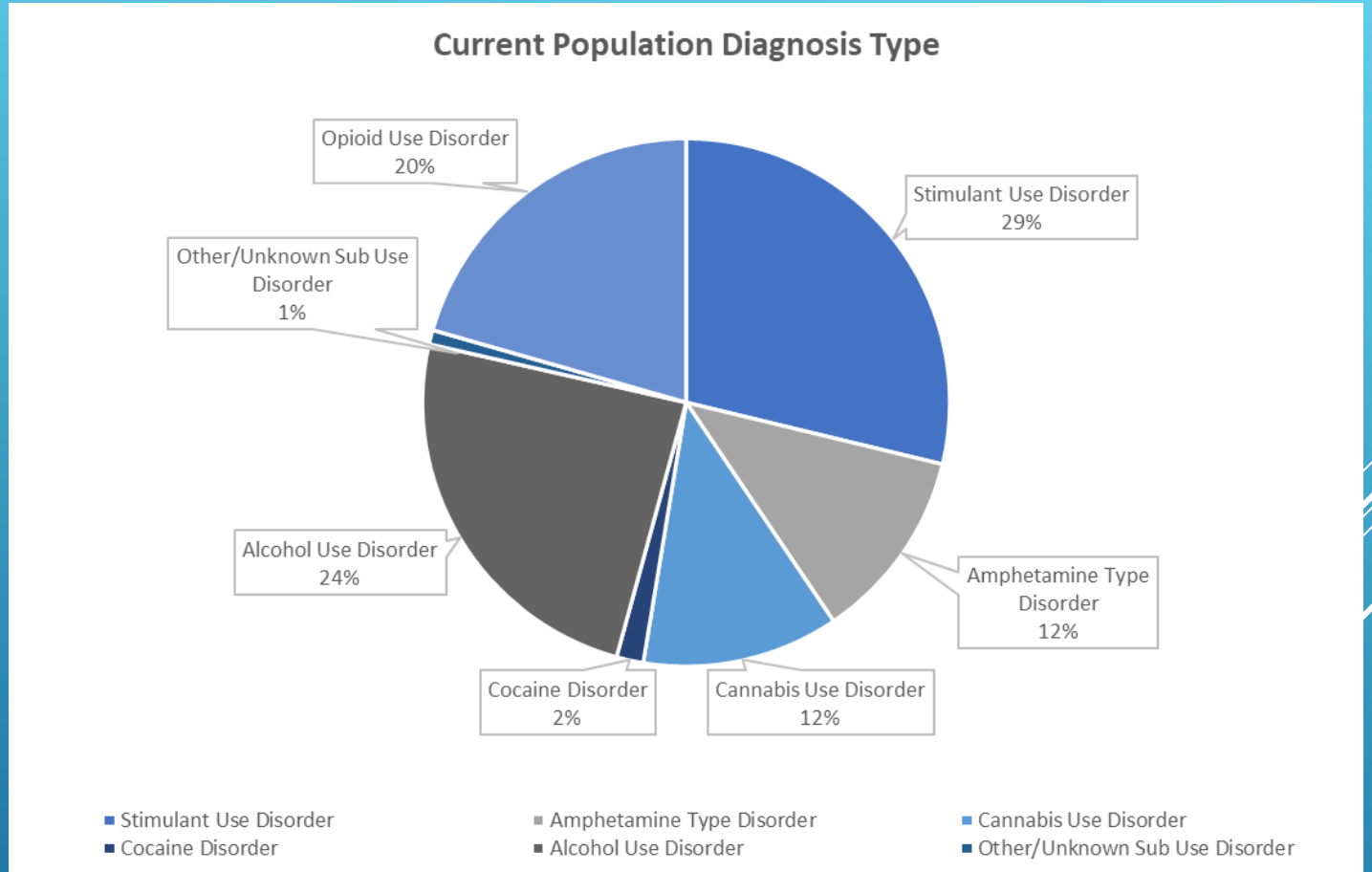
SUBSTANCE USE DIAGNOSIS TYPE

CURRENT POPULATION DIAGNOSED VIA SA ASSESSMENT (DURING CURRENT INCARCERATION)

PRIMARY Drug of Choice	Gender		Total
	Female	Male	
Alcohol	98	712	810
Methamphetamine	172	1,102	1,274
Heroin	94	305	399
Fentanyl	53	143	196
Other Opiates & Synthetics	13	70	83
Cocaine	16	91	107
Marijuana/Cannabis	45	358	403
Hallucinogens	*	*	11
Amphetamines	*	*	17
Other	*	*	34
Grand Total	502	2,832	3,334

*Cannot disclose non-zero counts <10 per HCA small numbers

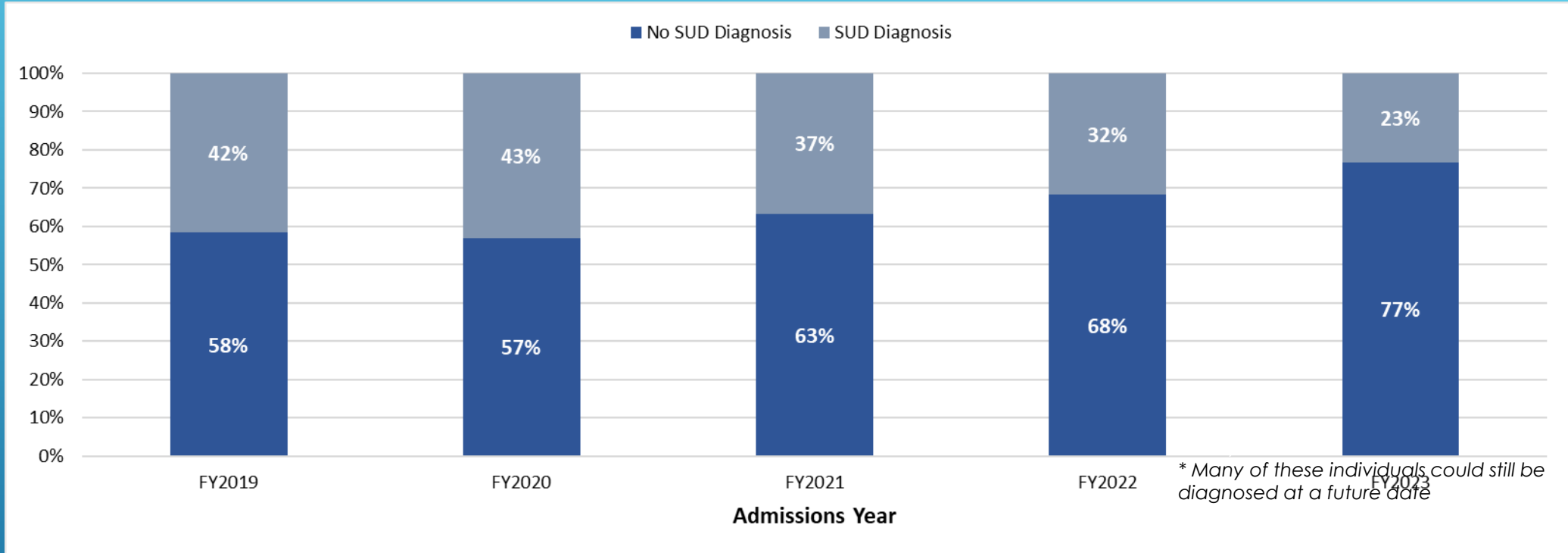
SECONDARY Drug of Choice	Gender		Total
	Female	Male	
Alcohol	50	522	572
Methamphetamine	155	510	665
Heroin	34	276	310
Fentanyl	24	98	122
Other Opiates & Synthetics	17	81	98
Cocaine	22	139	161
Marijuana/Cannabis	69	747	816
Substance Unclassified/NOS	0	33	33
Other	12	67	79
No Secondary Diagnosis	119	359	478
Grand Total	502	2,832	3,334



