

## DOC | Information Technology OMNI Timeline

1999	DOC signs a contract with IBM for the DOC OBTS Replacement Project. The project director is Richard Martin.
2002	In early July, DOC changes its good time coding to comply with the <i>King</i> decision. However, the coding fix contained an inaccurate sequencing of applied credited time.
2003	DOC initiates four separate contract extensions with IBM during Phase 2 of the project: <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> Extension to extend Phase 2: 7/1/2003-8/31/2003</li> <li>▪ 2<sup>nd</sup> Extension to extend Phase 2: 9/1/2003-10/15/2003</li> <li>▪ 3<sup>rd</sup> Extension to extend Phase 2: 10/16/2003-12/31/2003</li> <li>▪ 4<sup>th</sup> Extension to extend Phase 2: 12/31/2003-6/30/2005</li> </ul>
2006	<p>June 1 – Kathryn “Kit” Bail becomes Chief Information Officer (CIO).</p> <p>June 15 – The CIO position is “double filled” with Kent Keel.</p> <p>DOC enters into a contract with Sierra Systems effective July 19, 2006. Melanie Roberts, ASD Deputy Secretary, is the contract manager. The contract term is for one month. The first extension will be from August 15, 2006 to October 14, 2006.</p> <p>The Secretary of the agency sends a letter to IBM stating breach of warranty and terminating their contract effective September 3, 2006.</p> <p>The OMNI Implementation Project is initiated. A new contract is signed with Sierra effective September 25, 2006 to September 24, 2009.</p>
2007	June 30 – Kent Keel leaves DOC. Kit Bail remains as CIO.
2008	The department – under the direction of Kit Bail as the CIO – signs a contract with Sierra to provide OMNI maintenance and support. The term of the contract is October 6, 2008 to October 5, 2009. There are provisions for five (5) one year auto extensions until October 6, 2014.
2009	December 14, 2009 to January 31, 2010 – Doug Hoffer is appointed Acting CIO while Ms. Bail is on leave.
2011	<p>February 1 – Kit Bail leaves the CIO position to take a special assignment in the Training Development Unit for six months.</p> <p>February 4 – Doug Hoffer become Chief Information Officer.</p> <p>July 31 – Kit Bail leaves DOC.</p>
2012	In December a victim’s family, concerned about the imminent release of an offender, felt he was being credited too much time and did their own calculation of when the inmate should be released. The family alerted DOC of their concern with his release date. The DOC manually calculated and corrected the specific offender’s credited time. This was the first time the department became aware there was a calculation sequencing issue.

	<p>On December 7 – DOC consulted with Attorney General counsel regarding this error and consequently scheduled a fix for the programming problem to occur during the next scheduled IT update.</p> <p>On Dec. 27 – Wendy Stigall, the records program administrator, filed a 08-058 service request to DOC’s IT department explaining the problem and requesting a fix. In the section asking if it was a time sensitive problem, she said yes. “ASAP. This needs to be a Records/SSTA priority. All current ERD’s when there is a mandatory enhancement are in error.”</p> <p>Beginning in December 2012, the coding fix will be repeatedly delayed.</p>
2013   2014	The coding fix continues to be delayed.
2014	<p>February 28 – Doug Hoffer leaves DOC.</p> <p>March 1 – Peter Jekel, Chief Information Security Officer (CISO), is appointed Acting CIO while recruitment is underway to hire a permanent CIO.</p> <p>April 15 – Peter Jekel’s rotation as the Acting CIO comes to an end but he remains the CISO.</p> <p>April 16 – Jibu Jacob, the current Deputy CIO for Enterprise Applications, is appointed the Acting CIO.</p> <p>April 30 – Peter Jekel leaves DOC.</p> <p>July 13 – Jibu Jacob’s rotation as the CIO comes to an end but he remains the Deputy CIO for Enterprise Applications.</p> <p>July 14 – David Switzer is hired to be the new Chief Information Officer.</p> <p>August 25 – Lee Baublitz is hired into the IT Security Unit as an ITS5.</p> <p>November 3 – David Switzer promotes Lee Baublitz from an ITS5 in the IT Security Unit to Deputy CIO for Application and Infrastructure Support following an earlier announcement from Jibu Jacob that he would be leaving DOC effective November 15.</p> <p>OMNI Maintenance and Support extension:</p> <ul style="list-style-type: none"> <li>▪ 1<sup>st</sup> Extension: 10/07/2014-10/31/2015</li> </ul>
2015	<p>May 13 – David Switzer leaves DOC.</p> <p>May 19 – Lee Baublitz, the Deputy CIO for Applications becomes the Acting CIO.</p> <p>August 16 – Lee Baublitz returns to his position as the Deputy CIO for Applications.</p> <p>August 17 – Ira Feuer is hired as the Chief Information Officer.</p> <p>In September, DOC’s IT Division renews their effort to address the coding error. The coding fix has not been implemented.</p> <p>OMNI Maintenance and Support extension:</p> <ul style="list-style-type: none"> <li>▪ 2<sup>nd</sup> Extension: 11/01/2015-10/31/2016</li> </ul> <p>November 2 – Ira Feuer had an introductory meeting with Wendy Stigall. He learned about pending IT requests, including the good time calculation issue.</p> <p>November 3-6 – Feuer met with the IT application manager to discuss the calculation request. Feuer was told a coding fix was scheduled for January 7, 2016 and was informed that the contractual coding developer who was needed to make the change had been on leave from February-September 2015.</p> <p>December 15 – DOC’s senior leadership team was briefed on the issue.</p> <p>December 16 – DOC leadership briefs Kelly Wicker, the governor’s deputy chief of staff, and Sandy Mullins, the governor’s policy advisor.</p>

	December 17 – Jody Becker-Green, Alex MacBain, Ira Feuer, Wendy Stigall and Jeremy Barclay, and Assistant Attorney General Tim Lang met with the governor’s executive team to inform them.
	December 18 – DOC leadership meets with Gov. Inslee.
	December 18 – DOC ordered a manual calculation of sentences of all affected offenders before they were released, pending an automated coding fix on January 7. The agency began reviewing its records to determine which offenders, already released, needed to be brought back to the system.
2016	January 3 – Lee Baublitz leaves DOC.
	January 12 – The revised coding fix is implemented.