2,856 individuals diagnosed with both a Primary & Secondary Diagnosis

ADMITTING POPULATION RECEIVING AN SUD DIAGNOSIS

PERCENTAGE OF INDIVIDUALS WHO WERE DIAGNOSED BETWEEN ADMIT DATE & RELEASE DATE
(EXCLUDES VIOLATORS)



Amissions Year	Total Admitting Population	# Received SUD Diagnosis Before Release	% Received SUD Diagnosis
FY2019	7,677	3,198	42%
FY2020	6,362	2,736	43%
FY2021	4,437	1,625	37%
FY2022	4,667	1,482	32%
FY2023	5,559	1,293	23%

Date:
7/17/2023
Source: OMNI
HS

CURRENTLY INCARCERATED PATIENTS WITH SUD DIAGNOSIS

DIAGNOSED VIA SARU ASSESSMENT

Previous Incarceration Assessment

- There are **1,398** currently incarcerated individuals with an SUD Diagnosis from a **previous** confinement period assessment

Current Incarceration Assessment

- There are **3,334** currently incarcerated individuals with an SUD Diagnosis from their **current** confinement period assessment

Total Population with an SUD Diagnosis

- **This makes a total of 4,732 currently incarcerated individuals with an SUD Diagnosis from any point in time.**

Total Population to Receive Treatment

- A total of 1,379 currently incarcerated & diagnosed individuals received some form of treatment during FY2023

Date:

7/17/2023

Source: OMNI

HS

- ▶ The SARU utilizes the treatment criteria for addictive, substance-related and cooccurring conditions published by the American Society of Addiction Medicine (ASAM) to determine the level of care individuals need
- ▶ The ASAM Criteria describes in detail an ideal continuum of care with the various services and interventions provided at each level
- ▶ There are exceptions to placement such as the lack of available services, failure of a patient to progress at a given level of care, and state laws that differ from ASAM criteria
- ▶ Clients that are mismatched to treatment have lower retention and poorer outcomes

TREATMENT PLACEMENT CRITERIA FOR ADDICTION DISORDERS

PATIENTS ASSESSED BY MODALITY

CURRENT POPULATION ASSESSED LEVEL OF CARE VIA SA ASSESSMENT (DURING CURRENT INCARCERATION)

Currently Diagnosed Population Total Assessed Level of Care

LTR 3.3, LTR COD 3.5, IIP 3.1	EDT/IDT 2.5 P	IOP COD 2.1, IOP 2.1	OP COD 1, OP 1	Unknown, No Treatment
2,376	638	283	23	14

Currently Diagnosed Population		
Received Tx During Current Incarceration Period	Total	% of Total Diagnosed
Received Tx	1,440	43%
Did NOT Receive Tx	1,904	57%
Total Diagnosed	3,334	100%

*Received Any Modality of SA Treatment

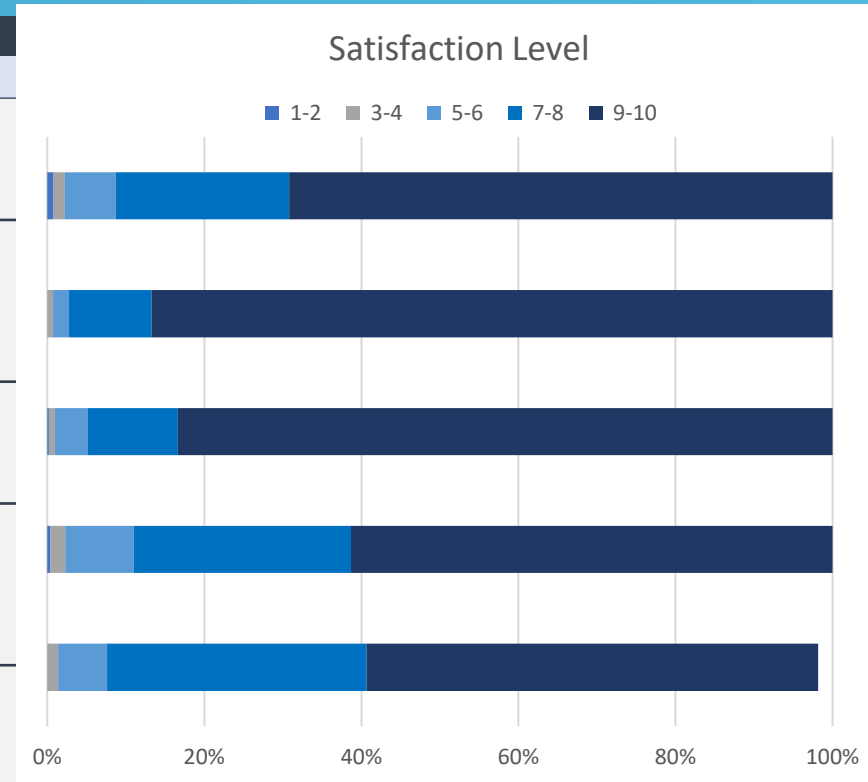
Date:
7/20/2023
Source: OMNI
HS

SA TREATMENT SATISFACTION SURVEY RESULTS

Attachment #4

Question	Average FY2023	
	Yes	No
Do you believe this treatment will help you stay clean and sober once you leave prison?	96%	4%
Did you receive treatment prior to your most recent prison stay?	54%	46%

	Average FY2023				
	1-2	3-4	5-6	7-8	9-10
How effective was the program in providing you with information on how to live a healthier life?	0.0%	1.4%	6.3%	33.0%	57.5%
How would you rate the overall quality of your group sessions?	0.4%	1.9%	8.7%	27.7%	61.4%
How would you rate the overall quality of your individual sessions with your counselor (1 x 1's)?	0.2%	0.8%	4.2%	11.5%	83.4%
How inclusive was your counselor (s) with respect to the diversity of cultural, ethnic, race, religious, special needs, gender and sexual orientation?	0.0%	0.7%	2.0%	10.5%	86.7%
How would you rate the overall quality of the treatment you received during this incarceration?	0.7%	1.5%	6.5%	22.1%	69.2%

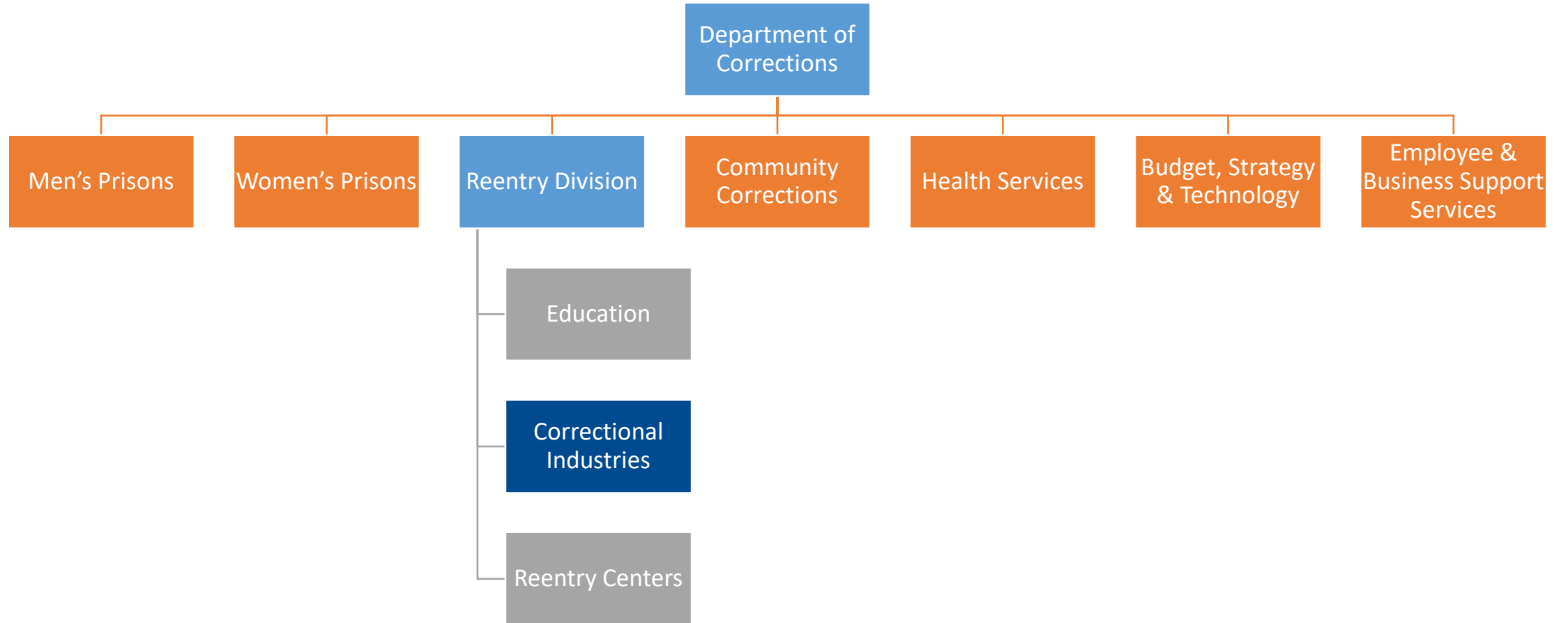


Washington State Department of Corrections

CORRECTIONAL INDUSTRIES PROGRAM



Organization Overview



OUR CORE VALUES



We walk the talk to motivate change.



We provide opportunity for second chances.



We foster understanding and mentor growth.



We build unity and strength through collaboration.



We inspire and empower individual success.

MISSION

Correctional Industries is committed to maintain and expand work training programs which develop marketable job skills, instill and promote positive work ethics, and reduce the tax burden of corrections.

VISION

Transform lives and increase successful reentry through training and mentoring.



Our operations & programs by location

Statewide

Airway Heights Corrections Center

Commissary
Food Distribution
Food Factory
Food Service
Laundry
Optical
Site Services
Textiles
Transportation
AJAC

Clallam Bay Corrections Center

Laundry

Cedar Creek Corrections Center

Laundry

CI Headquarters

Furniture Install & Warranty
Janitorial Products
Textiles Distribution Center
Transportation

Coyote Ridge Corrections Center

Food Service
Laundry
Mattresses
Site Services
Textiles

Mission Creek Corrections Center for Women

TRAC
AJAC

Larch Corrections Center

Laundry

McNeil Island Stewardship

Grounds Maintenance
Marine
Vehicle Maintenance
Waste Water/Water Distribution

Monroe Correctional Complex

Bulk Sales
Commissary
Food Package Program
Food Service
Laundry
License Tabs
Monthly Property Program
Site Services

Olympic Corrections Center

Laundry

Stafford Creek Corrections Center

Furniture
Laundry
Site Services

Washington Corrections Center

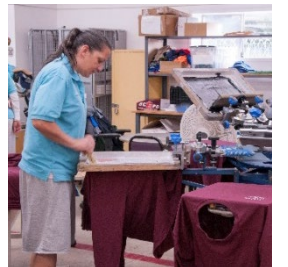
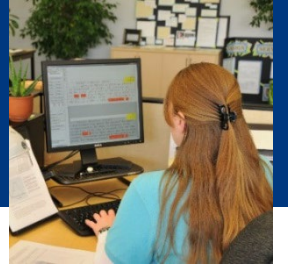
Food Service
Laundry
Reception Clothing Distribution
Safety Kits

Washington State Penitentiary

Food Service
Laundry
License Plates
Site Services
Transportation

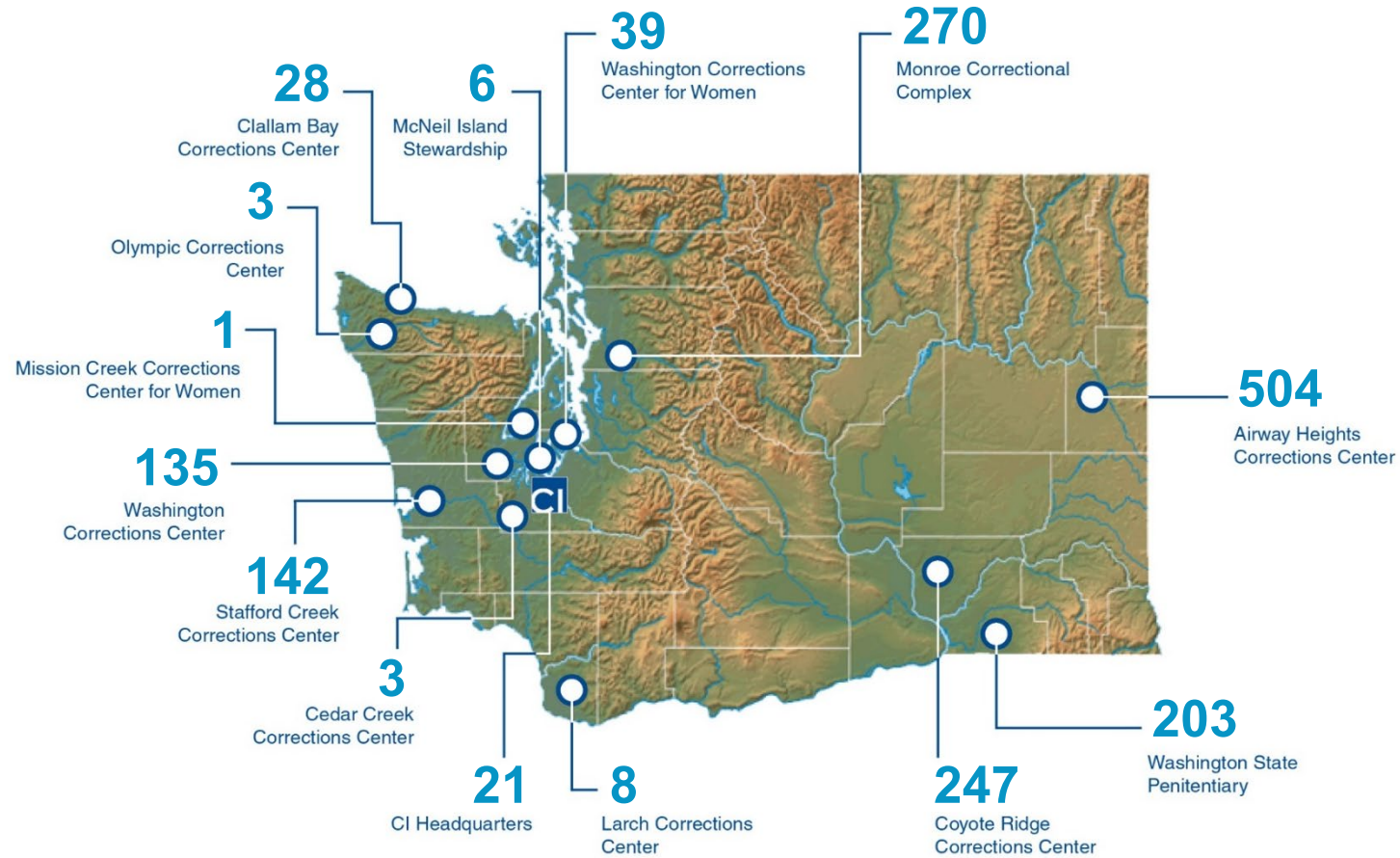
Washington Corrections Center for Women

Braille Services
Computer Aided Design Services
Reception Clothing Distribution
Site Services
Textiles
TRAC
AJAC



1,610 Class II workers

As of June 30, 2022



Trades Related Apprenticeship Coaching

Laborers, Carpenters, Ironworkers, Cement Masons

The Trades Related Apprenticeship Coaching (TRAC) is a 16-week training course that prepares incarcerated individuals for competitive entry into a union apprenticeship. Participants are taught self-esteem and the job skills necessary to begin a life-long career, earn a living wage, and prosper as a productive citizen.

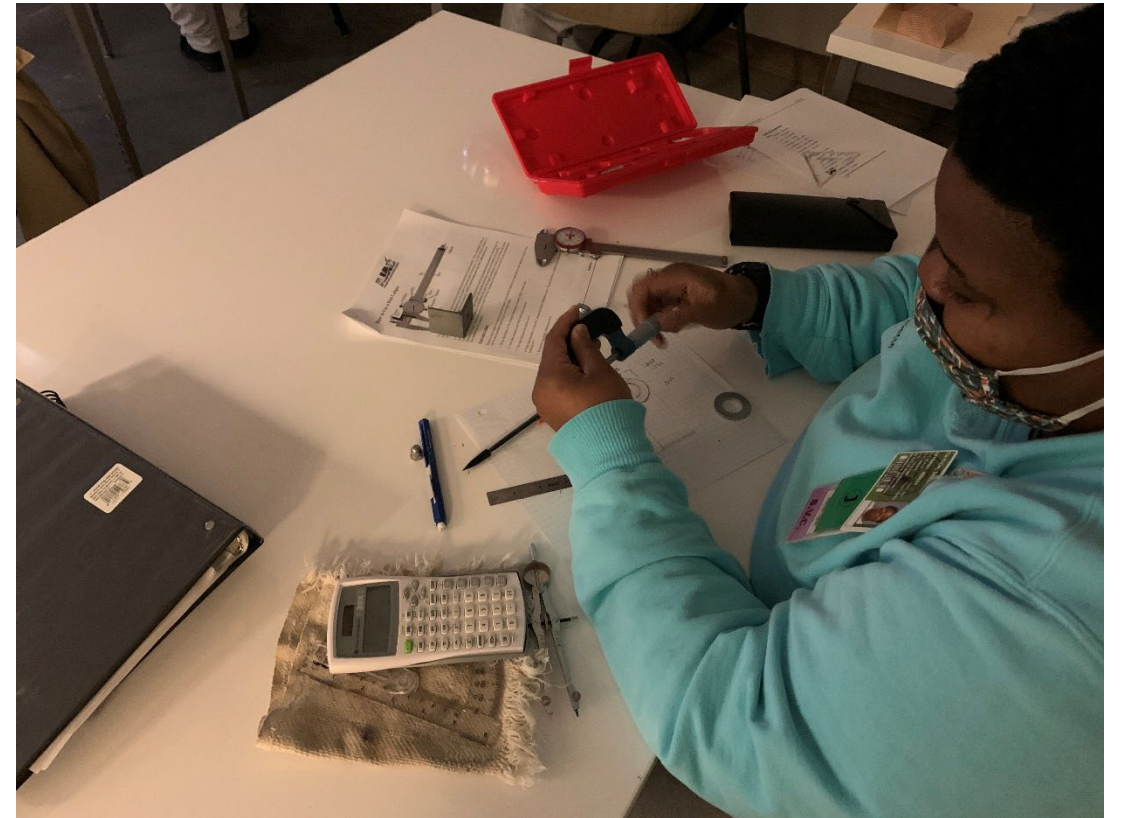


Aerospace Joint Apprenticeship Committee

Advanced Manufacturing Apprenticeships

Aerospace Joint Apprenticeship Committee's (AJAC) Manufacturing Academy is a 10-week registered Pre-Apprenticeship training program that offers a solid foundational career pathway into aerospace and advanced manufacturing apprenticeship opportunities.

Upon completion, students will have the basic foundational skills to find gainful entry-level employment and may meet the minimum qualifications to pursue additional career pathways in advanced manufacturing through AJAC's portfolio of apprenticeship programs.



Workforce development

During their incarceration

- ✓ Workforce development specialists instruct classroom training and assist individuals with release planning and employment preparation
- ✓ Help individuals prepare work readiness documents, including resumes and cover letters
- ✓ Facilitate annual mock interview events, which provide individuals with a realistic interview experience



Community employment services

Transition into their community

- ✓ To facilitate successful community transition, CI offers community employment services.
- ✓ CI employment specialists provide transition assistance, including:
 - ✓ Personal job readiness portfolio,
 - ✓ Real-time community job leads,
 - ✓ Job search assistance,
 - ✓ Career planning support, and
 - ✓ Referrals to community partners





Corrections Education

Washington State Department of Corrections | Reentry Division | Education Services

Statewide Family Council | September 16, 2023

Reentry Division Purpose

The Reentry Division provides people with focus opportunities for success.

Education Services: Through a long and vibrant partnership between the Department, SBCTC, Washington's community and technical colleges, and private partnerships, Washington has built an educational system that provides opportunities for incarcerated adults to earn a high school equivalency, learn high-wage and high-demand workforce skills, and earn academic degrees designed to meet the individual's needs and enhance pathways for post-release employment and/or education.



Education Programs

- DOC has an Interagency Agreement (IAA) with the State Board of Community & Technical Colleges (SBCTC) and private partners to provide basic education at each facility.
- On average, individuals who participate in correction education programs have **43 percent lower odds** of returning to prison than persons who do not. (RAND Corporation, 2014).
- For every dollar invested in education, **up to \$19.80** is saved from reduced recidivism in WA State (WSIPP, 2018).



Education Program Partners

Airway Heights Corrections Center

South Seattle College

Spokane Community College

Cedar Creek Corrections Center

Centralia College*

Clallam Bay Corrections Center

Peninsula College

Coyote Ridge Corrections Center

Walla Walla Community College*

Mission Creek Corrections Center for Women

South Seattle College

Tacoma Community College

Monroe Correctional Complex

Edmonds College

Olympic Corrections Center

Peninsula College

Stafford Creek Corrections Center

Grays Harbor College

Washington Corrections Center

Centralia College*

Washington Corrections Center for Women

Clover Park Technical College

South Seattle College

Tacoma Community College

Washington State Penitentiary

Walla Walla Community College

Community Education Partnerships:

Columbia Basin College

Olympic College

Renton Technical College

Seattle Central College

Skagit Valley College

South Seattle College

The Evergreen State College

Yakima Valley College

Private Education Program Partnerships:

Black Prisoners Caucus-TEACH

Freedom Education Project Puget Sound/University of Puget Sound

Sustainability in Prisons Project/The Evergreen State College

* College offers Second Chance Pell Pilot program.

Education Programs

- Adult Basic Education
 - High School Completion *11
 - GED *11
 - English as a Second Language *6
 - Pre-College courses *10
 - Reentry Life Skills *11
- Associate Degrees *18
 - Business Administration/Management *8
 - Direct Transfer Associate Degrees *5
 - Automotive Repair Technology *1
 - Human Services *1
 - HVAC Technology *1
 - Welding *2
- Bachelor Degrees
 - Applied Bachelors in Business *1
 - Bachelor of Arts in Liberal Studies *1



*Number of programs

Postsecondary Workforce Programs

- Accounting and Bookkeeping
- Autobody Collision and Repair
- Automotive Mechanics Technology
- Baking and Pastry Arts
- Business Administration and Management
- Carpentry
- Computer Numerical Controlled Manufacturing (CNC)
- Computer Programming/Web Development
- Cosmetology
- Diesel Mechanics
- Digital Media: Web and Multimedia
- Drywall, Roofing and Siding
- Entrepreneurship and Small Business Management
- Horticulture
- HVAC Technology
- Machinist/CNC Technology
- Pre-Apprenticeships in Construction Trades
- Technical Design and Computer Aided Design (CAD) Drafting and Design
- Welding

30 postsecondary workforce programs in total and 13 State-recognized pre-apprenticeship programs.
All programs accredited by the Northwest Commission on Colleges and Universities (NWCCU)

STATEWIDE FAMILY COUNCIL MEETING

Washington Corrections Center for Women
10/16/2023

Attachment #6

Clallam Bay Corrections Center

- Business Entrepreneurship Foundations AAS Degree
- Baking and Pastry Arts Cert.
- Computer Coding Cert.
- Construction Trades Apprenticeship Prep*
- Licensed Trades Apprenticeship Prep
- GED® Preparation and Testing
- High School+ Diploma
- English Language Acquisition
- Pre-College
- IMU Education Services
- Reentry Life Skills

Olympic Corrections Center

- GED® Preparation and Testing
- High School+ Diploma
- Pre-College
- Reentry Life Skills

Washington Corrections Center

- Direct Transfer AA Degree
- Construction Trades Apprenticeship Prep*
- GED® Preparation and Testing
- High School+ Diploma
- Pre-College
- IMU Education Services
- Reentry Life Skills

Stafford Creek Corrections Center

- Business Management AAS Degree
- Direct Transfer AA Degree
- Construction Trades Apprenticeship Prep*
- Drywall, Roofing & Siding Cert.
- Welding Cert.
- GED® Preparation and Testing
- High School+ Diploma
- English Language Acquisition
- Pre-College
- SBU Education Services
- IMU Education Services
- Reentry Life Skills

Mission Creek Corrections Center for Women

- Business Administration AAS Degree
- Business/Entrepreneurship Cert.
- Aerospace Joint Apprenticeship Committee*
- Trades Related Apprenticeship Coaching*
- GED® Preparation and Testing
- High School+ Diploma
- Pre-College
- Reentry Life Skills

Cedar Creek Corrections Center

- Direct Transfer AA Degree
- Construction Trades Apprenticeship Prep*
- Drywall, Roofing & Siding Cert.
- GED® Preparation and Testing
- High School+ Diploma
- Pre-College
- Reentry Life Skills

- Bachelor of Arts, Liberal Studies
- Direct Transfer AA Degree
- Business Administration AAS Degree
- Business/Entrepreneurship Cert.
- Computer Coding Cert.
- Cosmetology Cert.
- Horticulture Cert.
- Technical Design Cert.

- Aerospace Joint Apprenticeship Committee*
- Trades Related Apprenticeship Coaching*
- GED® Preparation and Testing
- High School+ Diploma
- English Language Acquisition
- Pre-College
- Reentry Life Skills

Monroe Correctional Complex

- Business Management AAS Degree
- Business/Entrepreneurship Cert.
- Computer Programming Cert.
- Construction Trades Apprenticeship Prep*
- GED® Preparation and Testing
- High School+ Diploma
- Pre-College
- SOU Education Services
- IMU Education Services
- Reentry Life Skills

Airway Heights Corrections Center

- Business AAS Degree
- Business/Entrepreneurship Cert.
- Aerospace Joint Apprenticeship Committee*
- Carpentry Cert.*
- CNC Machining Cert.
- Computer-Aided Design & Drafting (CAD) Cert.
- HVAC Technology Cert.
- GED® Preparation and Testing
- High School+ Diploma
- English Language Acquisition
- IMU Education Services
- Reentry Life Skills

Coyote Ridge Corrections Center

- Bachelor of Applied Science, Business Management
- Automotive Repair Technology AAS Degree
- Business Administration AAS Degree
- Direct Transfer AA Degree
- Human Services AAS Degree
- HVAC Technology AAS Degree
- Welding AAS Degree
- Automotive Mechanics Technology Cert.*
- Business/Entrepreneurship Cert.
- Carpentry Cert.
- Digital Design Cert.
- HVAC Technology Cert.
- Welding Cert.
- GED® Preparation and Testing
- High School+ Diploma
- English Language Acquisition
- Pre-College
- IMU Education Services
- Reentry Life Skills

Washington State Penitentiary

- Business Administration AAS Degree
- Welding AAS Degree
- Business/Entrepreneurship Cert.
- Autobody Collision and Repair Cert.
- Construction Trades Apprenticeship Prep*
- Diesel Mechanics Cert.
- Digital Design Cert.
- HVAC Technology Cert.
- Welding Cert.
- GED® Preparation and Testing
- High School+ Diploma
- Pre-College
- IMU/BAR Education Services
- Reentry Life Skills



* WA State recognized pre-apprenticeship program.

Correspondence Education

- Incarcerated individuals have access to participate in self-paid post-secondary academic, vocational, and theology programs through correspondence education.
- All courses must be completed through US mail with an accredited educational institution.
- Once approved, students participating can receive the following support as needed:
 - Test proctoring and computer lab access by Education Department

Note: Correspondence education is not accredited by NWCCU and credits/degrees may not be transferrable to Washington State Colleges/Universities.

Interagency Agreement Funding & FTE

Location	FY23/24	FY 22	FY 21	FY 20	FY 19	FY 18
FTE Budget	\$15,724,207	\$15,273,298	\$15,312,289	\$15,407,574	\$14,804,032	\$15,609,505
Program Services	\$3,902,213	\$3,232,550	\$2,461,050	\$2,443,050	\$2,524,000	\$1,388,458
Administration	\$570,478	\$517,346	\$174,779	\$176,394	\$160,623	\$156,130
IAA Total Budget	\$20,196,898	\$19,023,194	\$18,081,518	\$18,027,018	\$17,510,03	\$17,154,093

Location	FY23/24	FY 22	FY 21	FY 20	FY 19	FY 18
FTE Target	3,217	3,141	3,129	3,134	3,063	3,323
FTE Production	In Progress	2,142 (68%)	2,146 (69%)	2,949 (94%)	3,275 (107%)	3,558 (107%)

*COVID-19 impacts begin Winter Quarter 2020 of FY20
DOC-funded program data only.

Student Participation

Location	FY 22 Student Headcount	FY 21 Student Headcount	FY 20* Student Headcount	FY 19 Student Headcount	FY 18 Student Headcount
AHCC	464	532	733	840	973
CBCC	197	401	434	422	460
CCCC	166	144	241	318	329
CRCC	1013	938	1,221	1,295	1,634
LCC	163	146	235	356	392
MCC	502	652	702	795	998
MCCCW	109	126	192	240	262
OCC	50	46	153	225	260
SCCC	495	475	525	684	878
WCC	329	348	956	630	1,007
WCCW	318	395	571	487	658
WSP	950	1015	1,229	1,266	1,458
Total	4,756	5,218	7,192	7,558	9,309
% of DOC Population	37%	39%	47%	45%	54%

*COVID-19 impacts begin
Winter Quarter 2020 of FY20

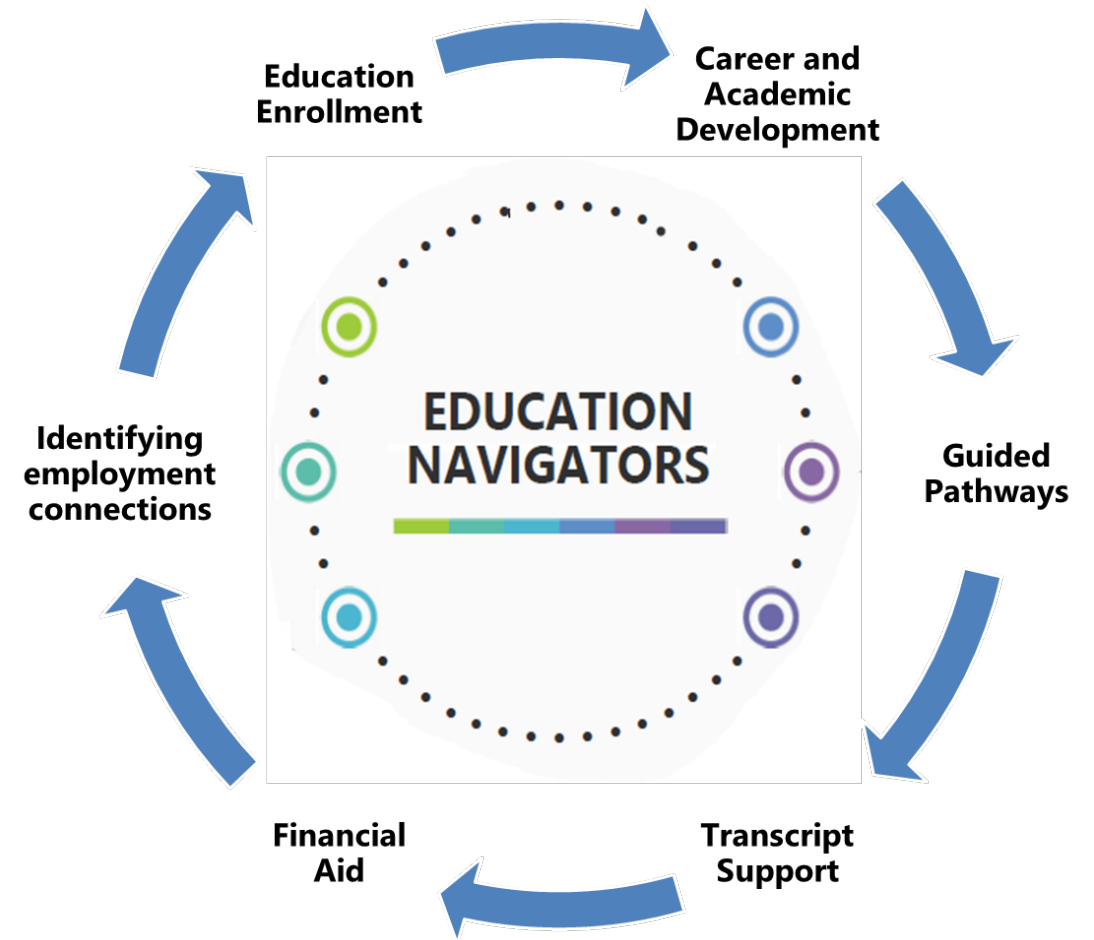
Certificate/Degree Completion

Award Type	FY 22	FY 21	FY20*	FY19	FY18
High School Equivalency (GED®)	181	311	523	754	831
High school diplomas (HS+)	158	85	68	77	92
Vocational certificates	461	522	714	1,189	1,933
Vocational Certificate 45-89 credits	127	195	186	310	394
Vocational Certificate 20-44 credits	95	164	290	425	466
Vocational Certificate 1-19 credits	159	163	171	442	1,073
Associate Degree (AA/AAS) 90+ credits	80	83	67	82	52
Total	800	918	1,305	2,020	2,856

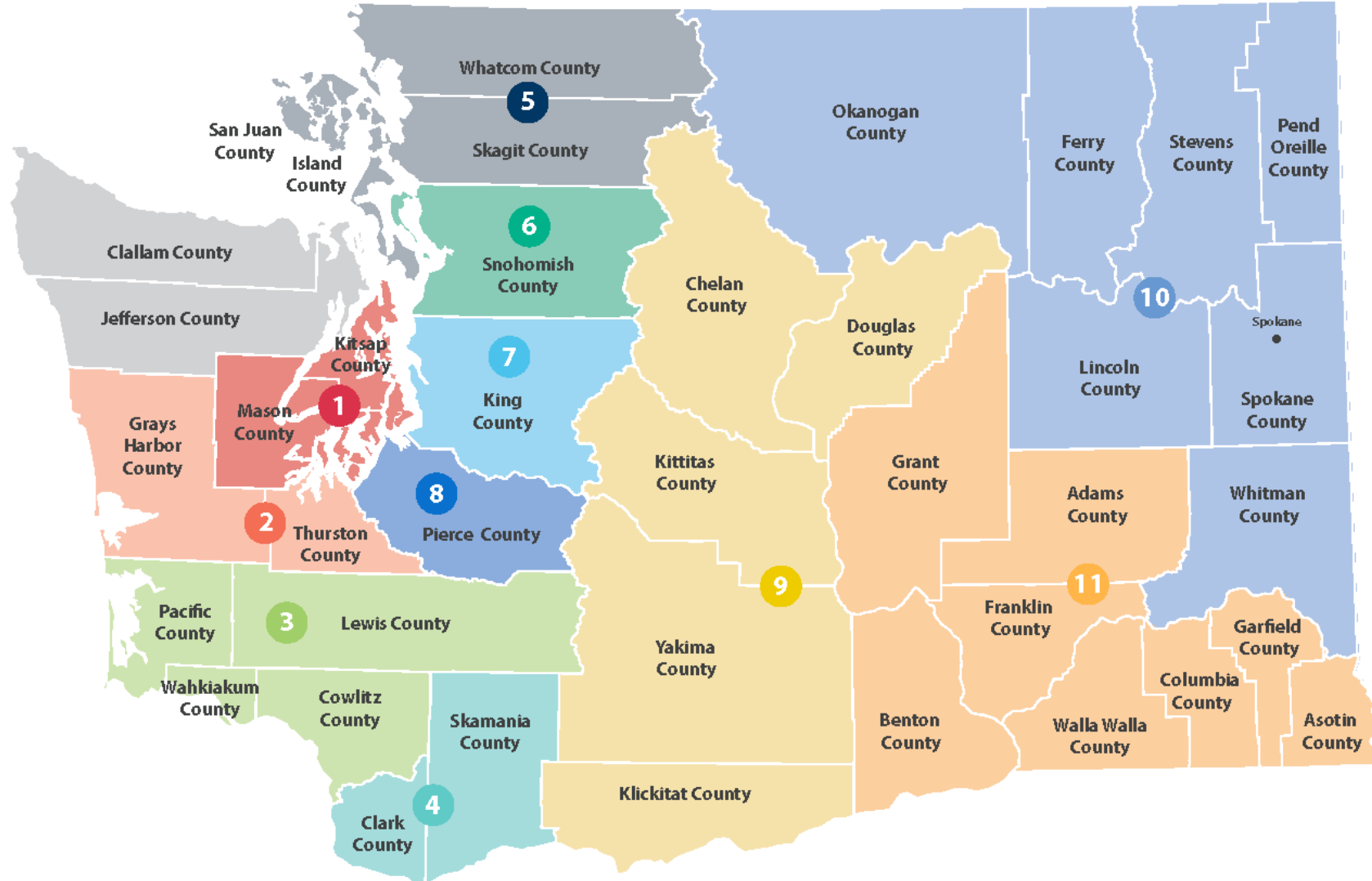
*COVID-19 impacts begin Winter Quarter 2020 of FY20
DOC-funded program data only.

Education Navigators

- DOC and SBCTC partner to create a state-wide Education Reentry Navigator network, consisting of 26 facility and community-based navigators.
- Assist incarcerated persons to ensure success in career and academic development and develop guided pathways for students releasing.
- Provide support around transcript requests, financial aid eligibility and applications, education enrollment and registration, and identifying job employment connections.



Education Navigators



Secured Internet Project

- SB 5433 directed DOC to develop a plan for implementing secure internet connections for educational programs.
- Off-State Network (OSN) created in collaboration with DOC IT Security and SBCTC college providers to host:
 - Secured internet access on classroom network-connected computers with faculty/staff supervision.
 - Websites available consist of approved websites
 - Education cloud drive with individual students' accounts.
- The following sites are operational for Education Internet access: CRCC, MCC, WCCW, WCC, and WSP.
- Anticipated state-wide implementation by June 2024.



Improving Public Safety by Building Successful Transitions into our Community. Education Services

June 2023



PROGRAM HIGHLIGHTS

4,577

4,577 individuals participated in education in FY22

181

181 GED® certificates awarded in FY22

158

158 high school diplomas awarded in FY22

461

461 postsecondary associate degrees and certificates awarded in FY22

844

844 students enrolled in college post-release in FY22

IMPACT

✚ On average, students who participate in correction education programs have **43 percent lower odds of returning to prison** than individuals who do not. (RAND Corp, 2014)

✚ **For every dollar invested in education in WA, up to \$19.80 is saved** from reduced recidivism. (Washington State Institute for Public Policy, 2018).

About

Washington is a national leader in delivering quality educational programming to a significant proportion of the Department of Corrections incarcerated population. DOC aims to provide basic academic skills, pre-apprenticeship, and postsecondary education programs designed to meet the individual's needs and enhance pathways for post-release employment and/or education.

Through a long and vibrant partnership between DOC, Washington State Board of Community & Technical Colleges, Washington's community and technical colleges, and private partnerships, Washington's correctional educational system provides opportunities for incarcerated students to earn a high school equivalency, learn high-wage and high-demand workforce skills, and earn postsecondary certificates and degrees.

- ✚ Incarcerated individuals are provided education and employment reentry support through a state-wide network of prison- and community-based education reentry navigators.
- ✚ Referrals are prioritized based on risk level, individual needs, expected release date, and availability of program resources.

Education Pathways

Every prison offers adult basic education programs to provide pathways for individuals to obtain a high school equivalency. Corrections Education pathways include two bachelor's degrees, eighteen associate degrees, thirty certificate programs, and thirteen state-recognized pre-apprenticeship programs. All credit-bearing programs are accredited by the Northwest Commission on Colleges and Universities.

Accounting | Automotive Mechanics Technology | Autobody Collision and Repair
Baking and Pastry Arts | Bookkeeping | Business Administration and Management
Carpentry | Construction Trades | Computer-Aided Design (CAD) | Computer Numerical Controlled Manufacturing (CNC) | Computer Programming | Cosmetology
Diesel Mechanics | Digital Media | Direct-Transfer Associates Degrees
Entrepreneurship | Horticulture | Human Services | HVAC Technology | Liberal Studies | Machinist Technology | Plumbing Trades | Technical Design and Drafting
Web Developer Applications | Welding



College and Prison Partnerships

Airway Heights Corrections Center

South Seattle College

Spokane Community College

Cedar Creek Corrections Center

Centralia College

Clallam Bay Corrections Center

Peninsula College

Coyote Ridge Corrections Center

Walla Walla Community College

Larch Corrections Center

Clark College

Mission Creek Corrections Center for Women

South Seattle College

Tacoma Community College

Monroe Correctional Complex

Edmonds College

Olympic Corrections Center

Peninsula College

Stafford Creek Corrections Center

Grays Harbor College

Washington Corrections Center

Centralia College

Washington Corrections Center for Women

Clover Park Technical College

South Seattle College

Tacoma Community College

Washington State Penitentiary

Walla Walla Community College

Private Education Program Partnerships:

Black Prisoners Caucus-TEACH

Freedom Education Project Puget Sound

Sustainability in Prisons Project

Community Education Partnerships:

Columbia Basin College

Olympic College

Renton Technical College

Seattle Central College

Skagit Valley College

The Evergreen State College

University of Washington Tacoma

Yakima Valley College

Expanding Education Programs

Student Access to Federal and State Financial Aid

As federal and state financial aid becomes accessible for incarcerated students, DOC is working with stakeholders and postsecondary education institutions to expand educational opportunities up to a bachelor's degree.

DOC initiated a Request for Information from all WA State colleges interested in providing education programs to individuals utilizing Title IV Pell Grant funds and the Washington College Grant and is currently reviewing program proposals.

All financial-aid-eligible education programs will be approved by DOC, a national accrediting agency, and the U.S. Department of Education. Student access to financial aid is anticipated to begin in July 2024.

Enhancing Student Success

Secured Internet Access

To support our college partners in ensuring high-quality educational program delivery, the Department is implementing an Off State Network Project, to include a Secured-Internet system for educational use in prison facilities statewide to provide students safe access to the same digital information and tools that students on college campuses use.

Secured-Internet has been installed and is operational at the following sites: Coyote Ridge Corrections Center, Monroe Correctional Complex, Washington Corrections Center for Women, Washington Corrections Center, and Washington State Penitentiary. Statewide implementation is anticipated to be completed by June 2024.

Student Support Services

DOC is collaborating with our education partners to develop a process to ensure students who identify as having a disability be assessed and provided access to disability support services and accommodations to support equal access to education.



Contact information:

Kristen N. Morgan

Education Services Administrator

Washington State

Department of Corrections

kristen.morgan@doc1.wa.gov

(360) 485-2749

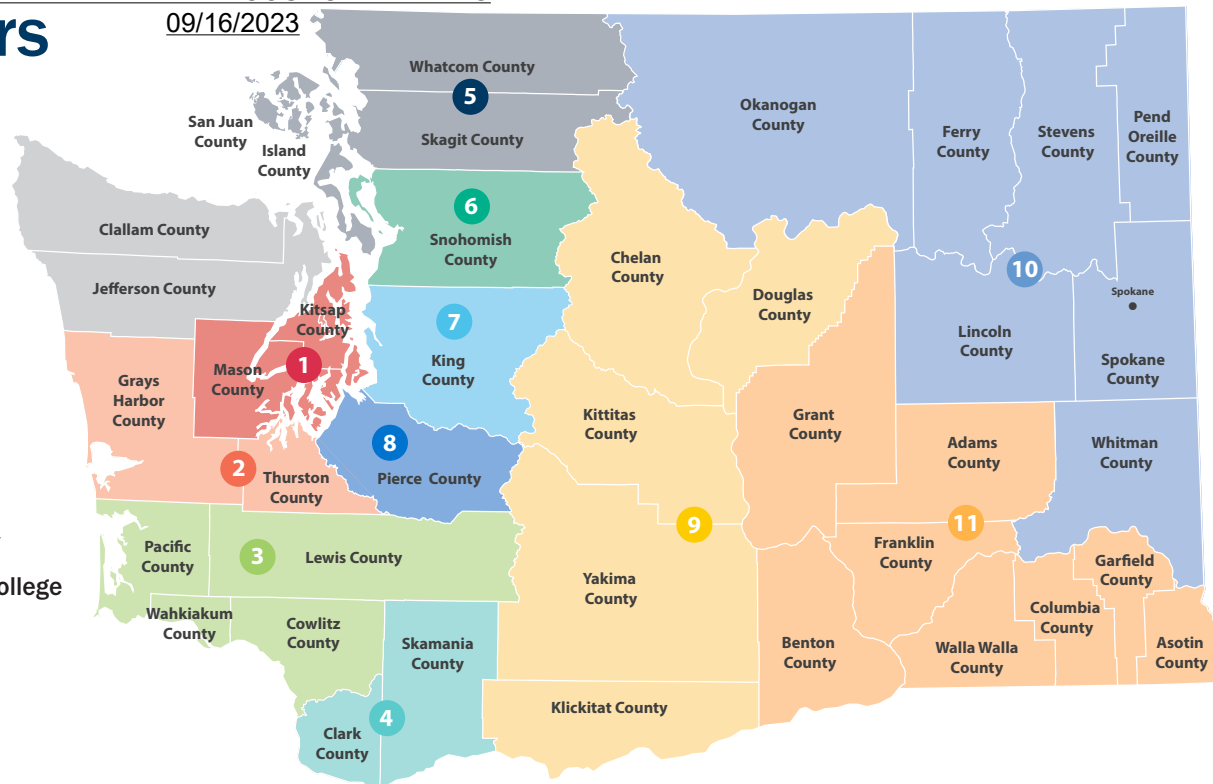
09/16/2023

Our education navigators are here to help

Attachment #6

**How to choose
a Navigator**

Contact the education
department at your
facility or the Reentry
Navigator closest to
your county of release.



1 Kitsap County

Olympic College

Contact: Steven Gosslin
Phone: 360-475-7535
1600 Chester Ave.
Bremerton, WA 98337
reentry@olympic.edu

2 Thurston County

The Evergreen State College

Education Reentry Navigator

Contact: Kewee Roselle
Phone: 360-867-5947
2700 Evergreen Parkway NW
Olympia, WA 98505
kewee.roselle@evergreen.edu

3 Lewis County

Centralia College

Contact: Vacant
Phone: 360-623-8481
600 Centralia College Blvd.
Centralia, WA 98531
reentry@centralia.edu

4 Clark County

Clark College

Workforce Education Services

Contact: Ezekiel Wells
Phone: 360-992-2072 1933
Fort Vancouver Way
Vancouver, WA 98663
reentry@clark.edu

5 Skagit County

Skagit Valley College

Student Success Center

Contact: Aaron Kirk
Phone: 360-416-7849
2405 E. College Way
Mount Vernon, WA 98273
reentry@skagit.edu

6 Snohomish County

Edmonds Community College

Next Steps

Contact: April Roberts
Phone: 425-640-1192
20000 68th Ave. W
Lynnwood, WA 98036
reentry@edmonds.edu

7 King County

Renton Technical College

Reentry Services

Contact: Gerald Bradford
Phone: 425-235-2352 x 5733
3000 NE 4th St.
Renton, WA 98056
reentry@rtc.edu

Seattle Central

Reentry Support

Contact: Maria Kang
Phone: 206-934-4018
1701 Broadway, Room: BE3215
Seattle, WA 98122
reentry.central@seattlecolleges.edu

South Seattle College

Justice Involved Solutions

Contact: Karina Chairez
Phone: 206-596-7334
7058 32nd Ave. S., 2nd floor
Seattle, WA 98118
reentry.south@seattlecolleges.edu

8 Pierce County

Tacoma Community College

New Chances

Contact: Vacant
Phone: 253-460-4394
6501 S. 19th St., Building 7
Tacoma, WA 98466
reentry@tacomacc.edu

9 Yakima County

Yakima Valley College

Contact: Alexander Bazan
Phone: 509-834-4506
W Nob Hill Blvd & S 16th Ave.
Yakima, WA 98902
reentry@yvc.edu

10 Spokane County

Spokane Community College

Educational Reentry Services

Contact: Suzanne Phillips
Phone: 509-533-7196
1810 N. Greene St. MS 2061
Spokane, WA 99217-5399
scc.reentry@scc.spokane.edu

11 Franklin County

Columbia Basin College

Contact: Jason McCollum
Phone: 509-542-4627 ext. 2627
2600 N. 20th Ave.
Pasco, WA 99301
reentry@columbiabasin.edu

Attachment #6 **How can we help you?**

Our Education Reentry Program Navigators are here to support you. We'll help you get started and find financial aid.

You may be eligible for financial aid and grants that could cover all or part of the cost of your education. Contact your nearest reentry service provider for more information.

Already have a college you want to go to?

If your college of choice isn't listed here, check out the inside.

Bellevue College	reentry@bellevuecollege.edu
Bellingham Technical College	reentry@btc.edu
Big Bend Community College	reentry@bigbend.edu
Cascadia College	reentry@cascadia.edu
Clover Park Technical College	reentry@cptc.edu
Everett Community College	reentry@everettcc.edu
Grays Harbor College	reentry@ghc.edu
Green River College	reentry@greenriver.edu
Highline College	reentry@highline.edu
Lake Washington Technical College	reentry@lwtech.edu
Lower Columbia College	reentry@lowercolumbia.edu
North Seattle College	reentry.north@seattlecolleges.edu
Peninsula College	reentry@pencol.edu
Pierce College	reentry@pierce.ctc.edu
Shoreline College	reentry@shoreline.edu
South Puget Sound Community College	reentry@spsc.edu
Spokane Falls Community College	reentry@sfcc.spokane.edu
Walla Walla Community College	reentry@wwcc.edu
Wenatchee Valley College	reentry@wvc.edu
Whatcom Community College	reentry@whatcom.edu



Washington State Board for Community and Technical Colleges
1300 Quince Street SE • PO Box 42495
Olympia, WA 98504-2495
sbctc.edu • 360-704-4400

Washington's community and technical colleges comply with all federal and state rules and regulations and do not discriminate on the basis of race, color, creed, religion, national origin, age, sex, sexual orientation, marital status, disability, or status as a veteran or Vietnam-era veteran.



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What's Next?

At Washington's Community and Technical Colleges, you can:

- Earn your GED® or get your high school diploma
- Continue your education
- Build your career
- Find certificate and degree programs

Get Started

- Learn more about colleges and programs
- Get registered
- Find financial aid
- Find the right education program
- Explore careers

Get Support

- Help with college forms and processes
- Job and career counseling
- Tutoring for classes and programs
- Work with peer mentors
- Connect with additional resources



COMMUNITY AND TECHNICAL COLLEGES
Washington State Board

